

Presidio della Qualità: composizione, compiti e rapporti con la Governance

26 Maggio 2021

INTRODUZIONE RILEVAZIONE

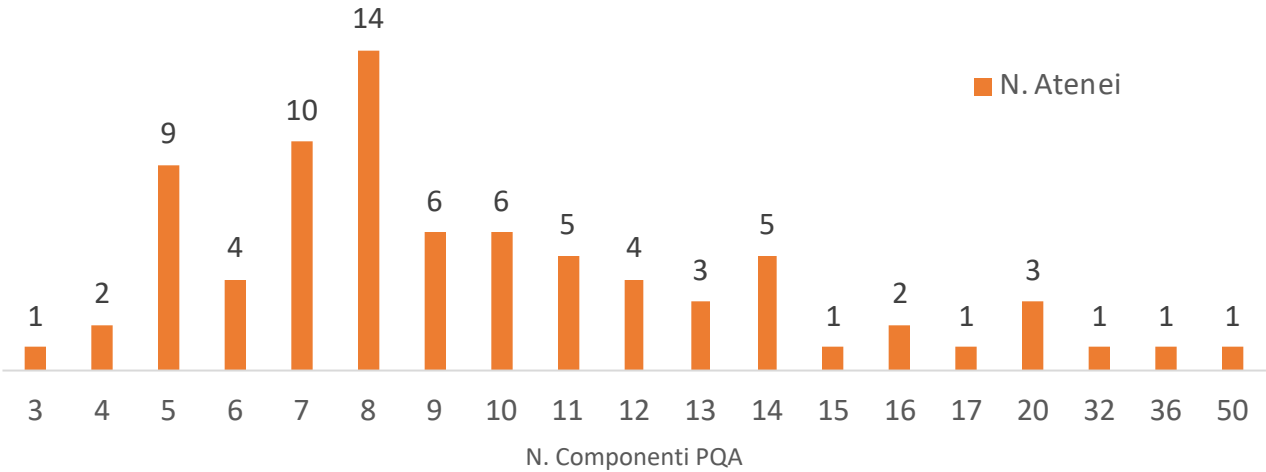
- ❖ **periodo di rilevazione:** Marzo-Aprile 2021
- ❖ **universo di riferimento:** Università afferenti CRUI (84)
- ❖ **destinatari:** Presidenti/Coordinatori e Uffici di supporto PQA
- ❖ **tasso di risposta:** 100%
- ❖ **software:** Survey Monkey
- ❖ **dati anonimi,** trattati in modo aggregato
- ❖ **analisi descrittiva**
- ❖ **dimensioni atenei:** **piccoli** (fino a 10.000); **medi** (da 10.000 a 20.000); **grandi** (da 20.000 a 40.000); **mega** (oltre 40.000);

Universo di riferimento		
	N. Atenei	Percentuale
Atenei piccoli	33	39,29
Atenei medi	21	25,00
Atenei grandi	18	21,43
Atenei mega	12	14,29
Atenei statali	67	79,76
Atenei non statali	17	20,24
Totale	84	100

A1_ Quanti membri compongono il Presidio della Qualità dell'Ateneo?

VALORI GENERALI	
media	10,51
mediana	8
q1	7
q3	12
Min	3
Max	50

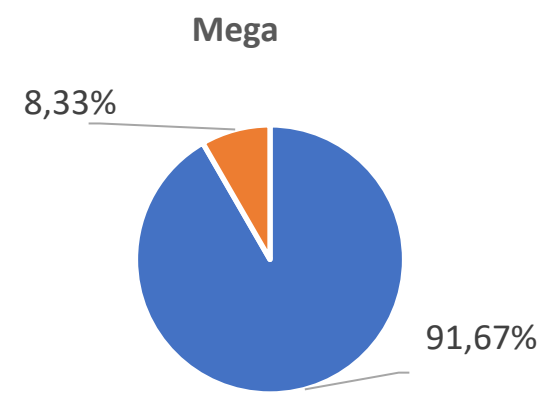
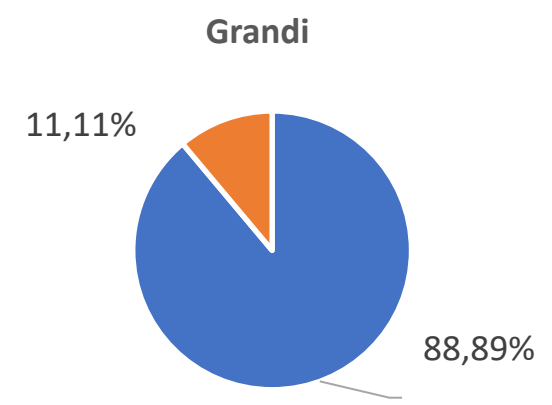
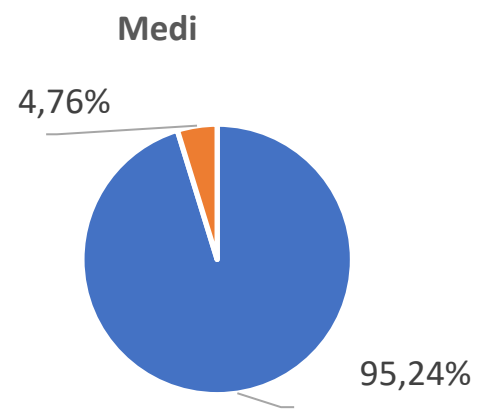
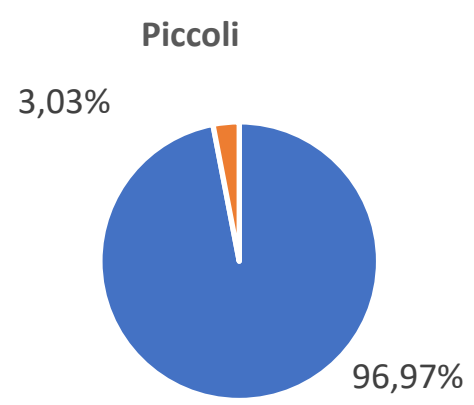
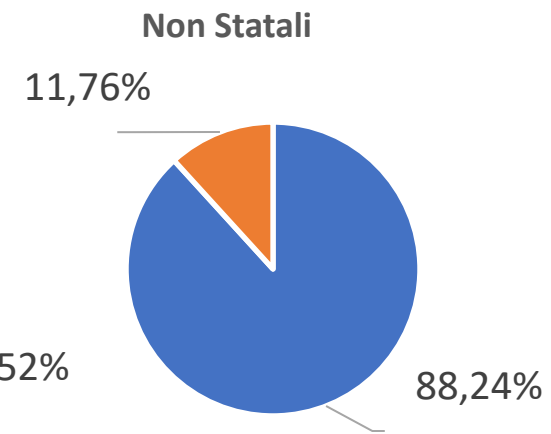
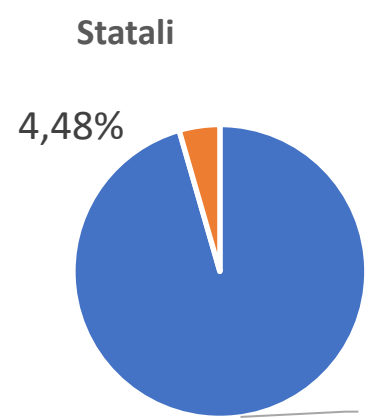
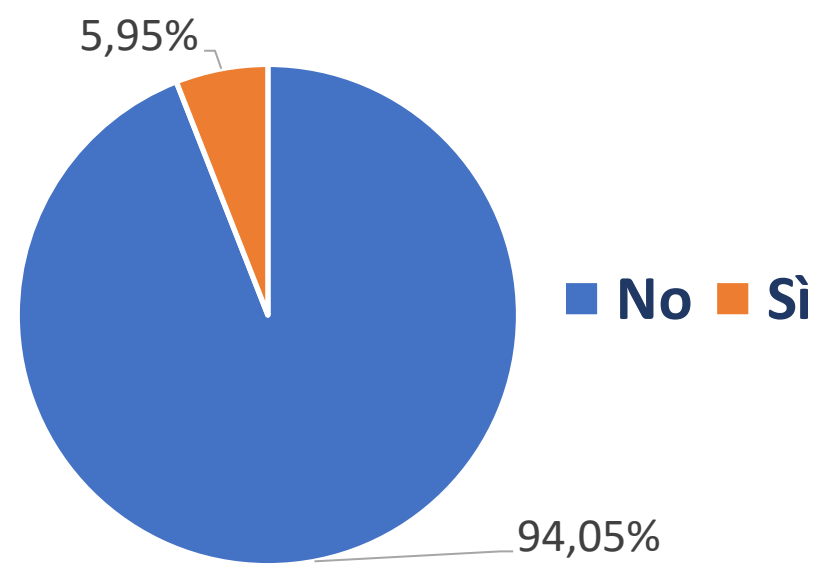
Distribuzione di Frequenza



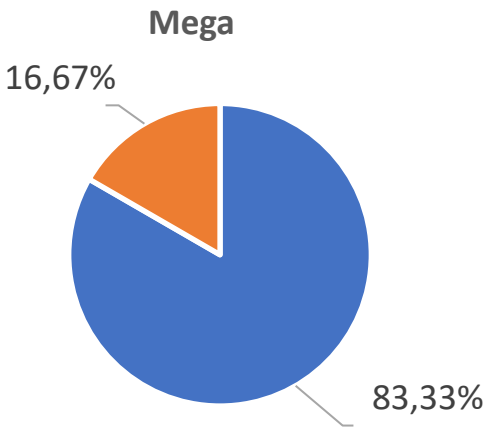
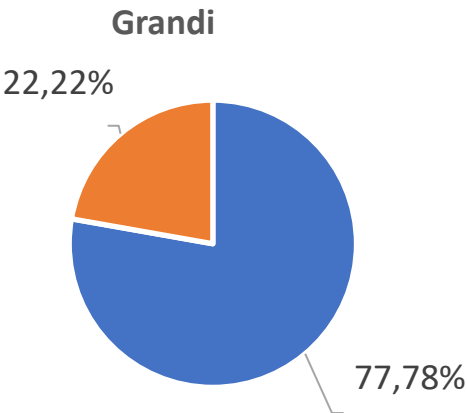
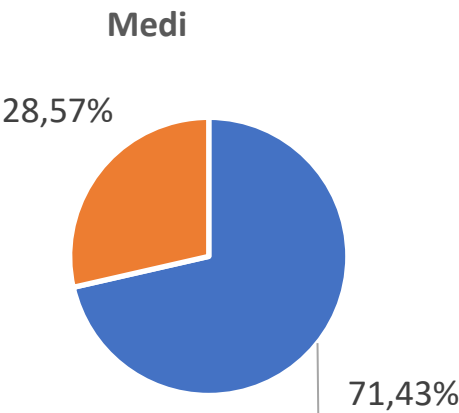
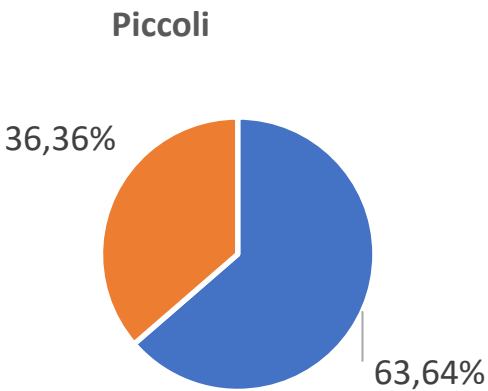
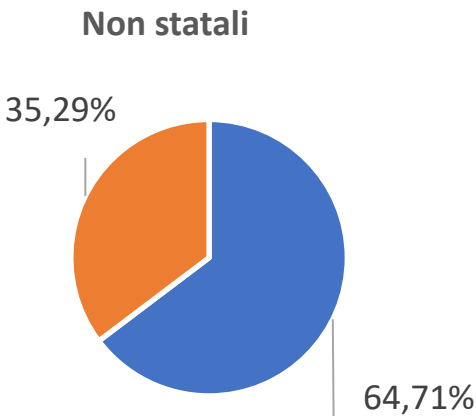
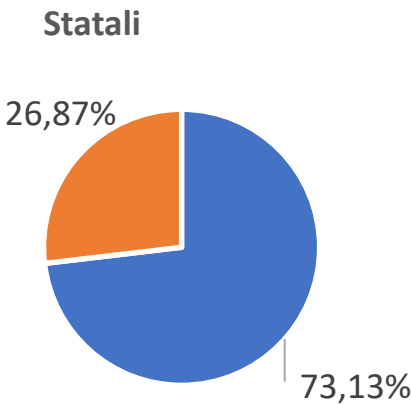
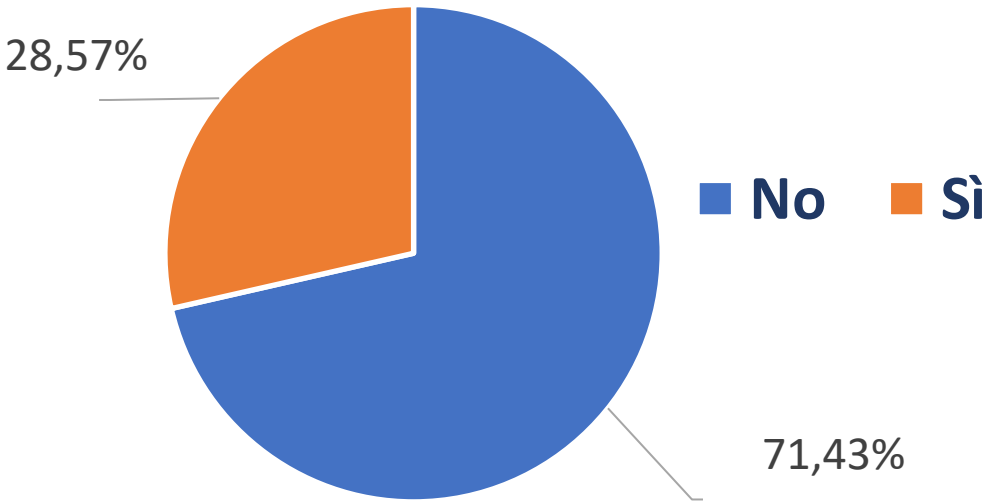
	Piccoli	Medi	Grandi	Mega
media	8,17	9,37	12,22	15,58
mediana	7,5	9	10	14
q1	6	7	8	9
q3	8,75	11	12,75	15,25
Min	3	4	5	8
Max	20	20	36	50

	Non Statali	Statali
media	7,24	11,40
mediana	7	9,5
q1	5	7,25
q3	8	13
Min	3	4
Max	14	50

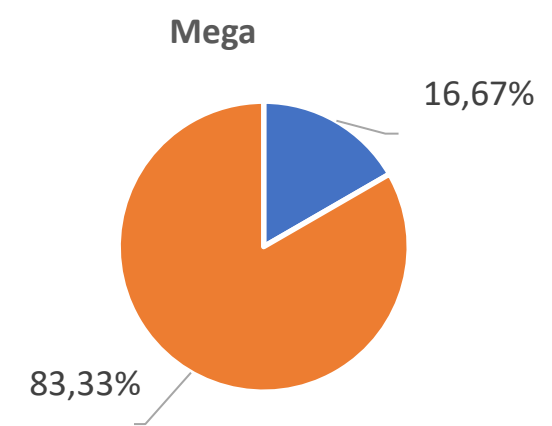
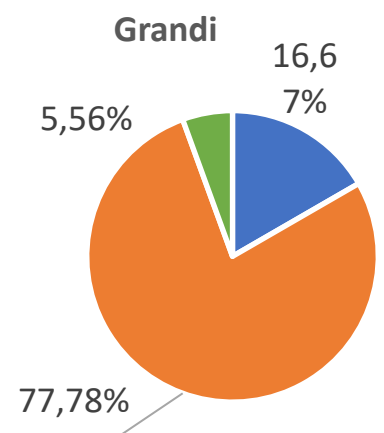
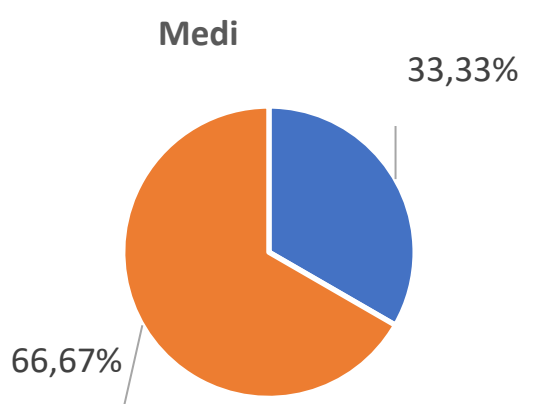
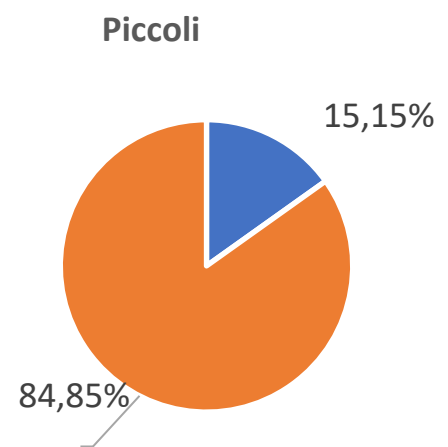
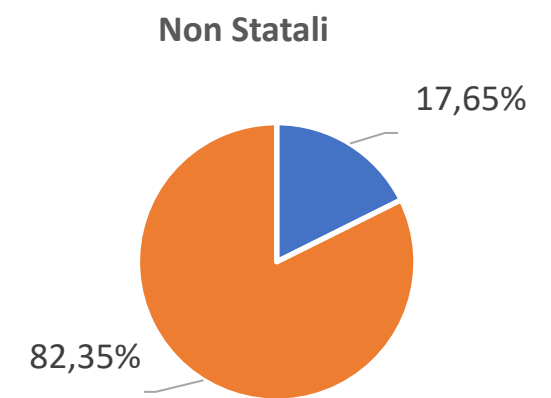
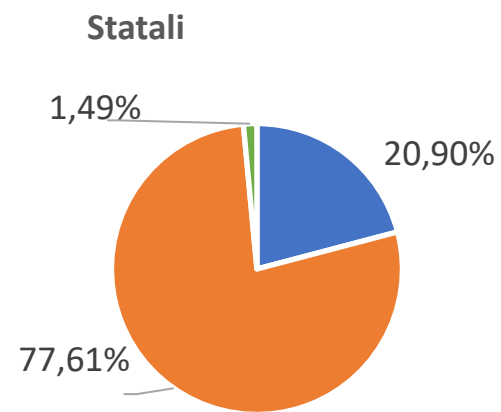
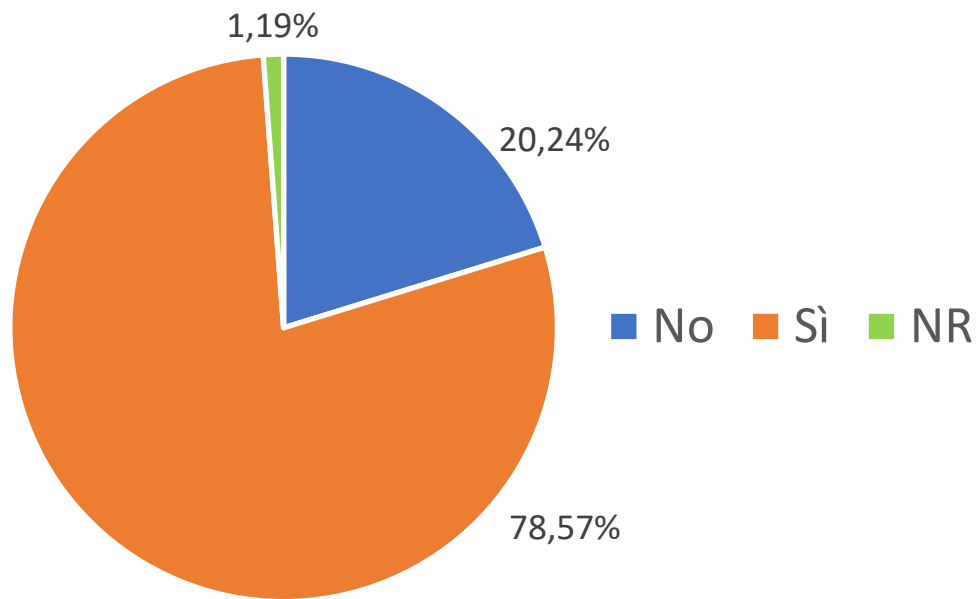
A2_1 Il Presidio della Qualità include il Rettore?



A2_2 Il PQA include il Rettore Vicario e/o uno o più Prorettori?



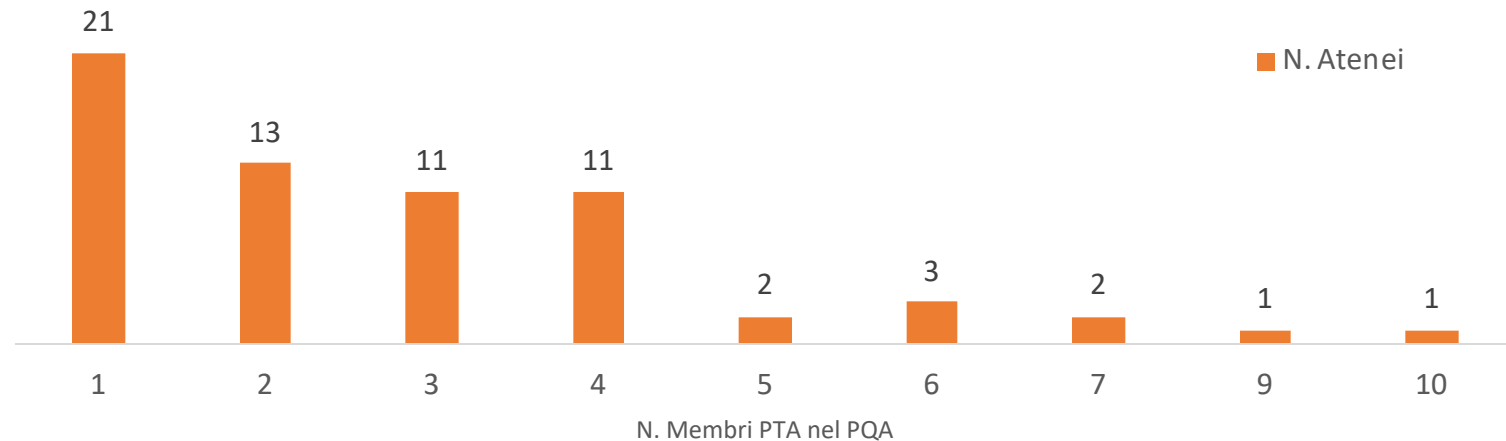
A2_3 Il PQA include il personale tecnico amministrativo?



A2_3bis Quanti membri del PTA include il PQA?

VALORI GENERALI	
media	2,23
mediana	2
q1	1
q3	3
Min	0
Max	10

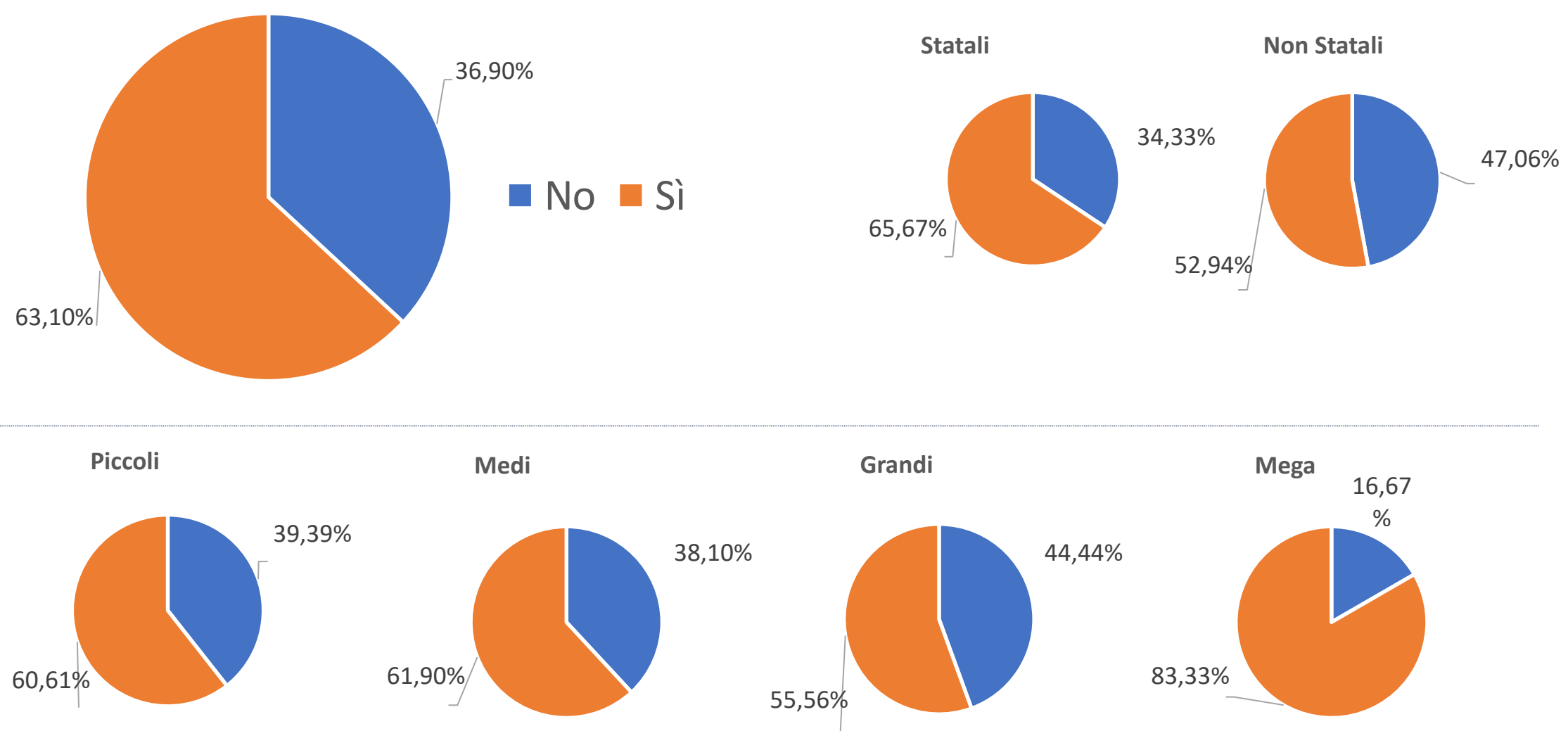
Distribuzione di frequenza
(solo PQA che includono PTA)



	piccolo	medio	grande	mega
media	2,15	1,71	2,50	3,00
mediana	2	1	2	1
q1	1	0	1	1
q3	3	3	4	5
Min	0	0	0	0
Max	7	6	9	10

	Non Statali	Statali
media	1,44	2,42
mediana	1	2
q1	1	1
q3	2	4
Min	0	0
Max	4	10

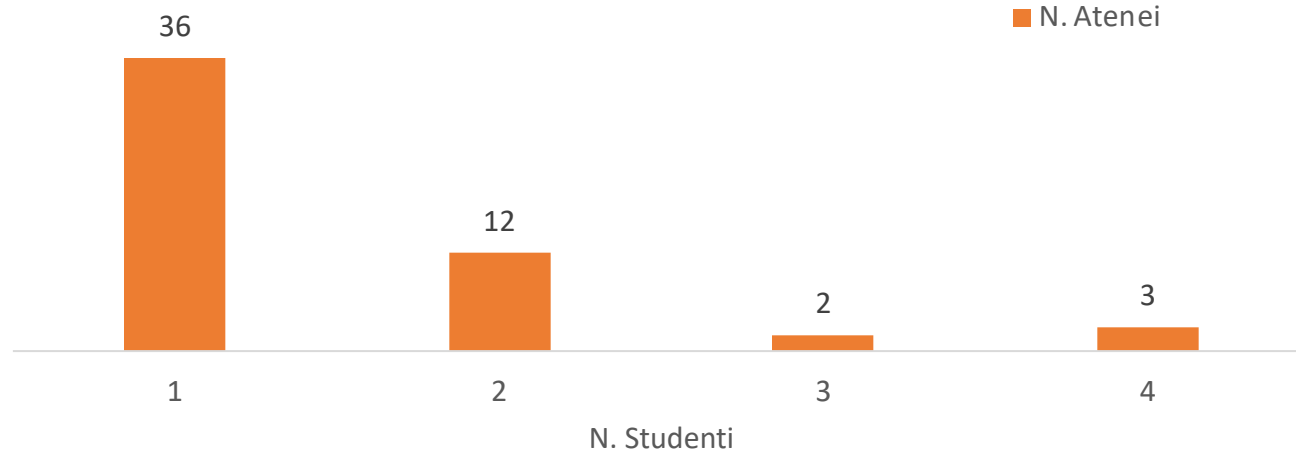
A2_4 Il PQA include la componente studentesca?



A2_4bis Quanti studenti include il PQA?

VALORI GENERALI	
media	0,93
mediana	1
q1	0
q3	1
Min	0
Max	4

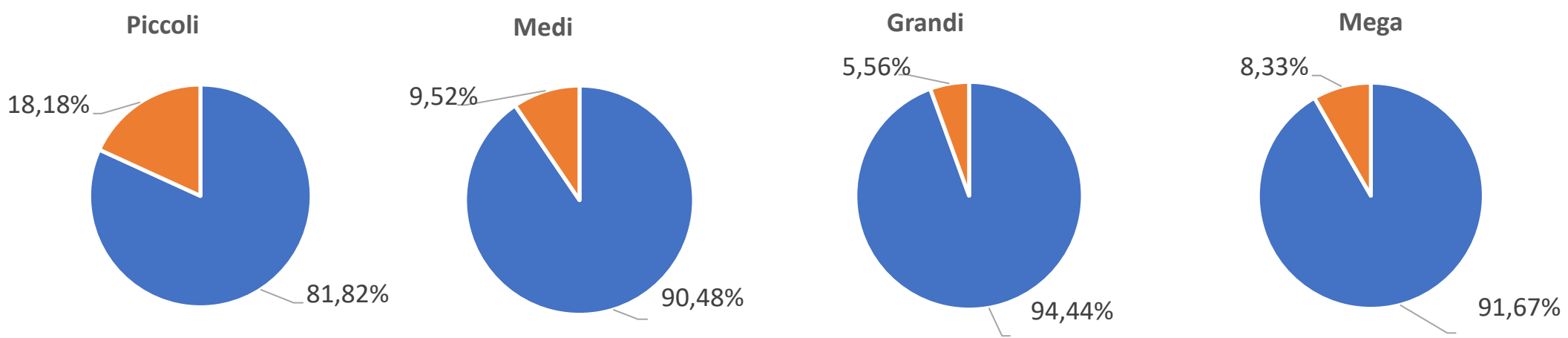
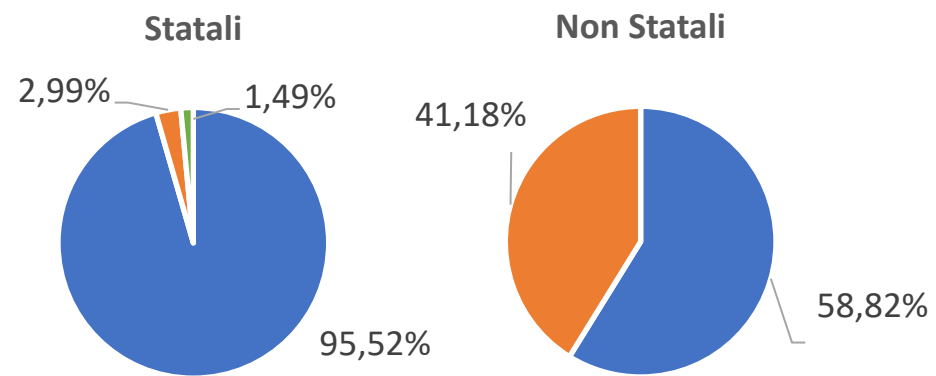
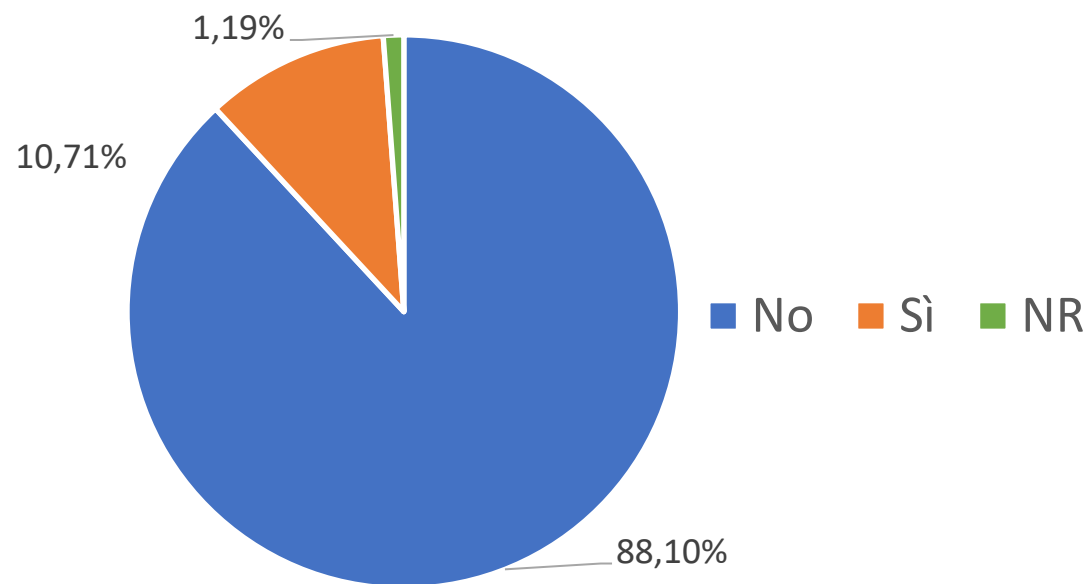
Distribuzione di frequenza
(solo PQA con studenti)



	piccolo	medio	grande	mega
media	0,88	0,71	1,00	1,33
mediana	1	1	1	1
q1	0	0	0	0
q3	1	1	1,75	2
Min	0	0	0	0
Max	4	2	4	4

	Non Statali	Statali
media	0,65	1,00
mediana	1	1
q1	0	0
q3	1	1
Min	0	0
Max	3	4

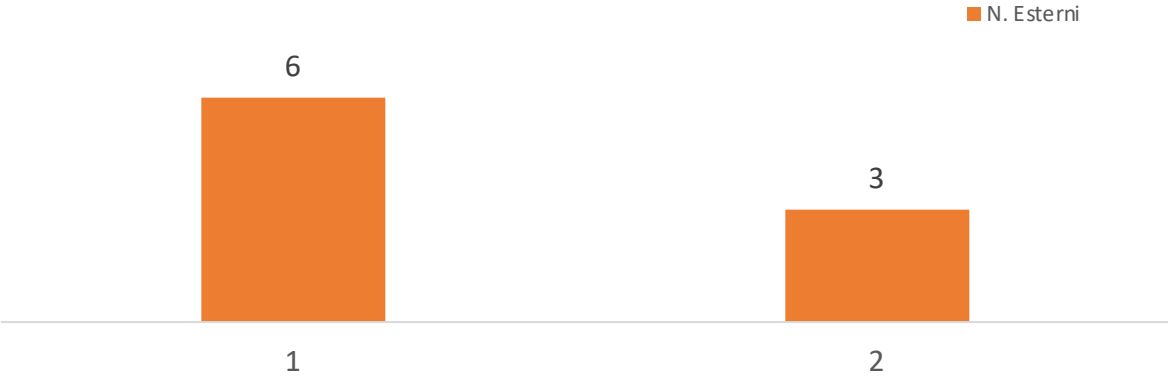
A2_5 Il PQA include membri esterni all'ateneo?



A2_5bis Quanti esterni include il PQA?

VALORI GENERALI	
media	0,14
mediana	0
q1	0
q3	0
Min	0
Max	2

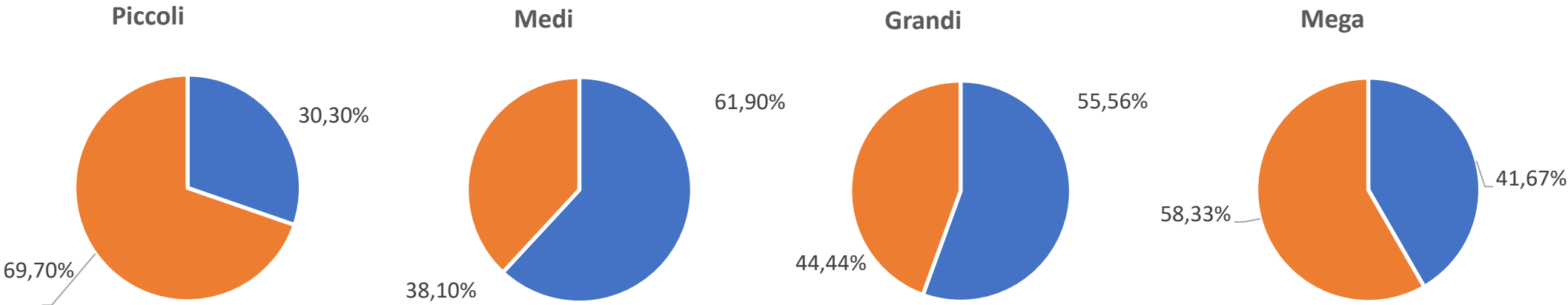
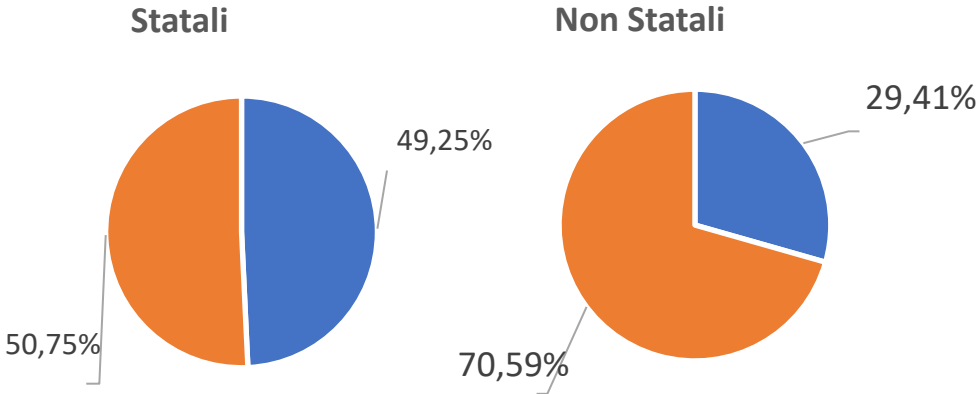
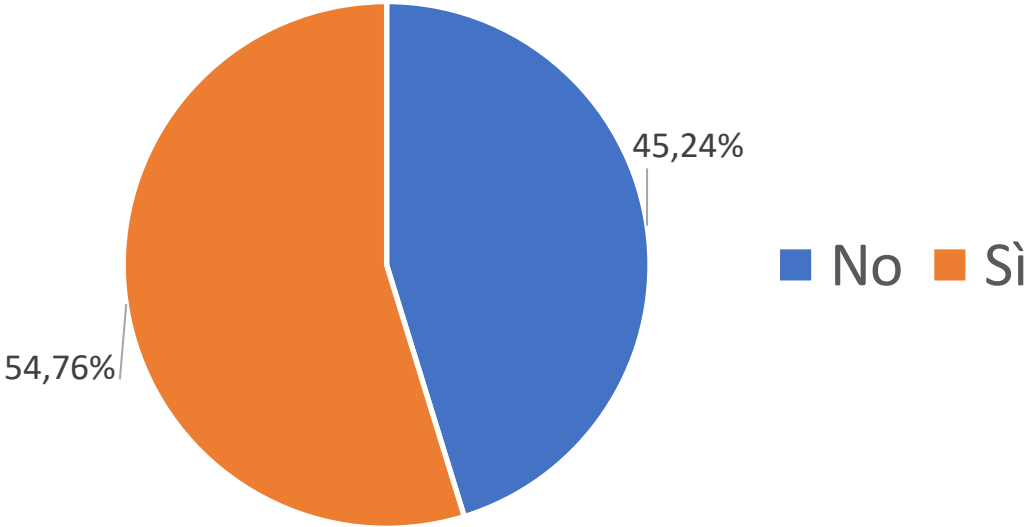
Distribuzione di frequenza
(Solo PQA che includono esterni)



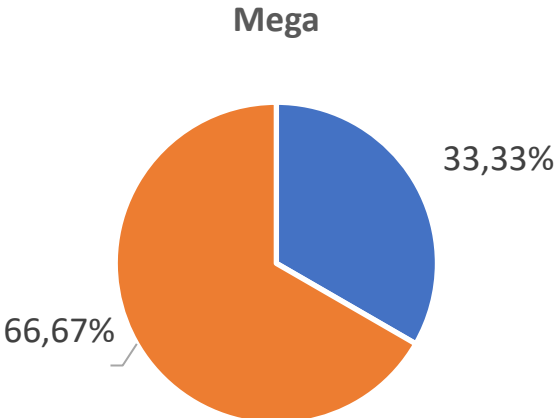
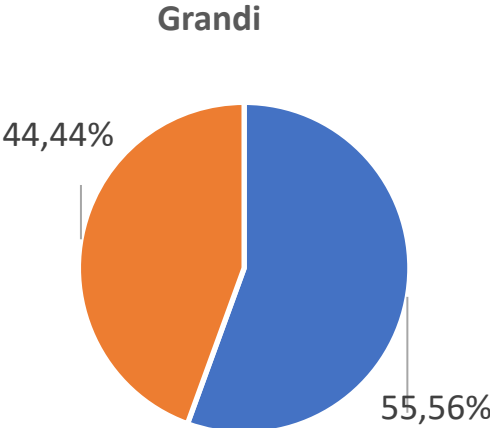
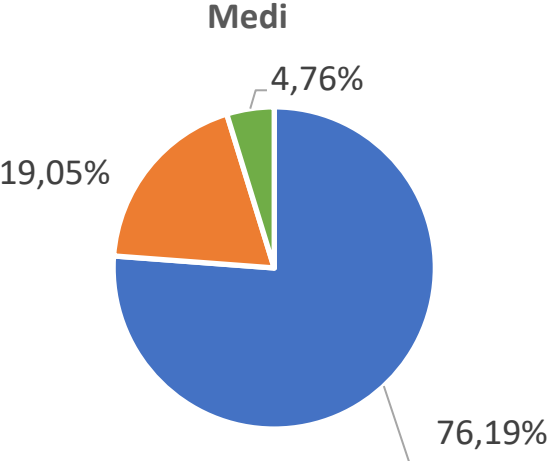
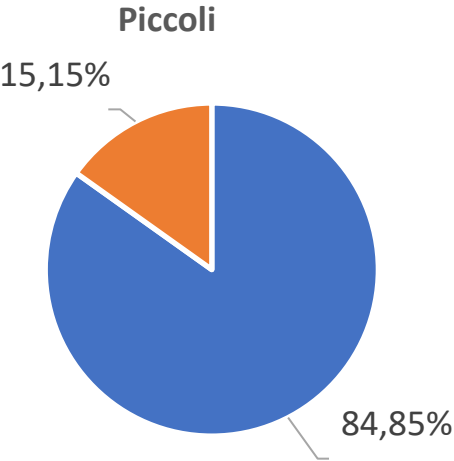
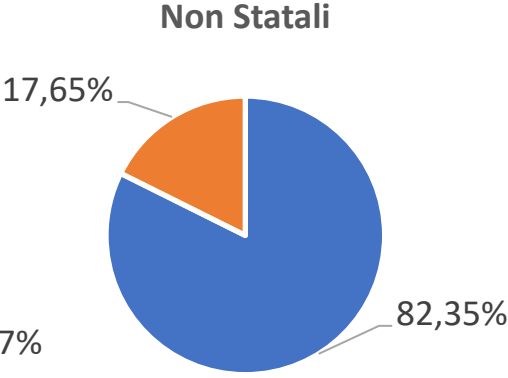
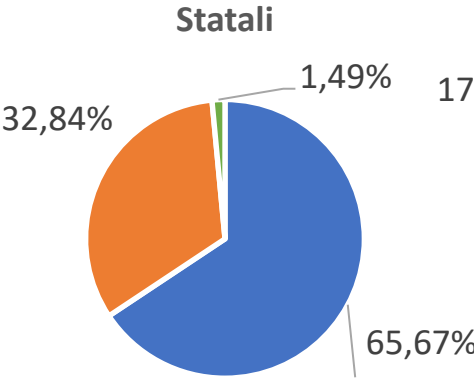
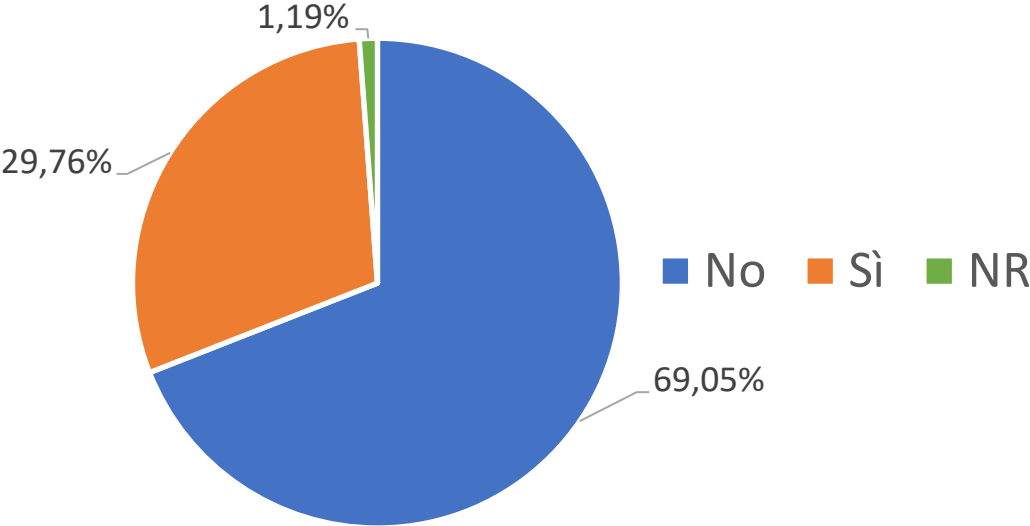
	piccoli	medi	grandi	mega
media	0,21	0,19	0,19	0,08
mediana	0	0	0	0
q1	0	0	0	0
q3	0	0	0	0
Min	0	0	0	0
Max	2	2	0	1

	Non Statali	Statali
media	0,59	0,03
mediana	0	0
q1	0	0
q3	1	0
Min	0	0
Max	2	1

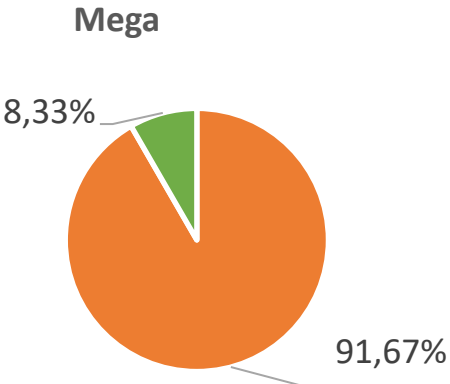
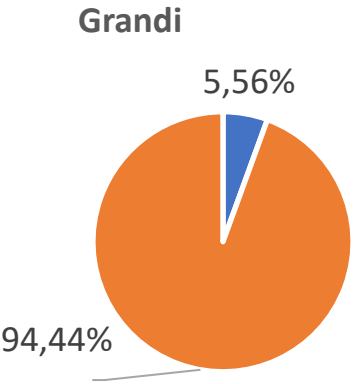
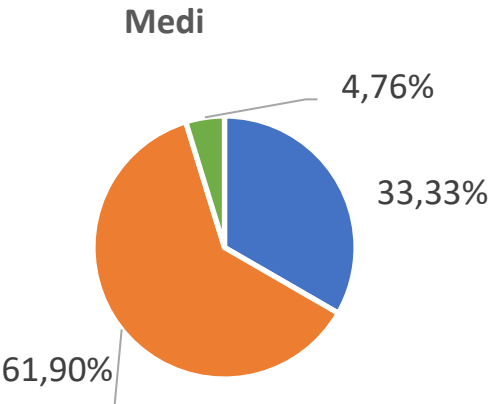
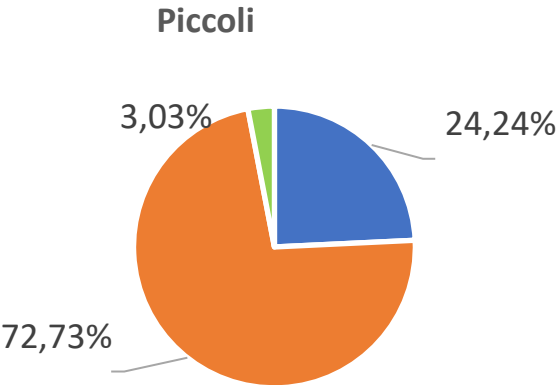
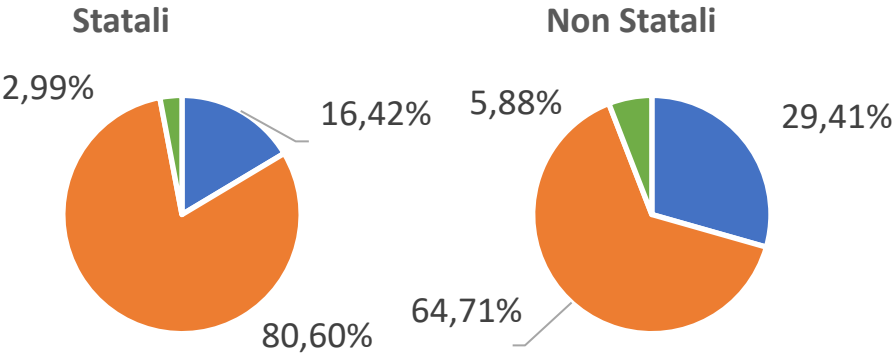
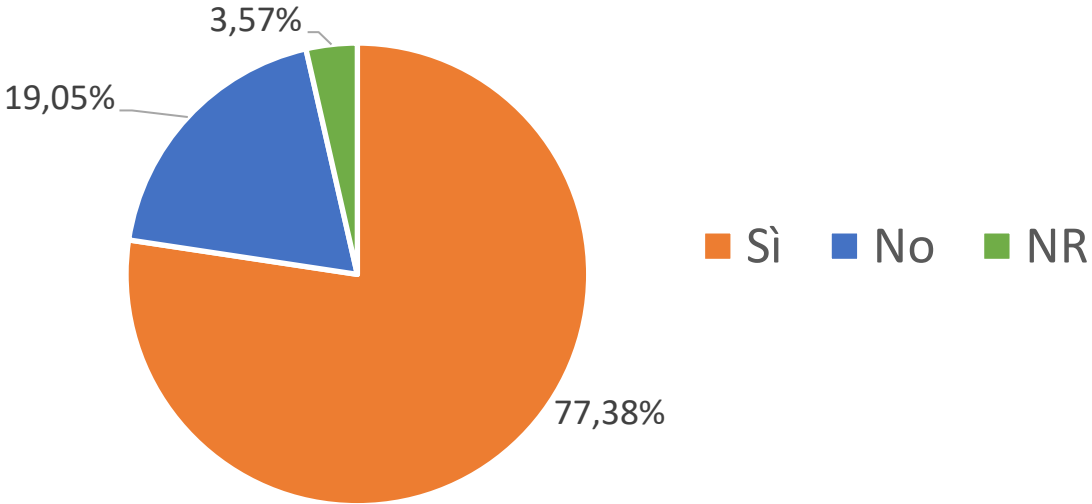
A3 Il Presidente/Coordinatore del PQA ha altri ruoli in ateneo?



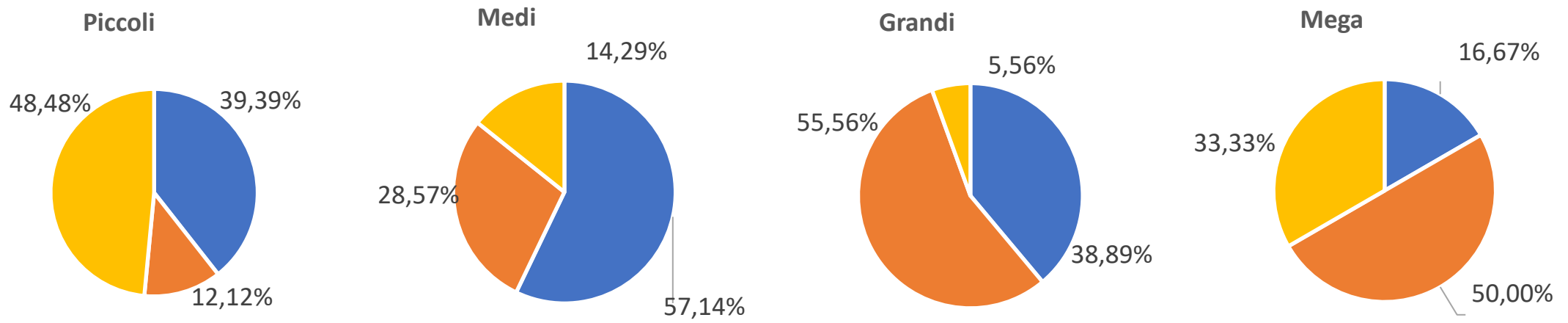
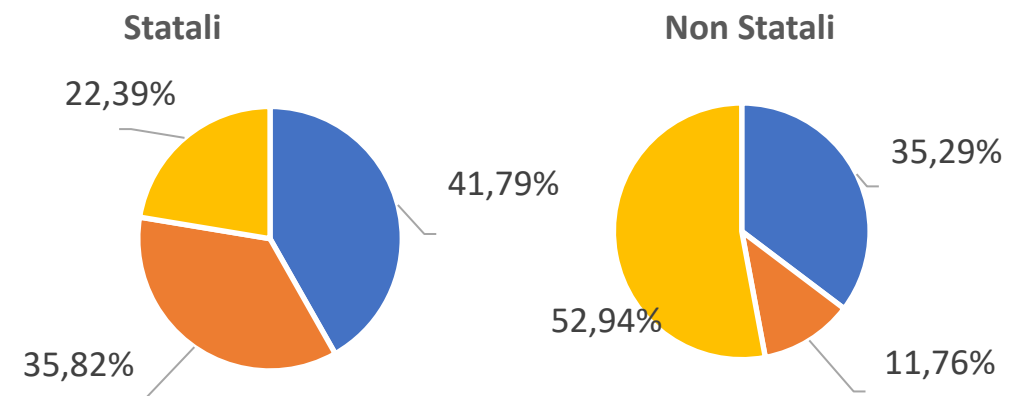
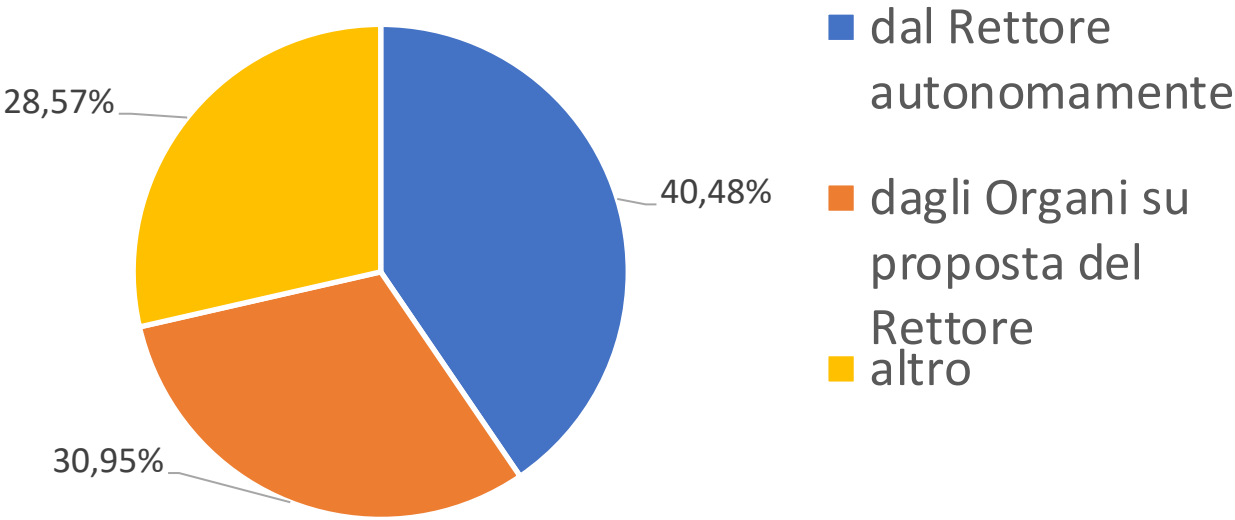
A4 Oltre a quello del Presidente/Coordinatore, vi sono altri ruoli determinati per regolamento nel PQA?



A5 I Componenti accademici del PQA sono scelti tenendo conto di un equilibrio tra le diverse discipline presenti in ateneo?



A6 Da chi viene nominato il PQA?



A7 Quanti anni resta in carica il PQA?

A7 - PQA GENERAL

media 3,22

mediana 3,00

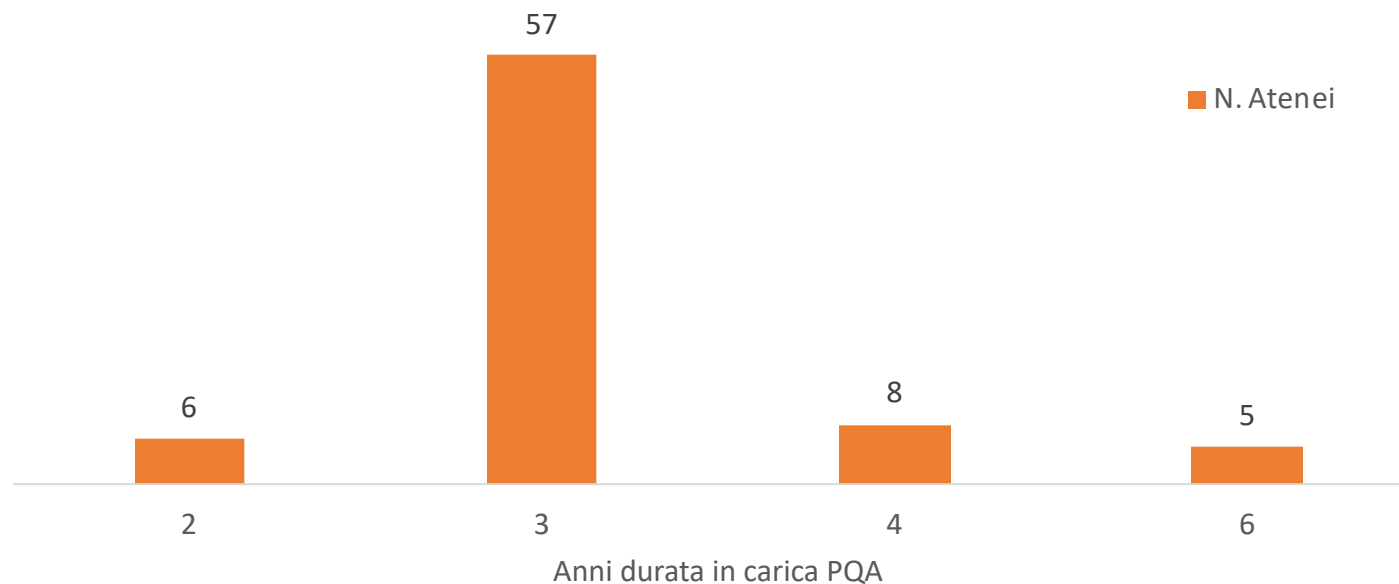
q1 3,00

q3 3,00

Min 2,00

Max 6,00

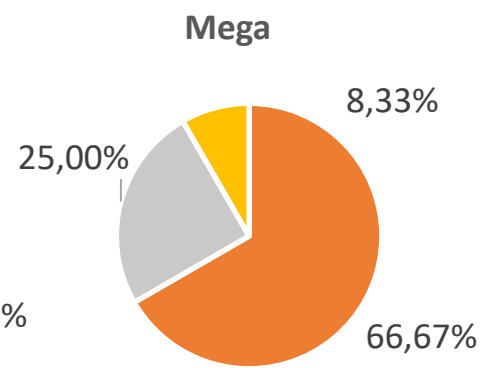
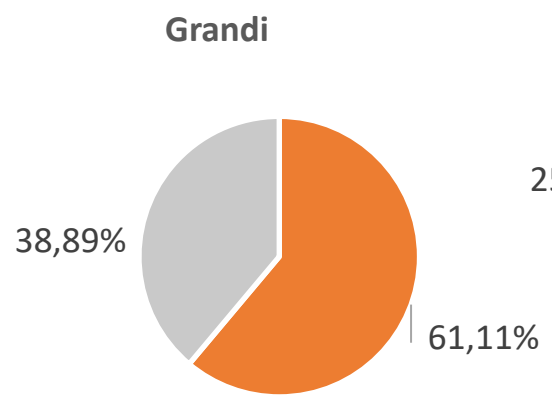
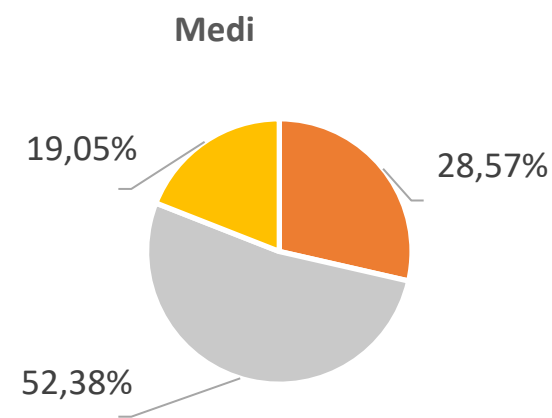
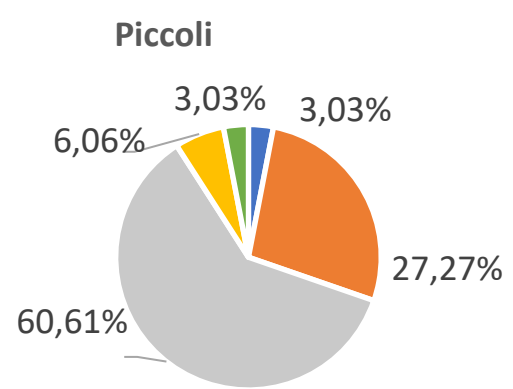
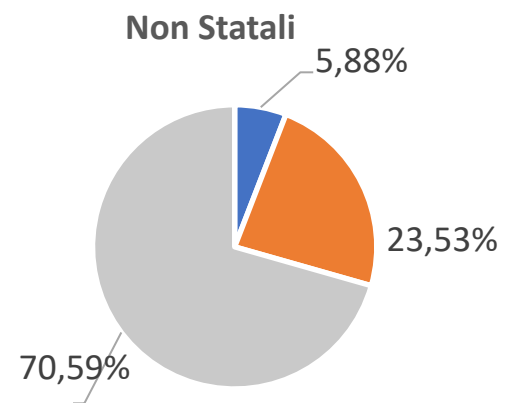
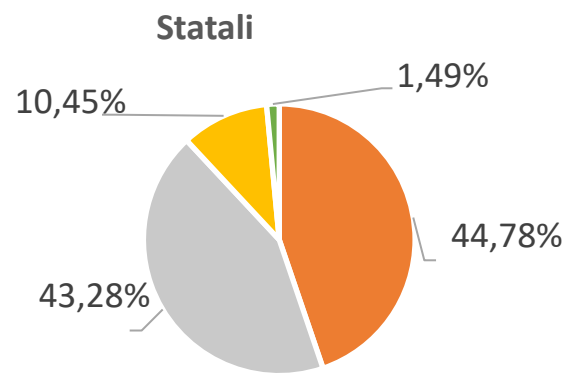
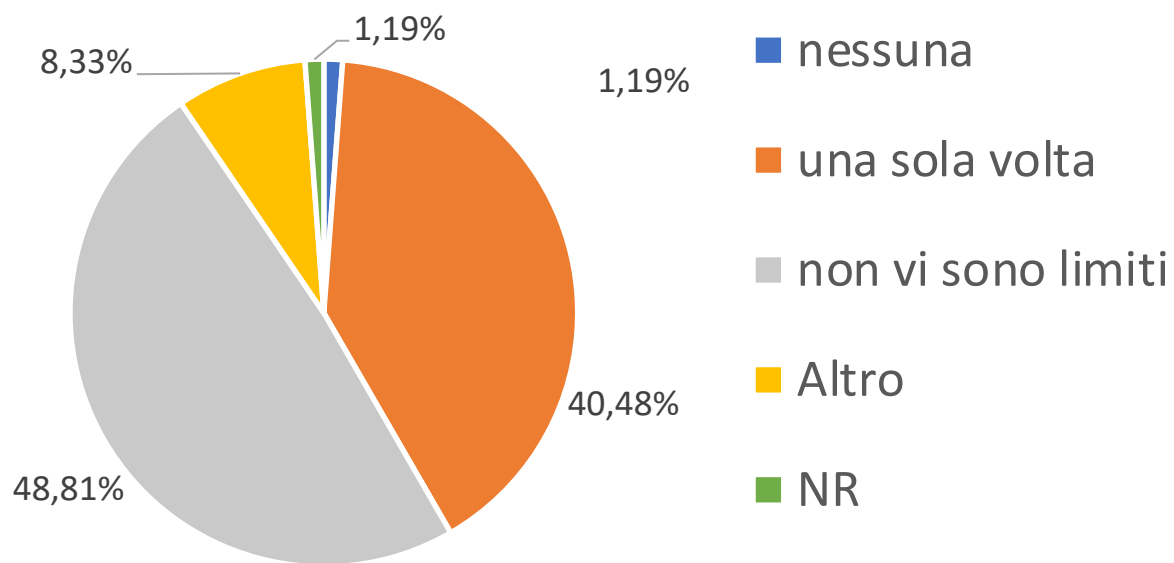
Distribuzione di frequenza



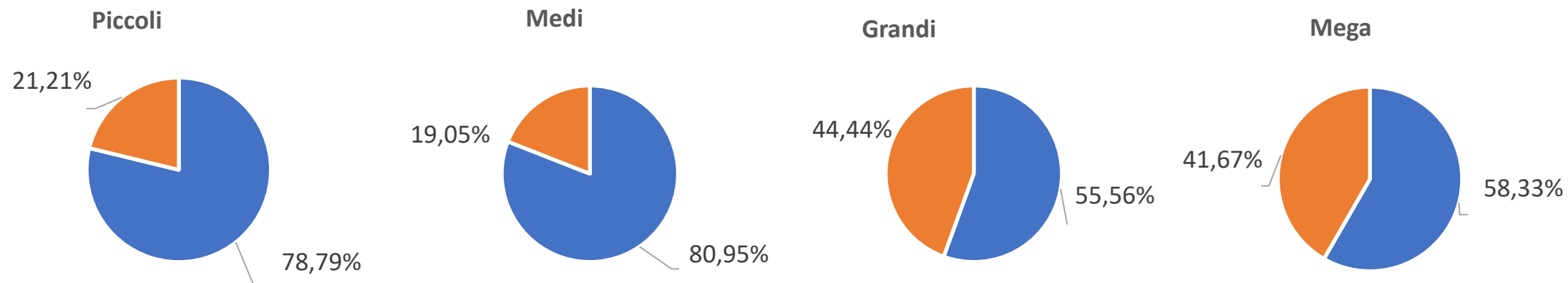
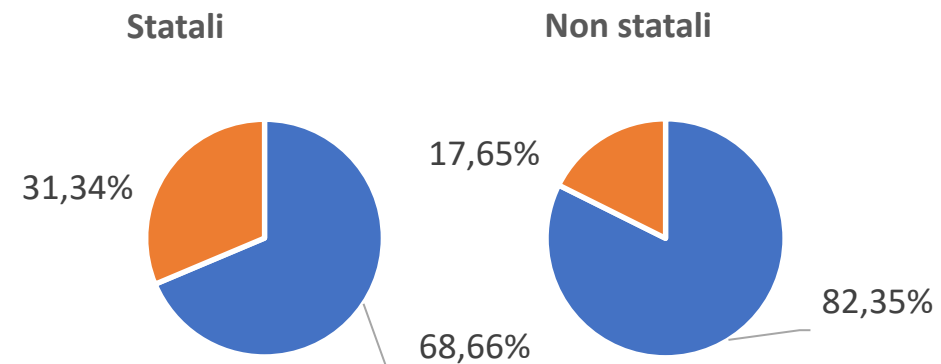
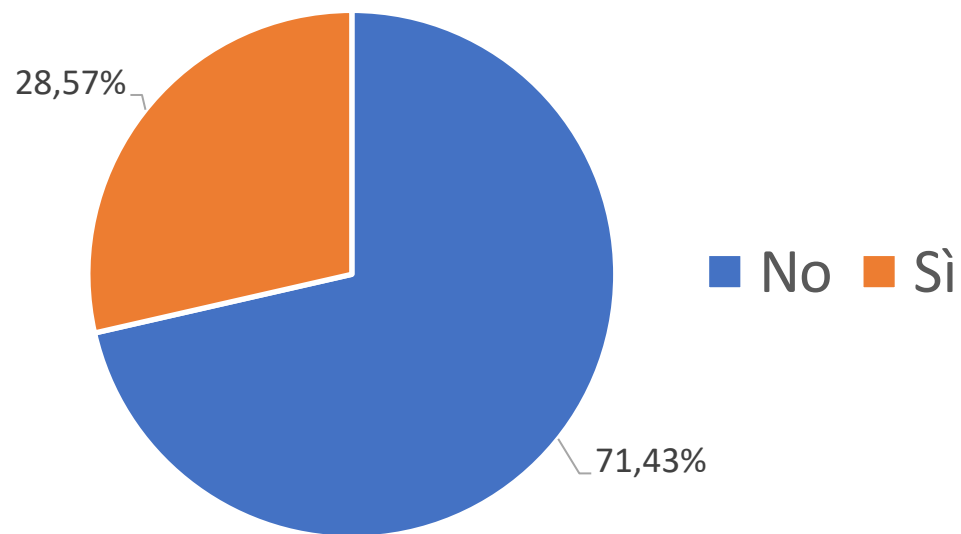
A7	piccoli	medi	grandi	mega
media	3,24	3,47	3,06	3,00
mediana	3	3	3	3
q1	3	3	3	3
q3	3	3	3	3
Min	2	2	2	2
Max	6	6	4	4

A7	Non Statali	Statali
media	2,88	3,32
mediana	3	3,00
q1	2,75	3
q3	3	3
Min	2	2
Max	4	6

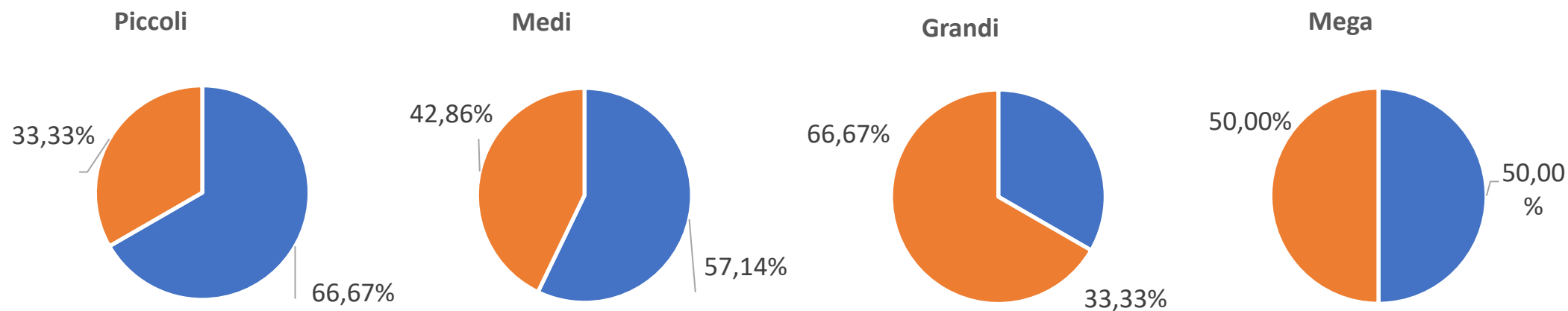
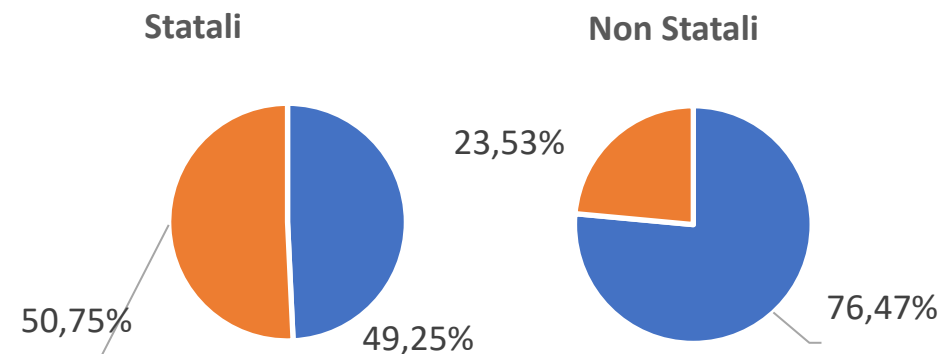
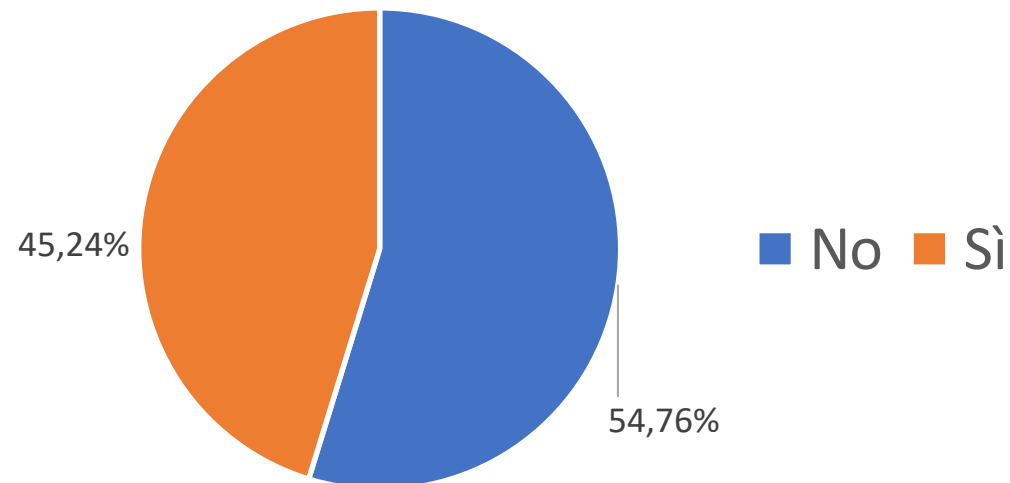
A7bis Quante volte è rinnovabile il PQA?



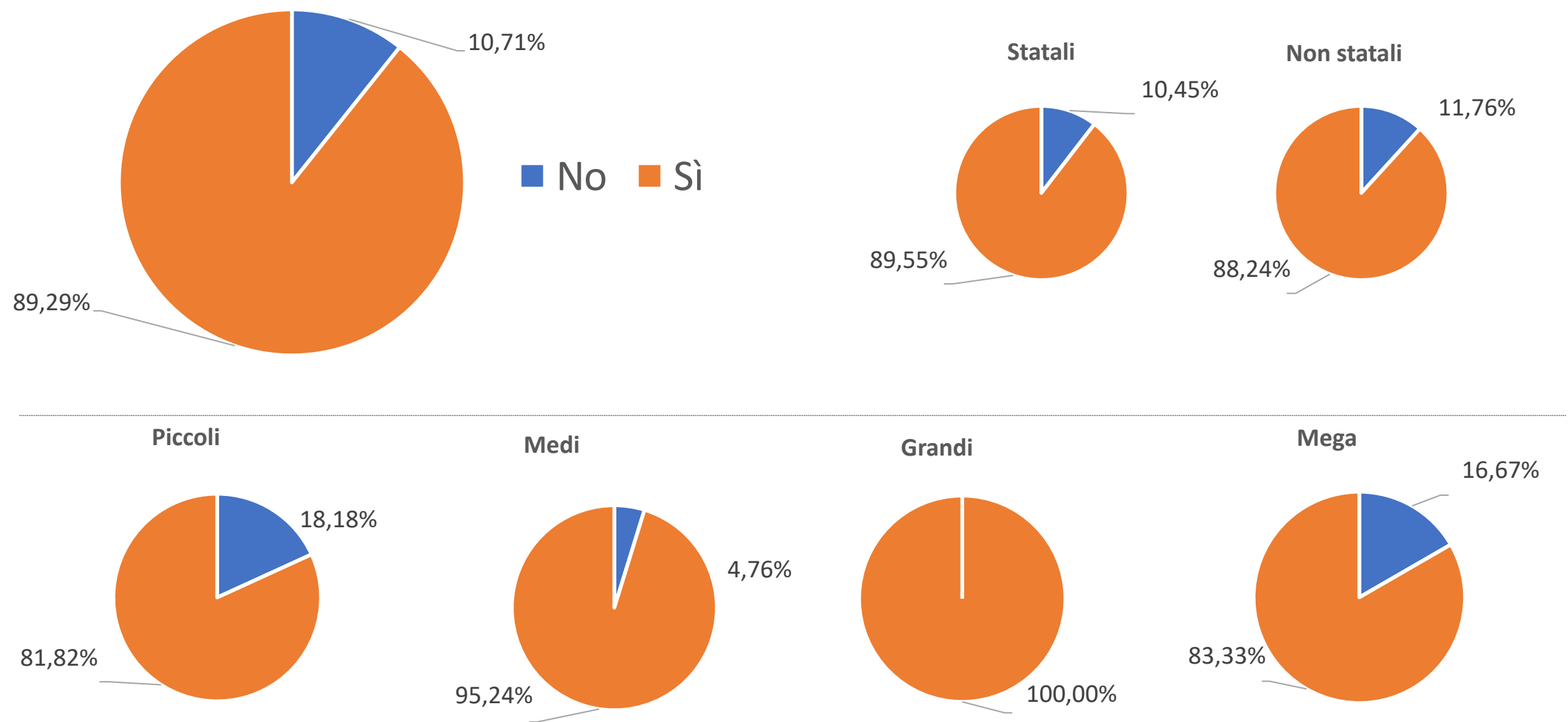
A8 E' richiesta una specifica esperienza pregressa per i componenti del PQA?



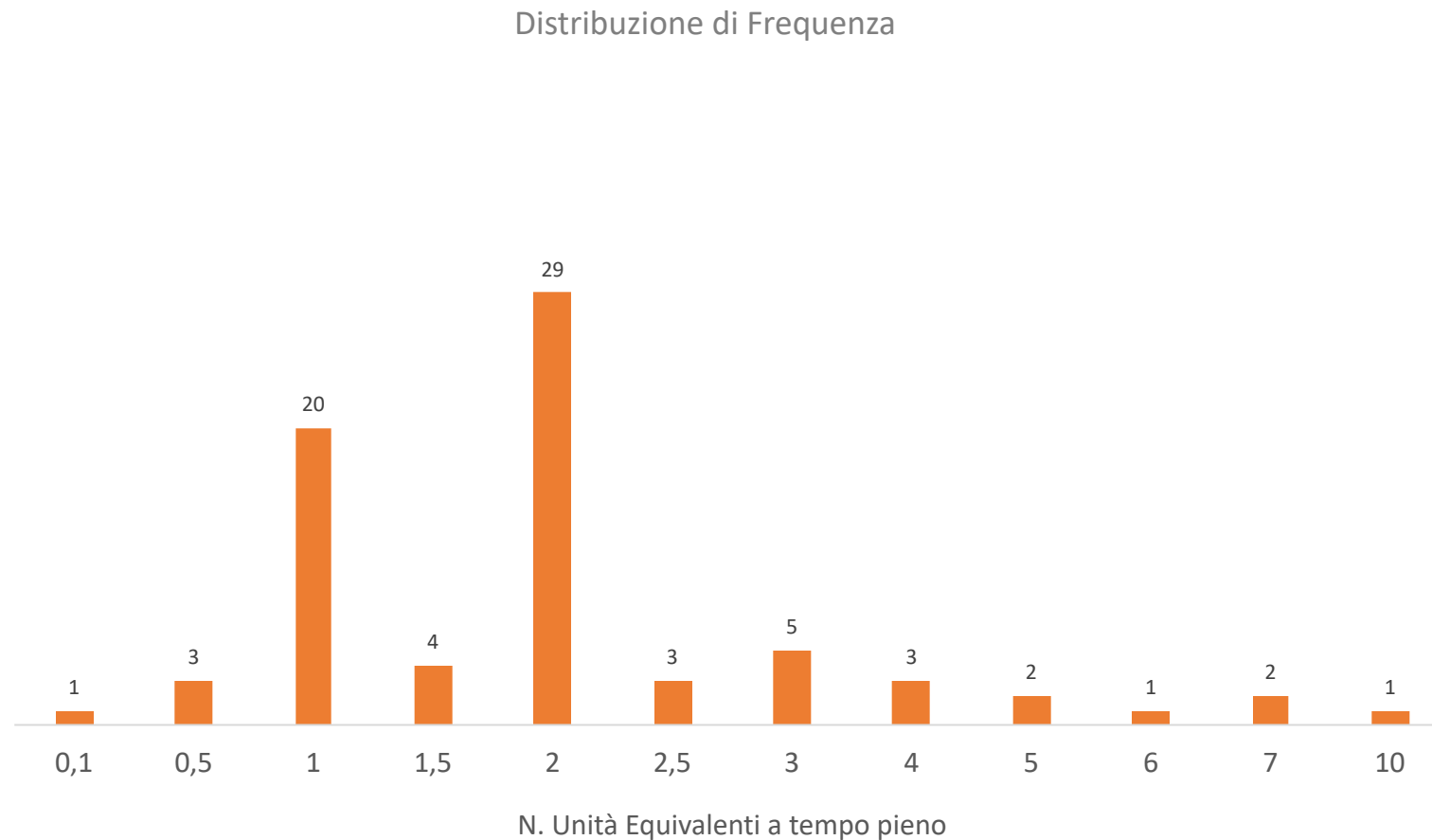
A9 Il PQA si avvale di rappresentanti delle diverse aree disciplinari, facoltà, CdS (referenti, presidi locali, etc)?



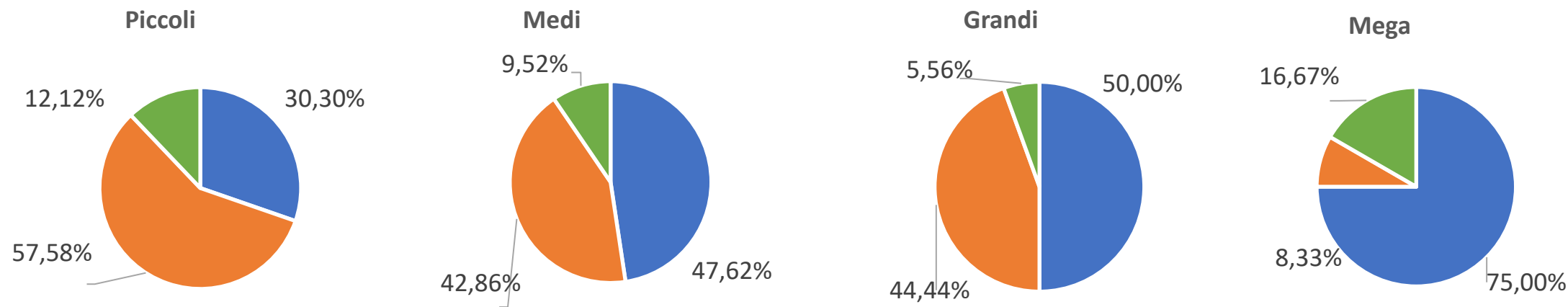
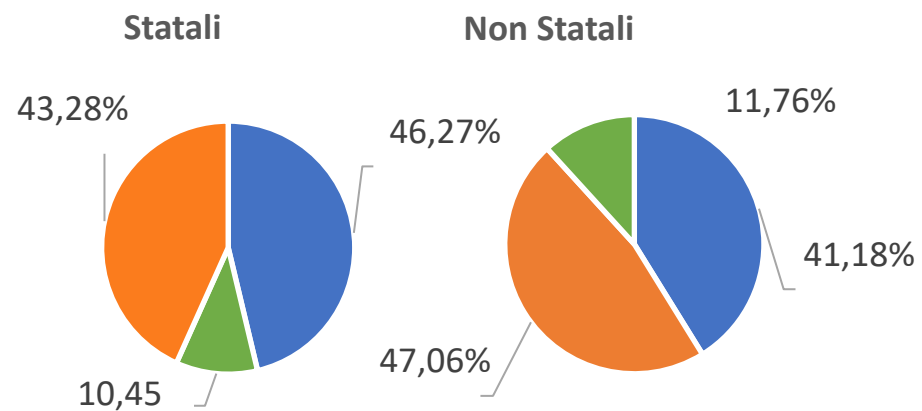
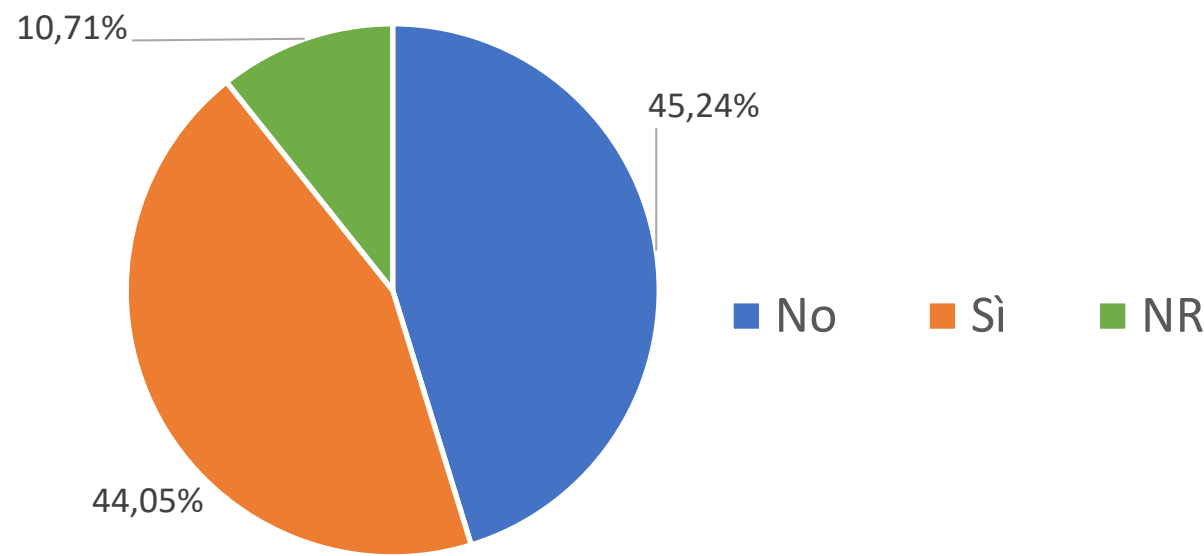
A10 Il PQA è dotato di un ufficio di supporto?



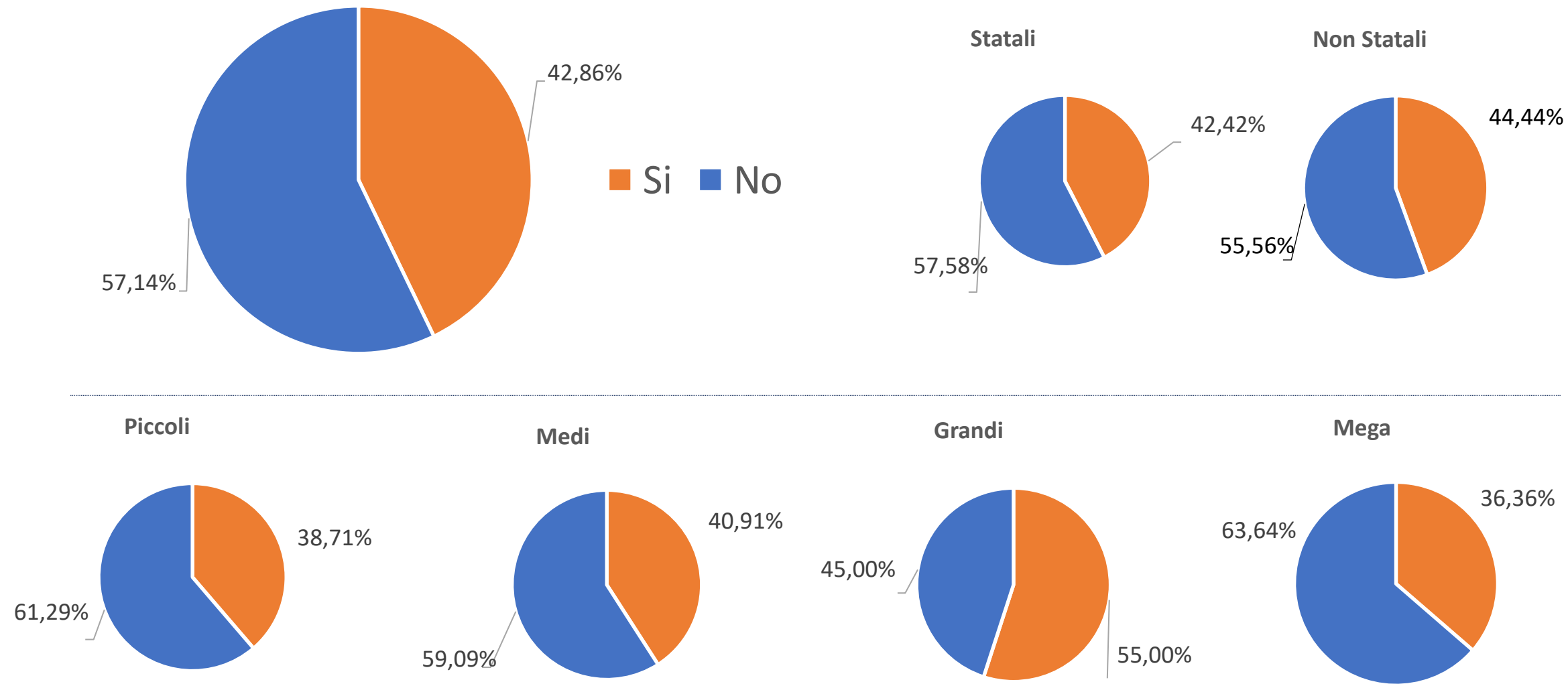
A10 Quante unità equivalenti a tempo pieno ha a disposizione l'ufficio di supporto del PQA?



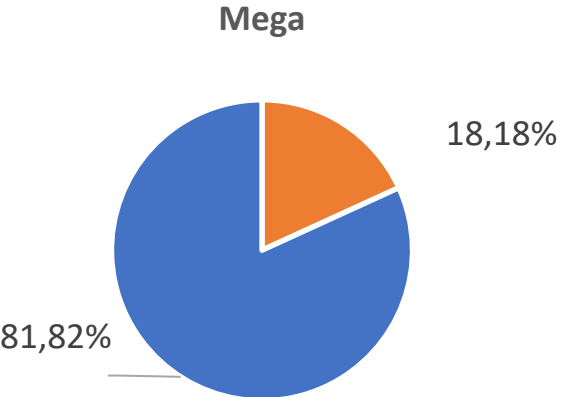
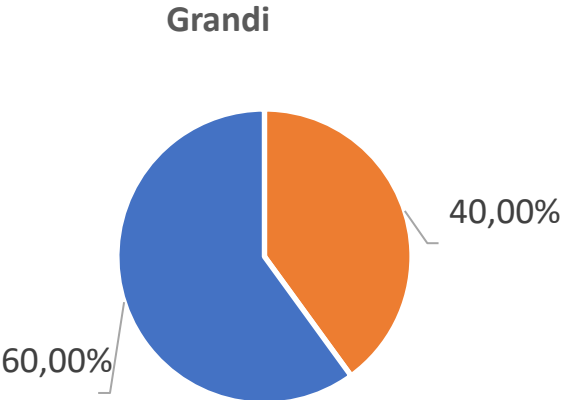
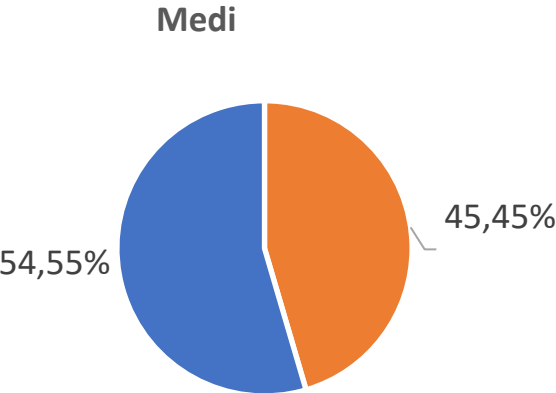
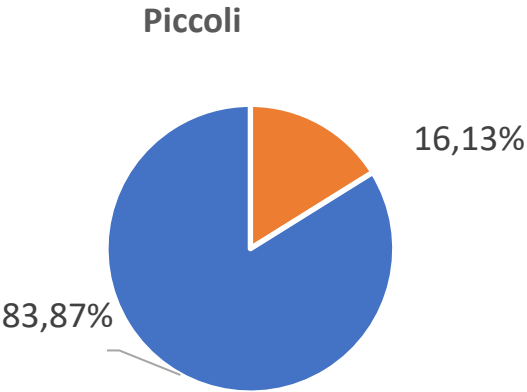
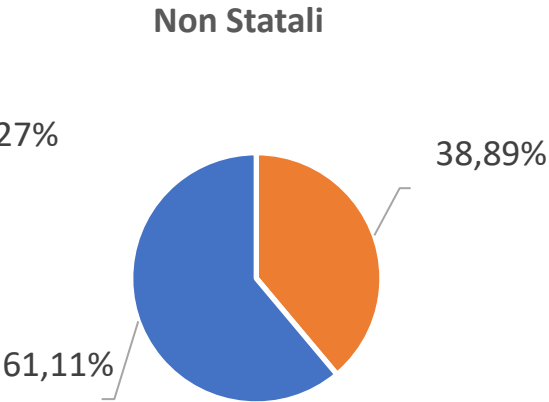
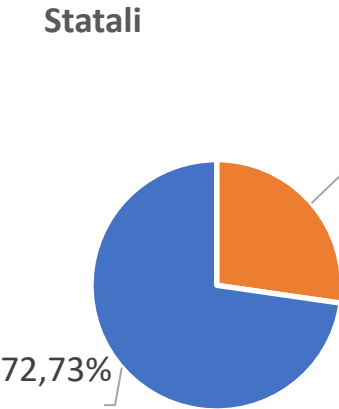
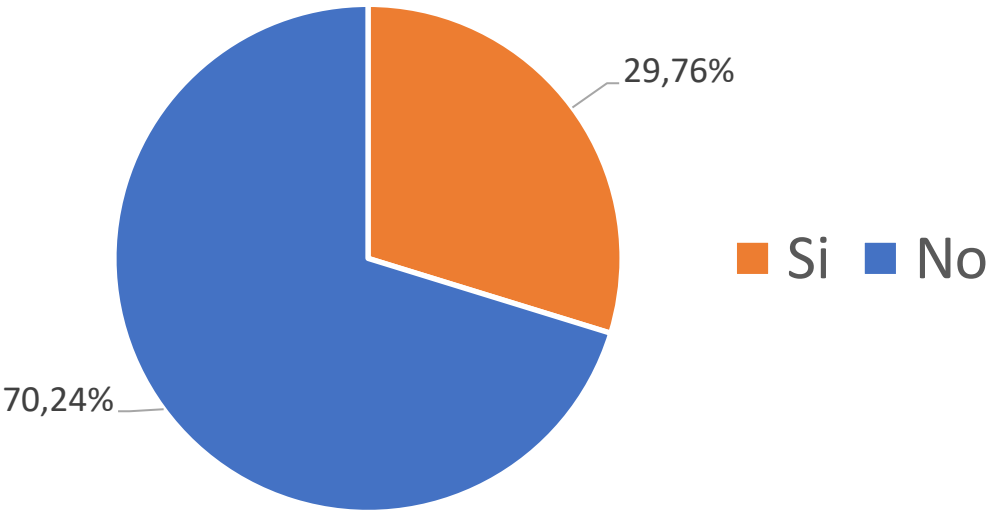
A10bis L'ufficio a supporto del PQA è il medesimo che supporta il Nucleo di valutazione?



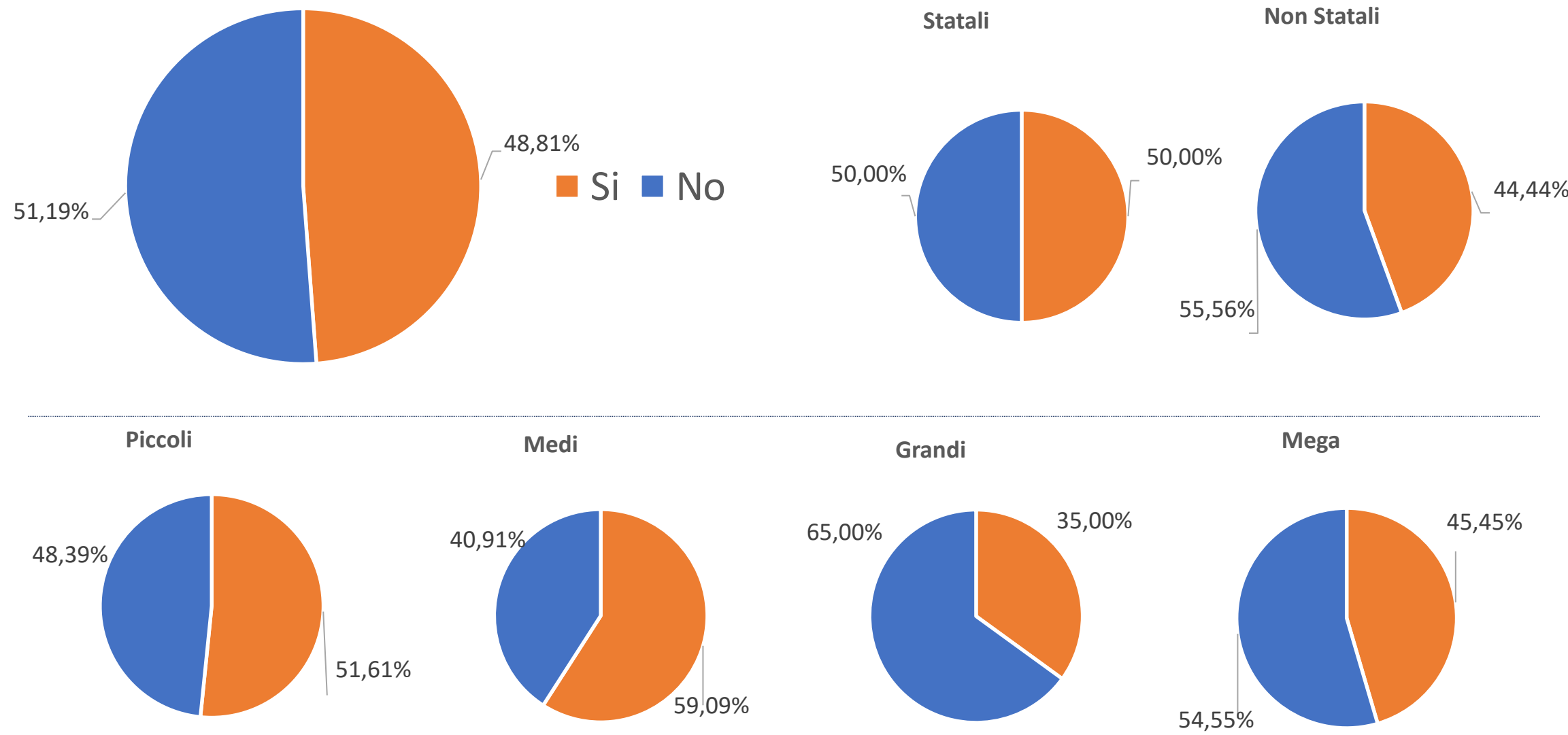
A11a Il PQA è previsto dallo statuto d'ateneo?



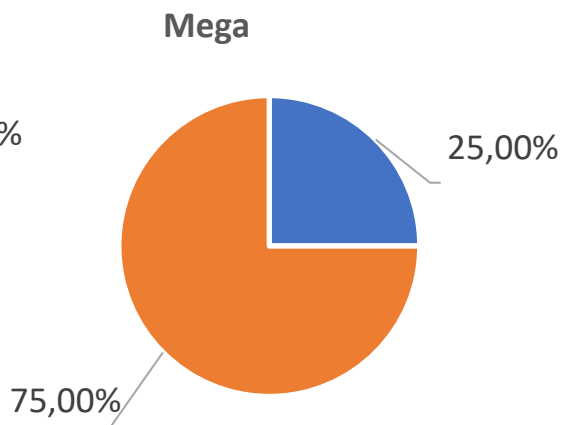
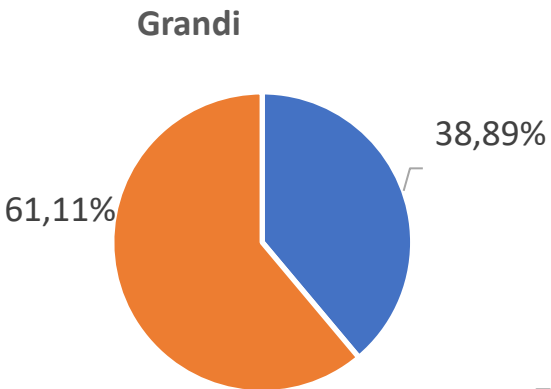
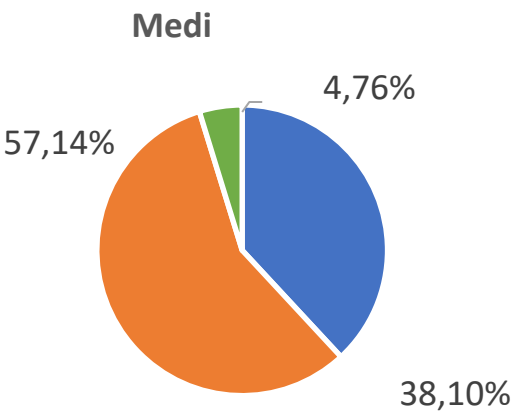
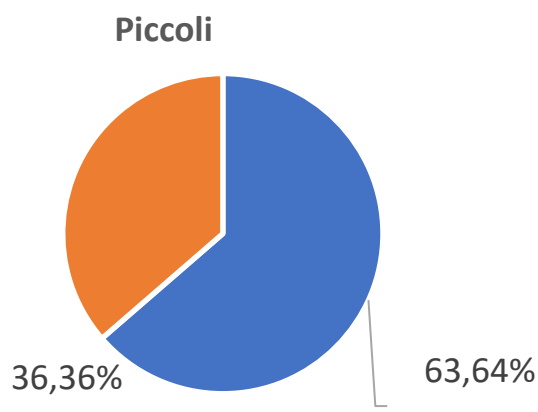
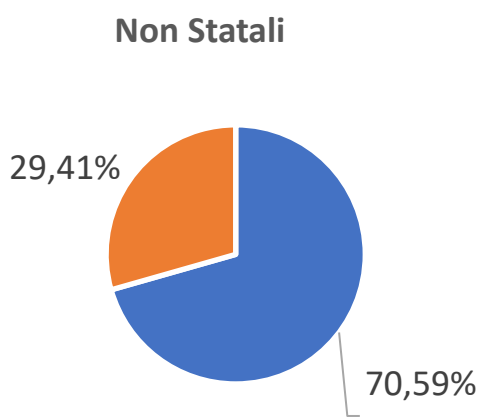
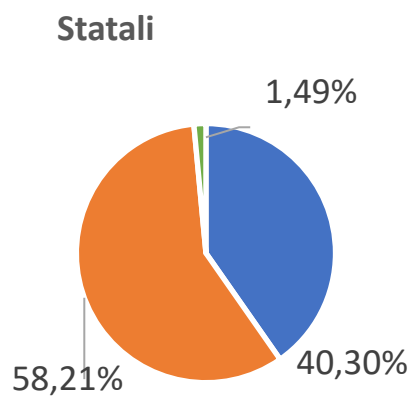
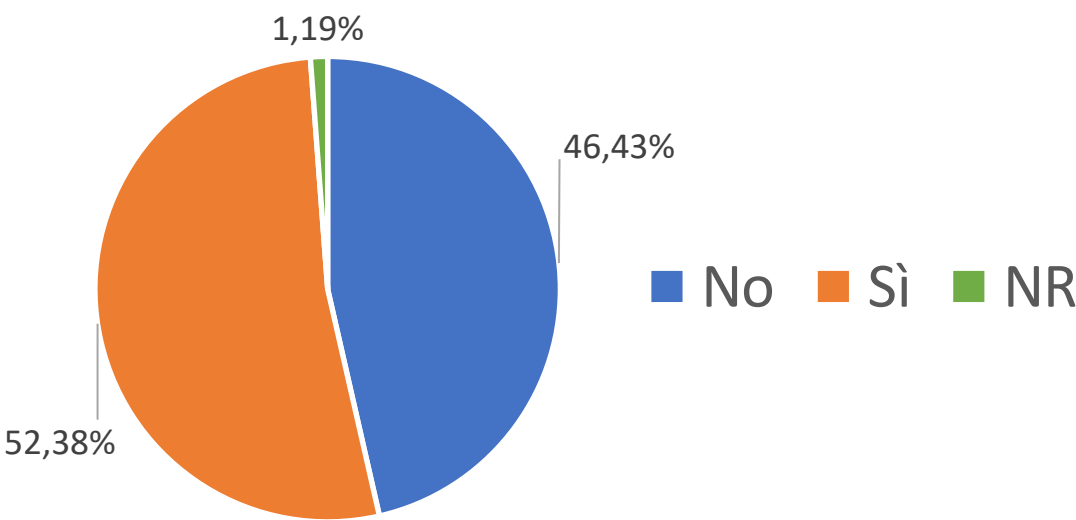
A11b Il PQA è previsto dal regolamento di ateneo?



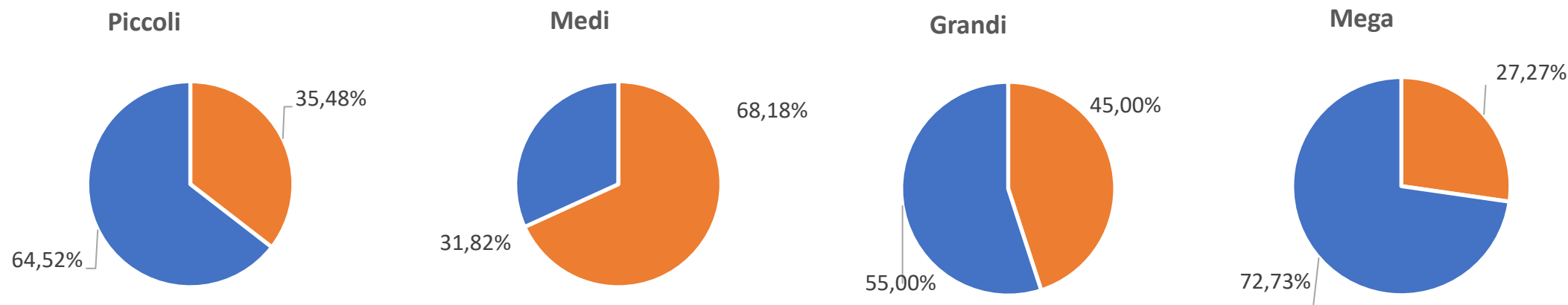
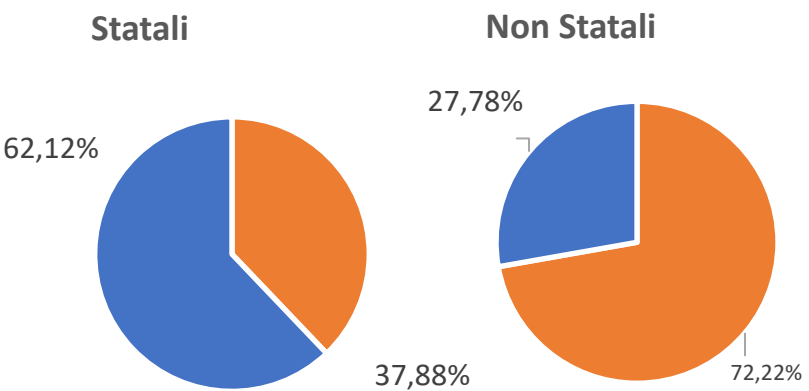
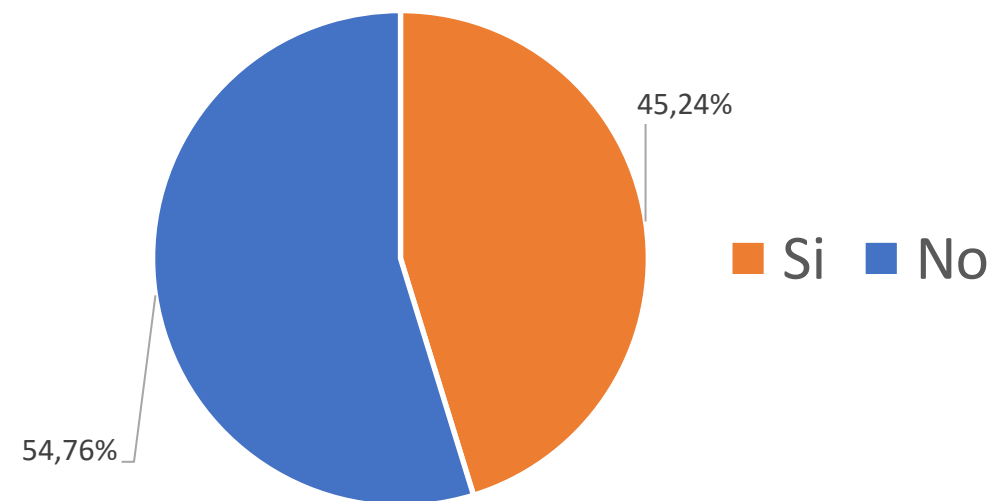
A11c Il PQA è previsto da altri documenti ufficiali dell'ateneo?



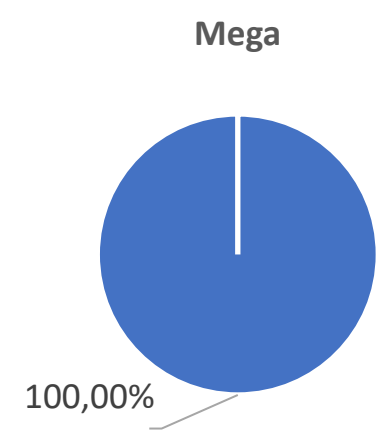
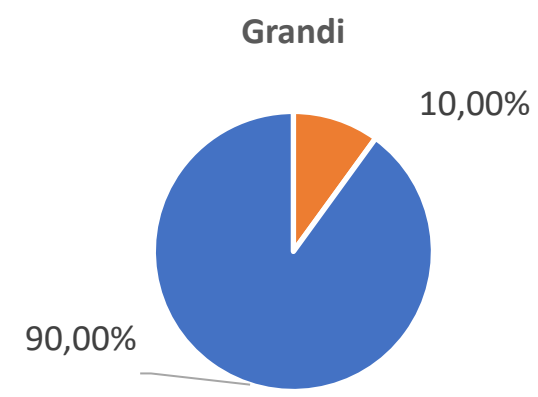
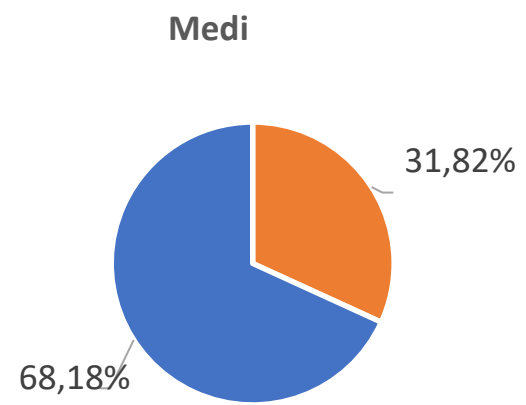
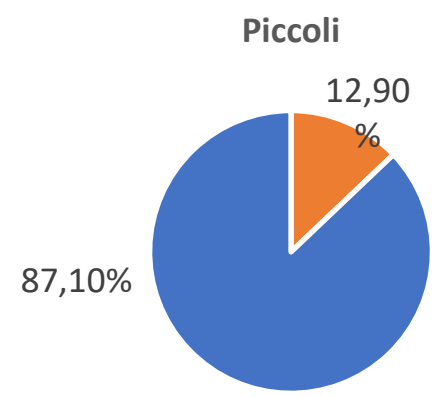
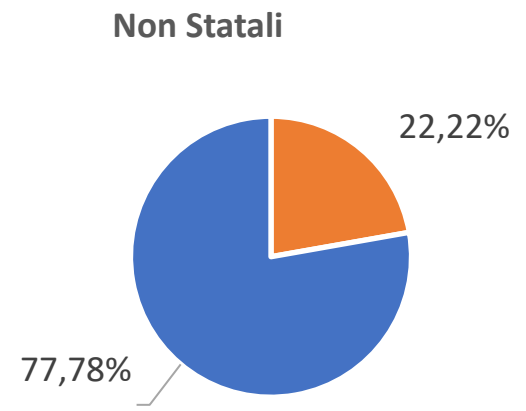
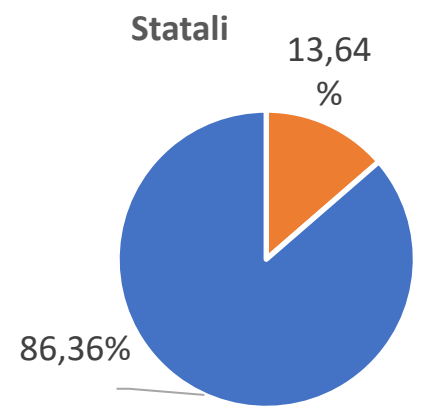
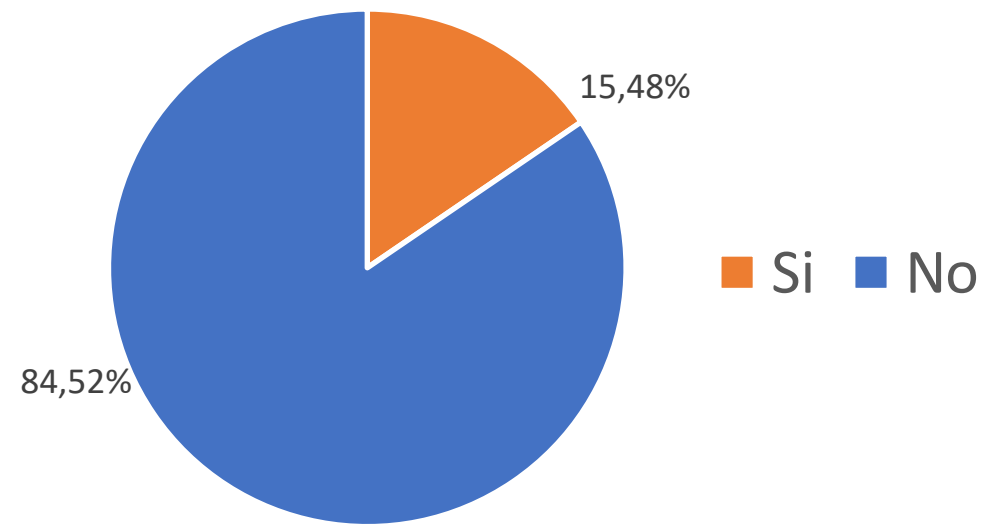
A12 Vi sono delle incompatibilità previste da Regolamento per i componenti del PQA?



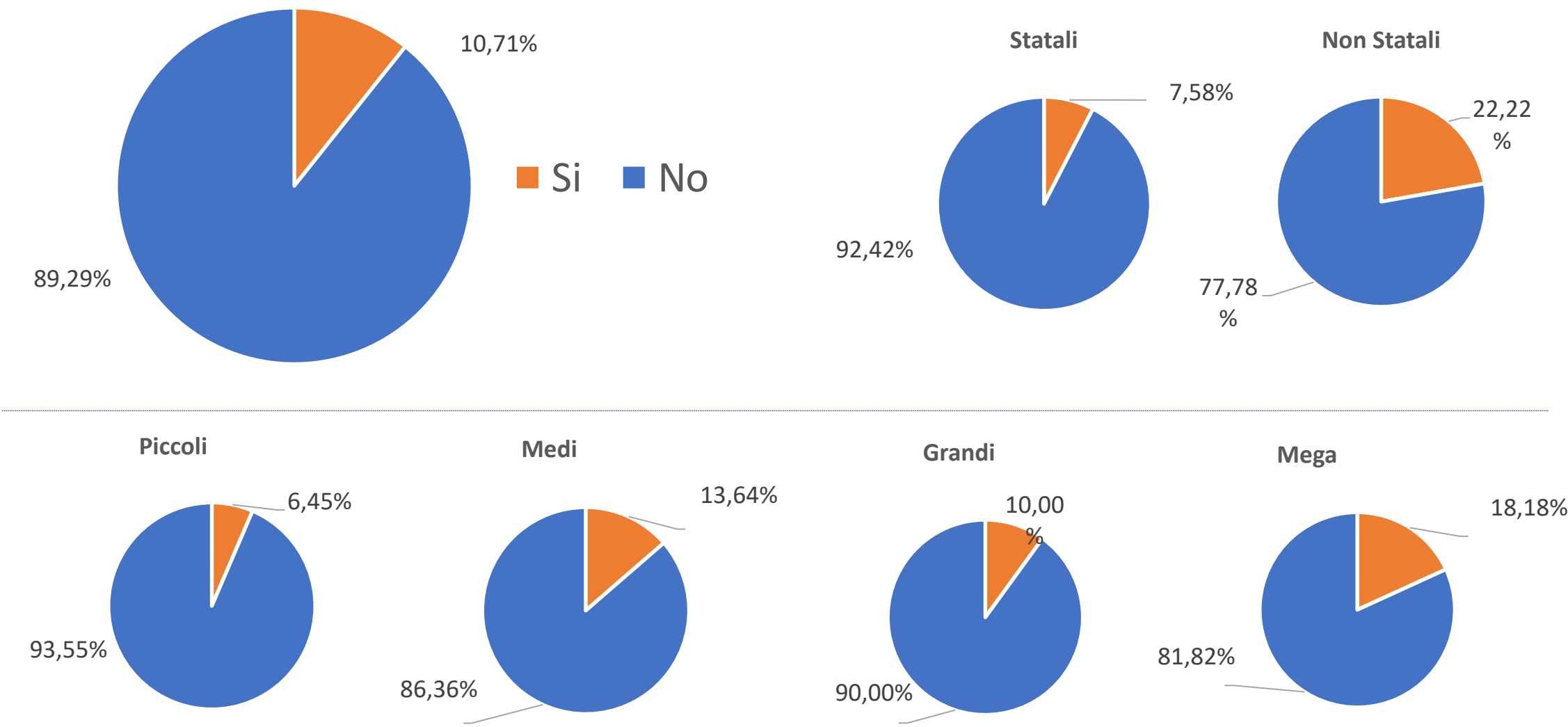
A13 L'Ateneo prevede una forma di riconoscimento per i componenti del PQA?



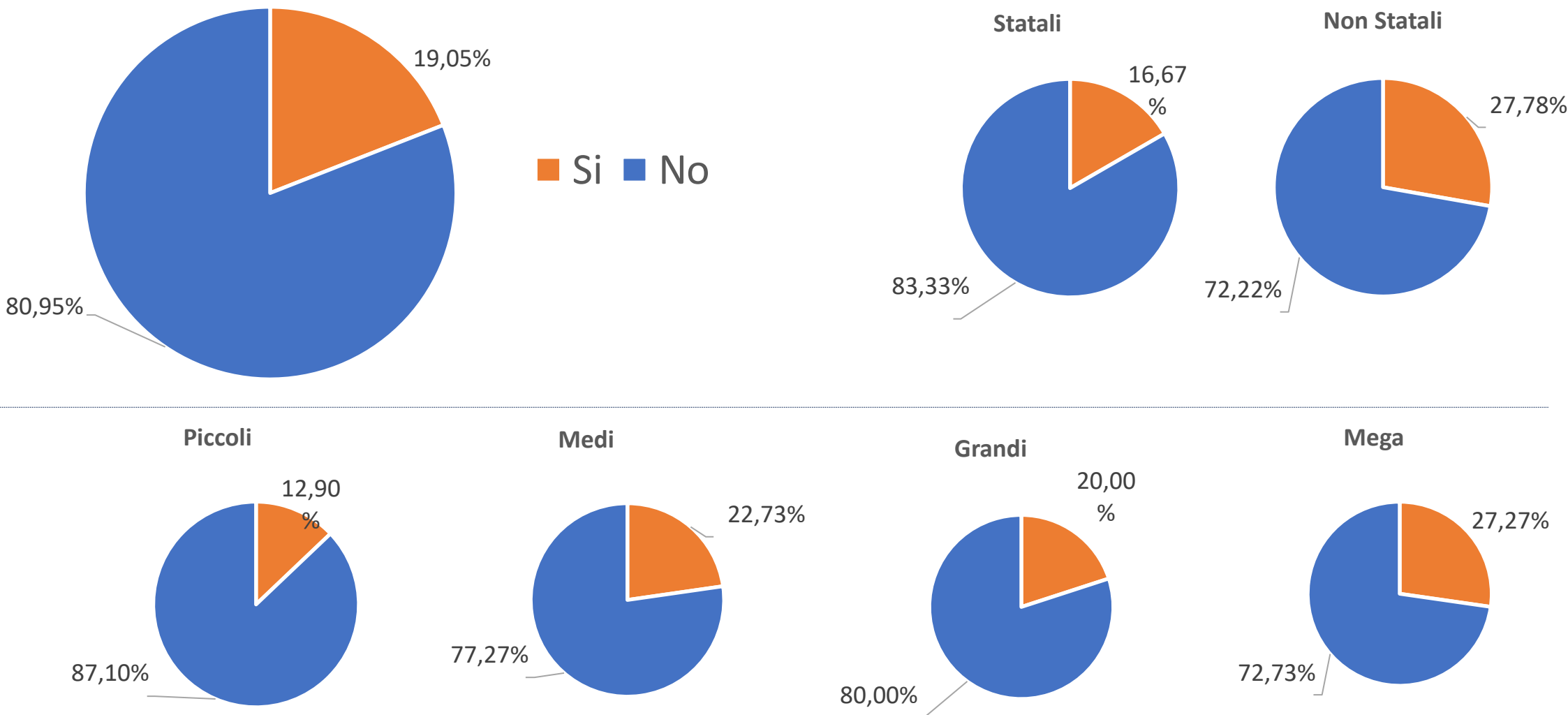
A13a Vi sono forme di riconoscimento per i componenti del PQA, quali un gettone di presenza o indennità?



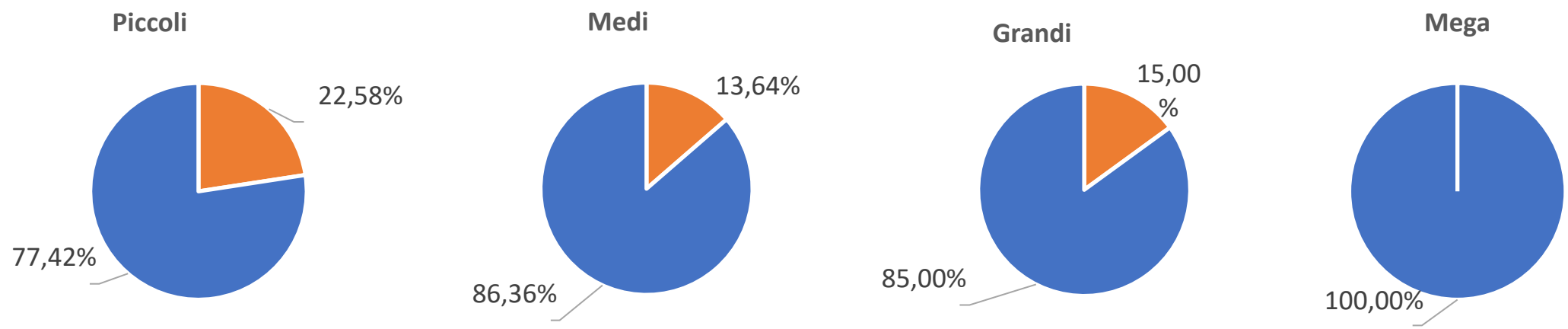
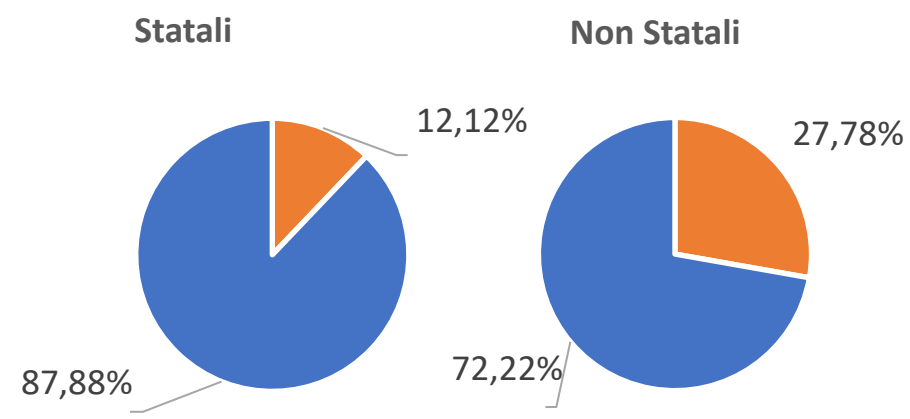
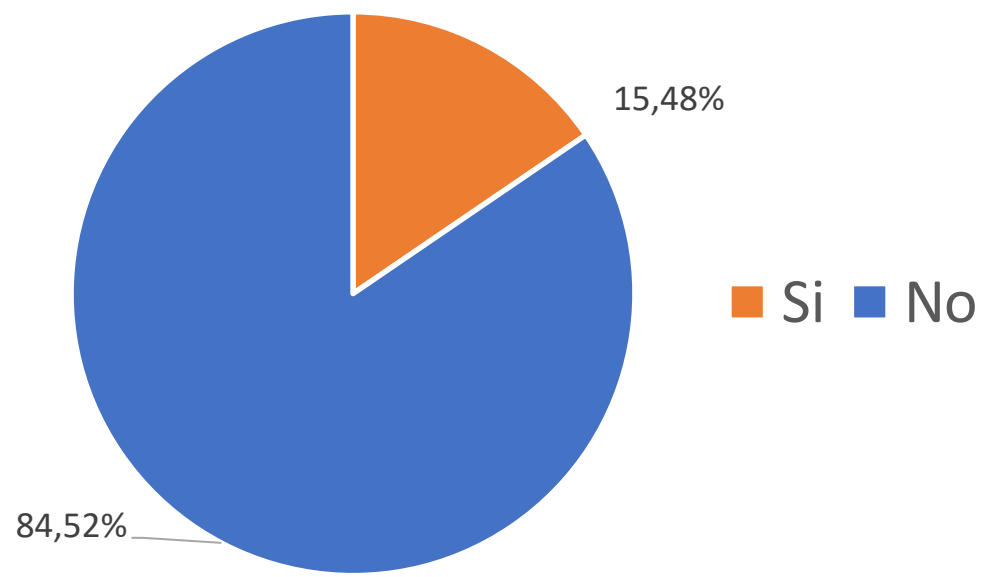
A13b Vi sono forme di riconoscimento per i componenti del PQA, quali sconti sul carico didattico?



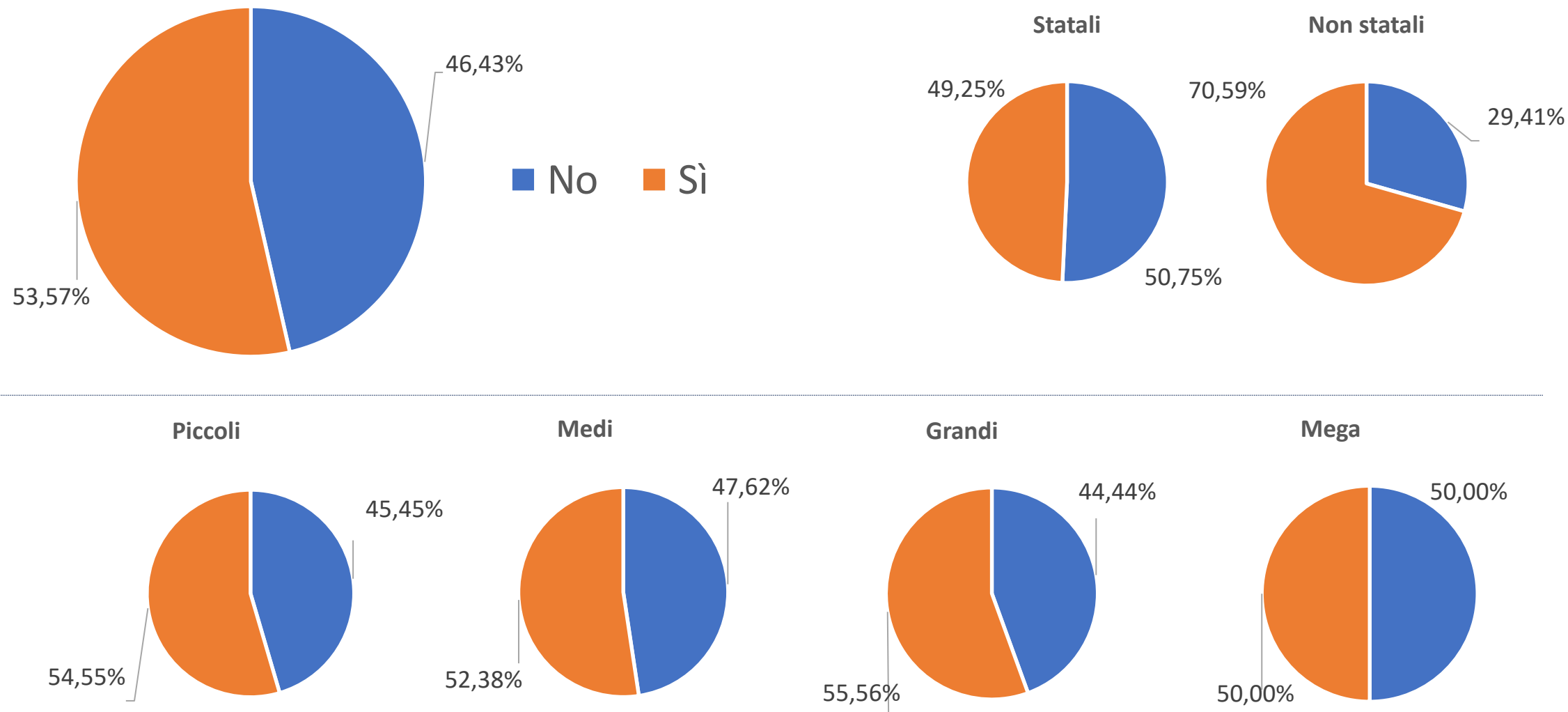
A13c Vi sono forme di riconoscimento per i componenti del PQA, quali considerazioni al fine di scatti stipendiali?



A13d Vi sono altre forme di riconoscimento per i componenti del PQA?



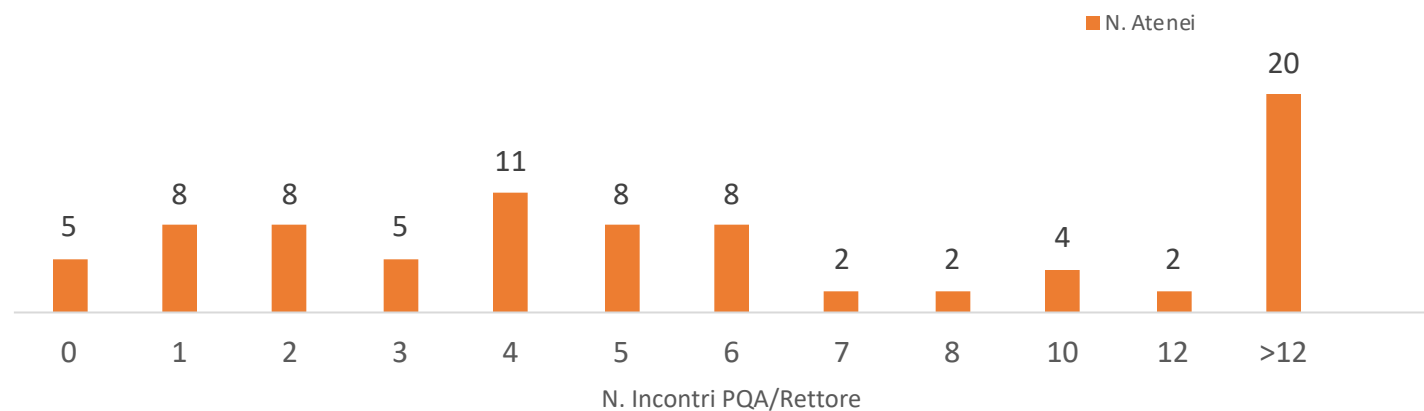
B1 Sono presenti modalità organizzate di incontro periodico (differenti da singoli colloqui) tra il PQA (o il suo Presidente/Coordinatore) e la governance di ateneo?



B2 Quante volte il PQA ha incontrato il rettore nel 2020?

VALORI GENERALI*	
media	4,21
mediana	4
q1	2
q3	6
Min	0
Max	12

Distribuzione di frequenza



* Calcolati con un valore massimo dichiarato di 12 incontri

	piccoli	medi	grandi	mega
media	3,79	4,58	3,58	5,50
mediana	4	4	3	4,5
q1	1,75	1,25	1	2
q3	5,25	6	5,25	6,25
Min	0	0	0	1
Max	8	12	10	12

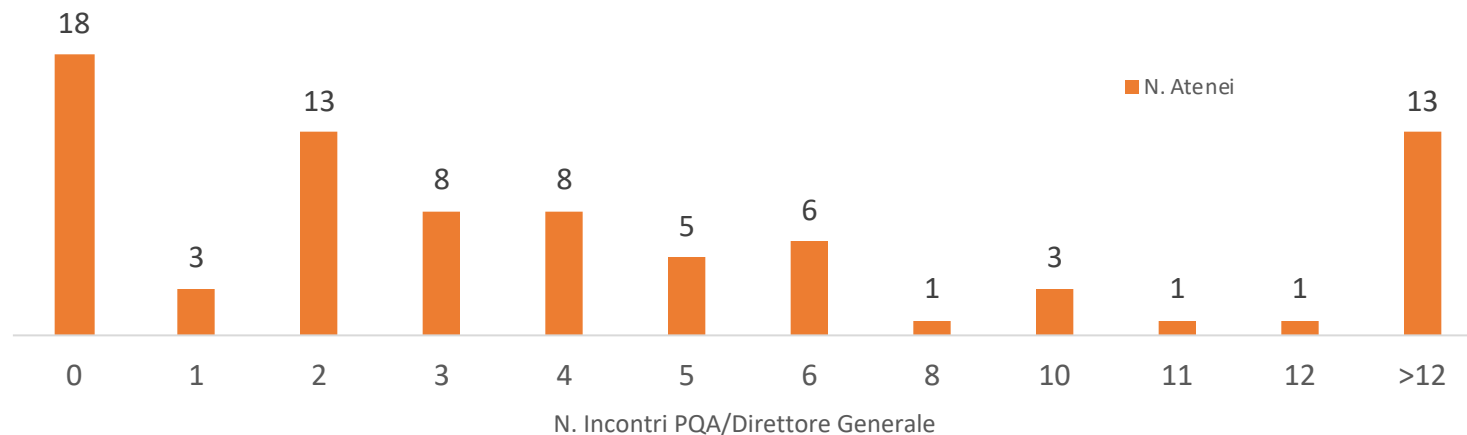
	Non Statali	Statali
media	4,62	4,10
mediana	5	4
q1	3	2
q3	6	5,75
Min	1	0
Max	10	12

B3 Quante volte il PQA ha incontrato il direttore generale nel 2020?

VALORI GENERALI*

media	3,00
mediana	2
q1	0,25
q3	4
Min	0
Max	12

Distribuzione di Frequenza



* Calcolati con un valore massimo dichiarato di 12 incontri

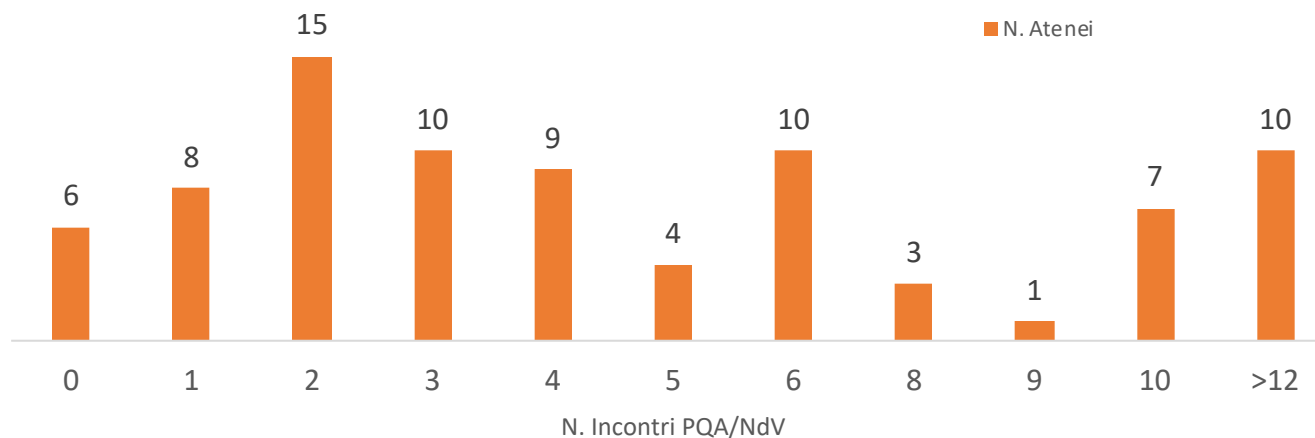
	piccoli	medi	grandi	mega
media	3,33	3,47	2,33	2,11
mediana	3	2	2	2
q1	1,5	2	1	2
q3	4,5	6	2,5	3
Min	0	0	0	0
Max	11	10	12	5

	Non Statali	Statali
media	3,86	2,79
mediana	3	2
q1	1,25	0
q3	4	4,25
Min	0	0
Max	11	12

B4 Quante volte il PQA ha incontrato il Nucleo di Valutazione nel 2020?

VALORE GENERALE*	
media	3,93
mediana	3
q1	2
q3	6
Min	0
Max	10

Distribuzione di Frequenza

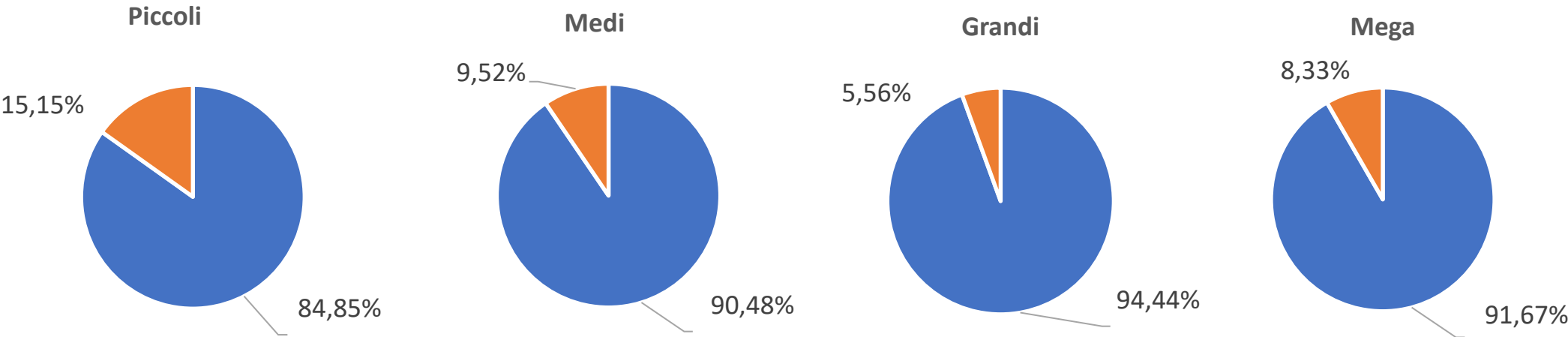
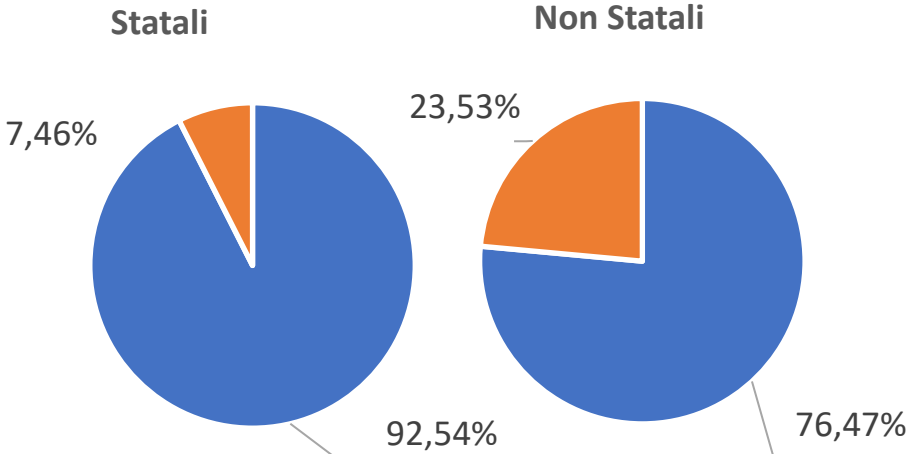
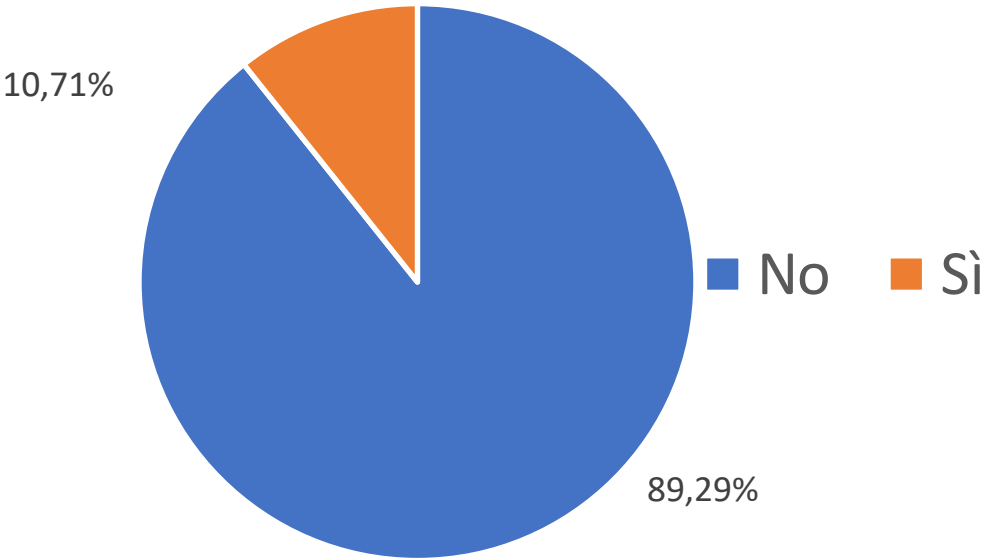


* Calcolati con un valore massimo dichiarato di 12 incontri

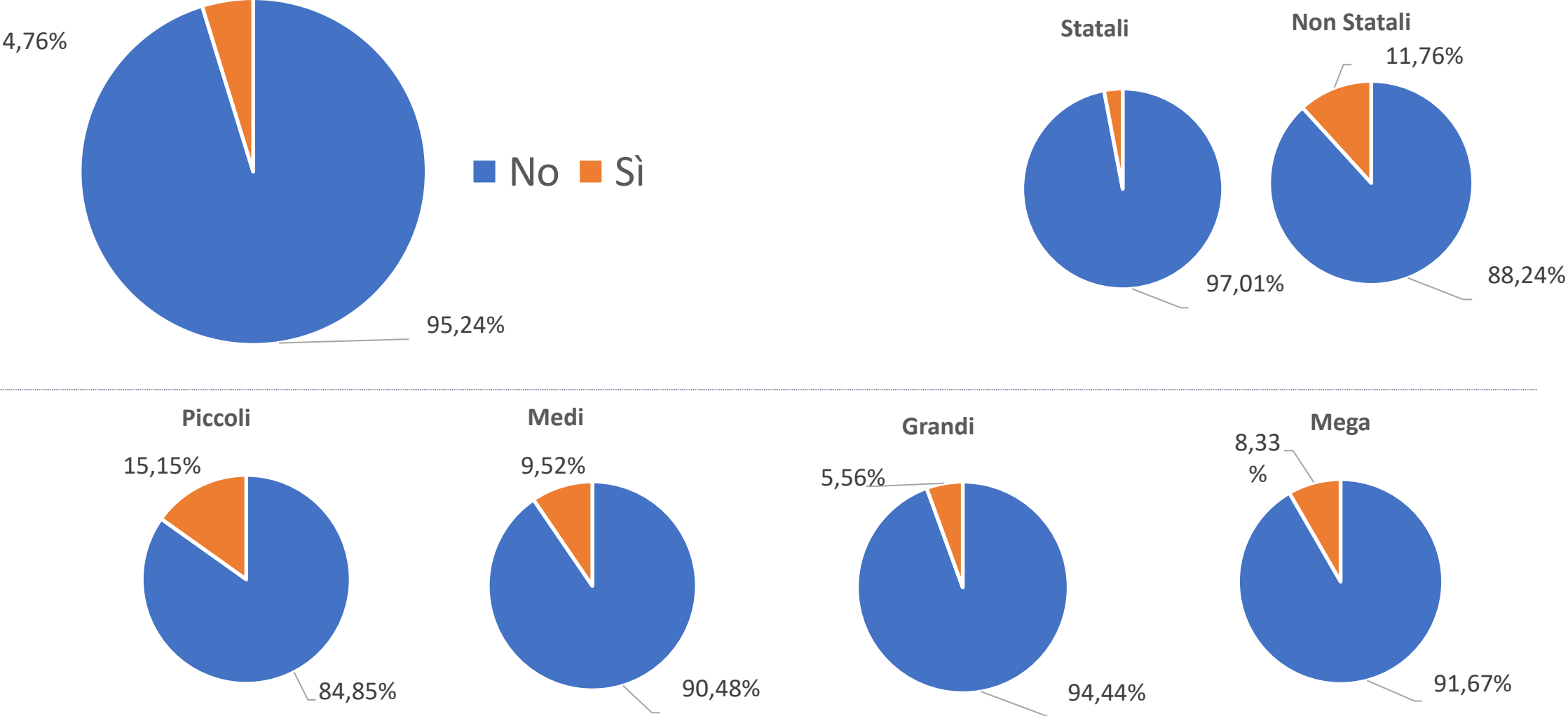
B4	piccoli	medi	grandi	mega
media	3,61	4,16	3,73	5,00
mediana	3	3	4	4,5
q1	2	2	1	2,75
q3	4	5	4,5	5,75
Min	0	0	0	1
Max	10	10	10	10

B4	Non Statali	Statali
media	3,73	3,98
mediana	3	3
q1	2	2
q3	4,5	6
Min	0	0
Max	10	10

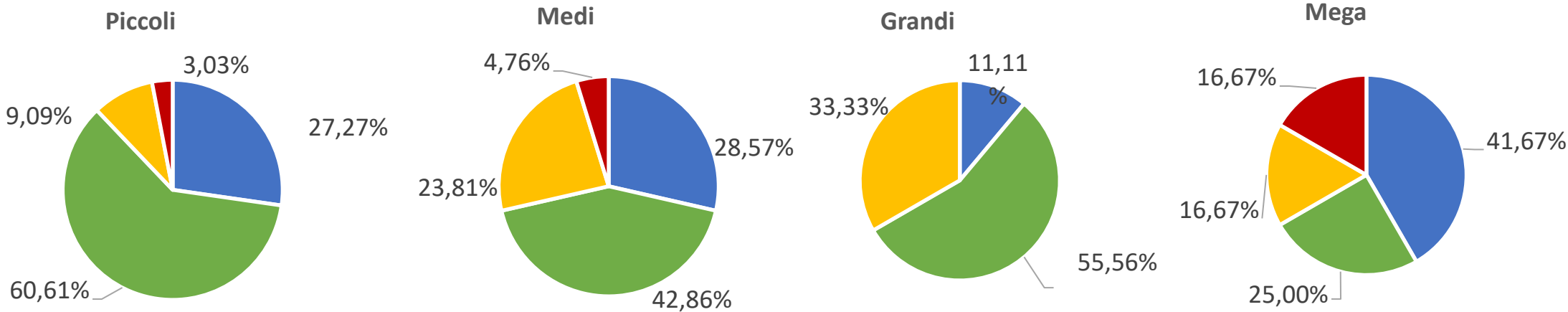
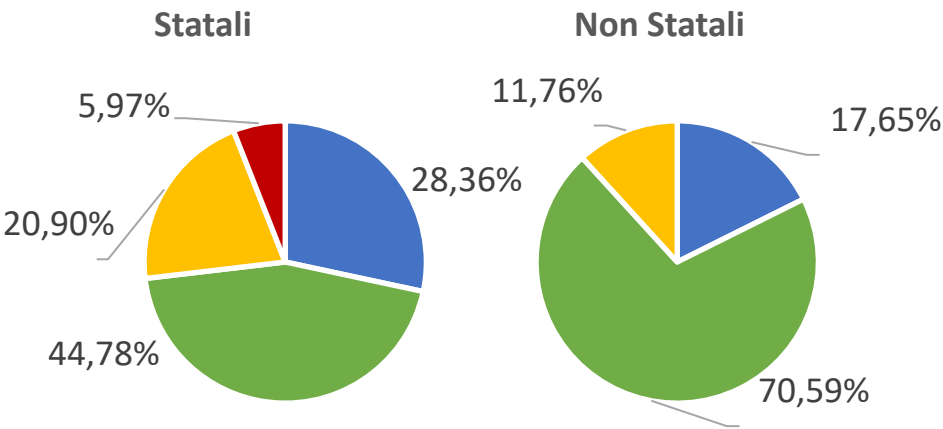
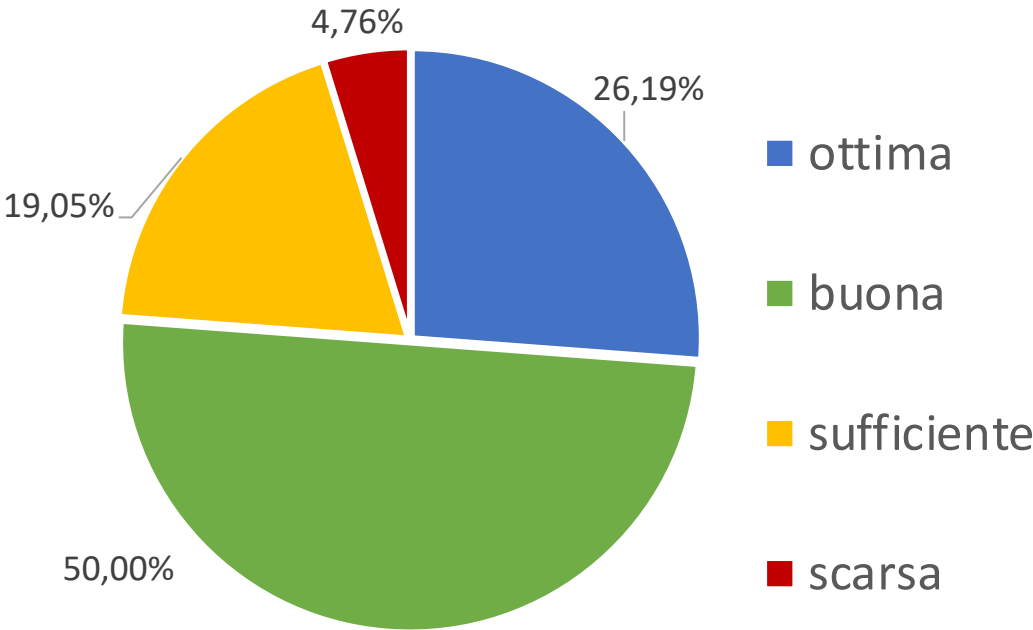
B5 Il Presidente/Coordinatore del PQA è invitato permanente in Senato?



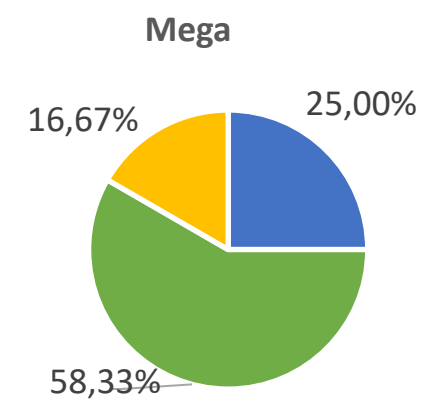
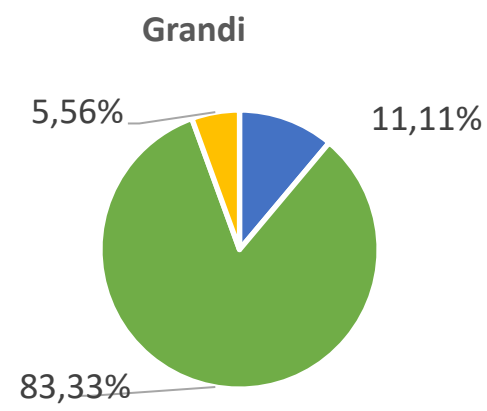
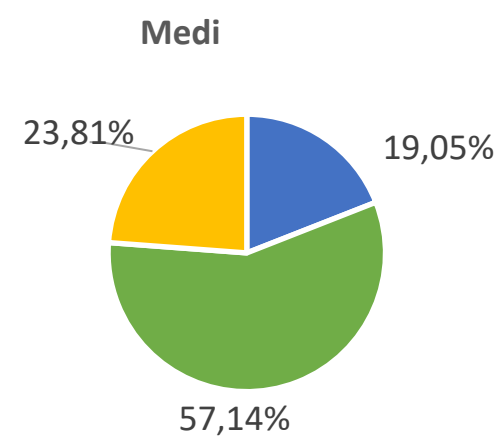
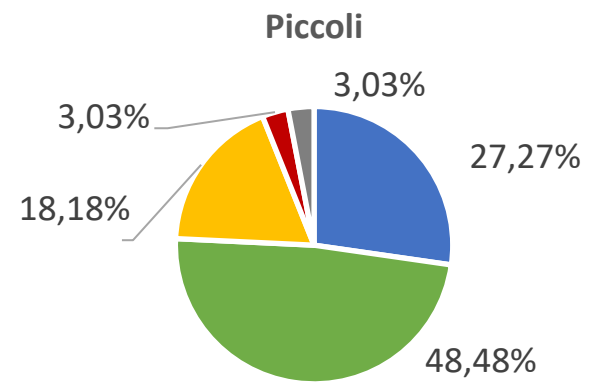
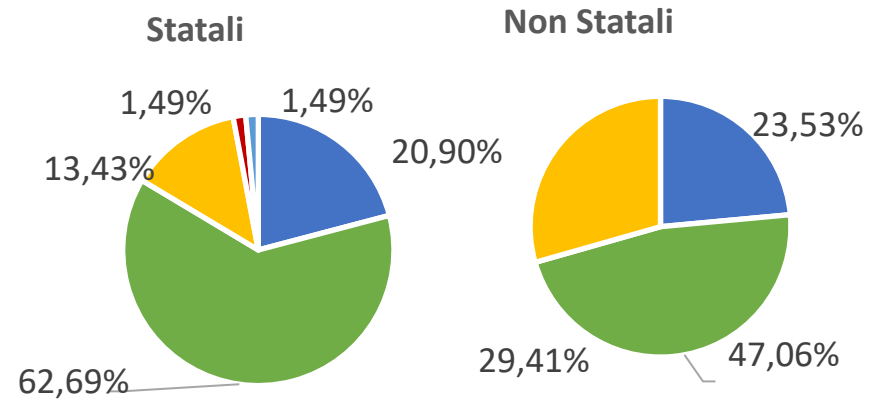
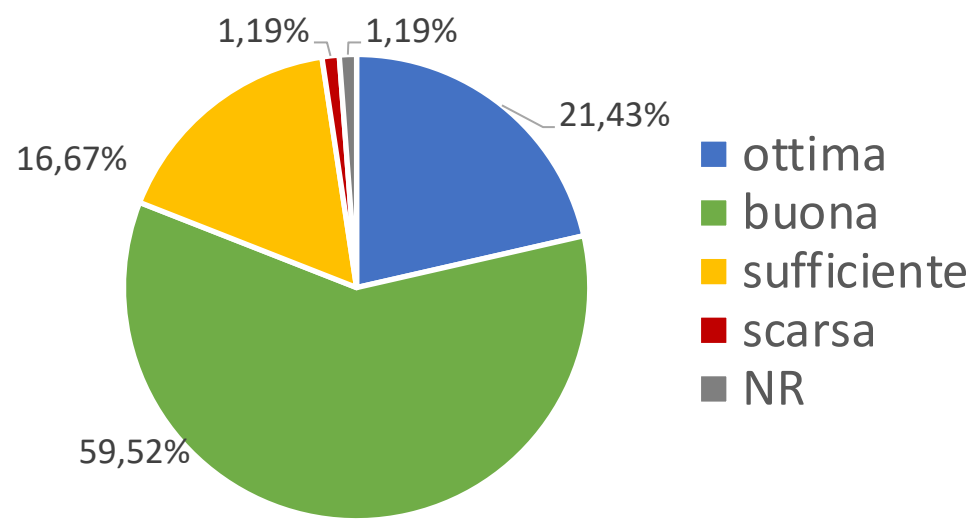
B6 Il Presidente/Coordinatore del PQA è invitato permanente in Consiglio di Amministrazione?



B7. Come considera la frequenza di interazione del PQA con la governance di ateneo?



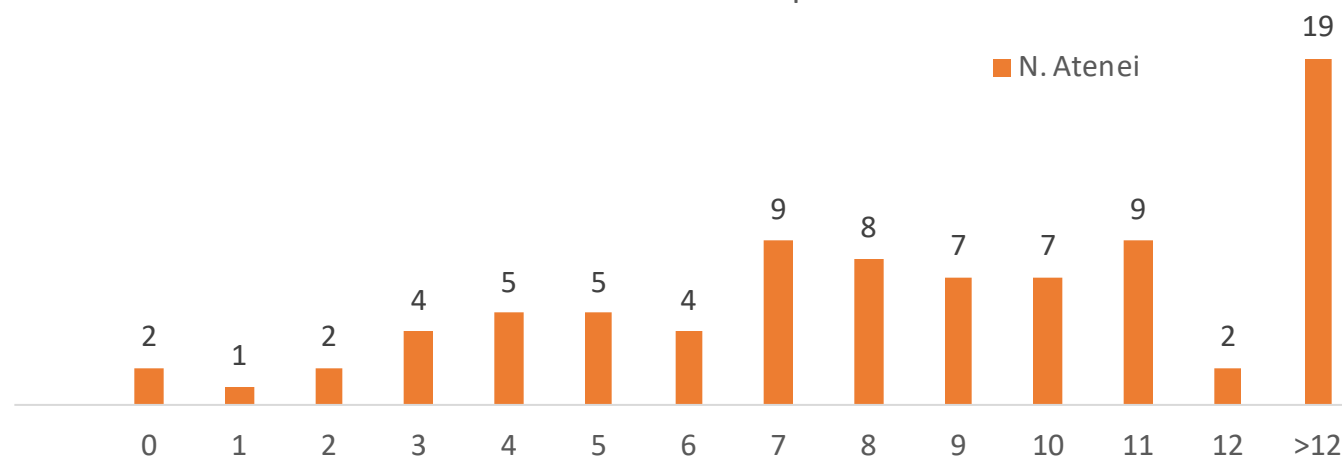
B8 Quanto ritiene efficace l'azione del PQA nel promuovere, a livello di ateneo, cds e dipartimenti, la cultura della qualità e nell'assicurare il funzionamento del sistema di AQ?



C1 Quante riunioni ha tenuto il PQA nel corso dell'ultimo anno solare (2020)?

VALORI GENERALI*	
media	7,22
mediana	8
q1	5
q3	10
Min	0
Max	12

Distribuzione di Frequenza

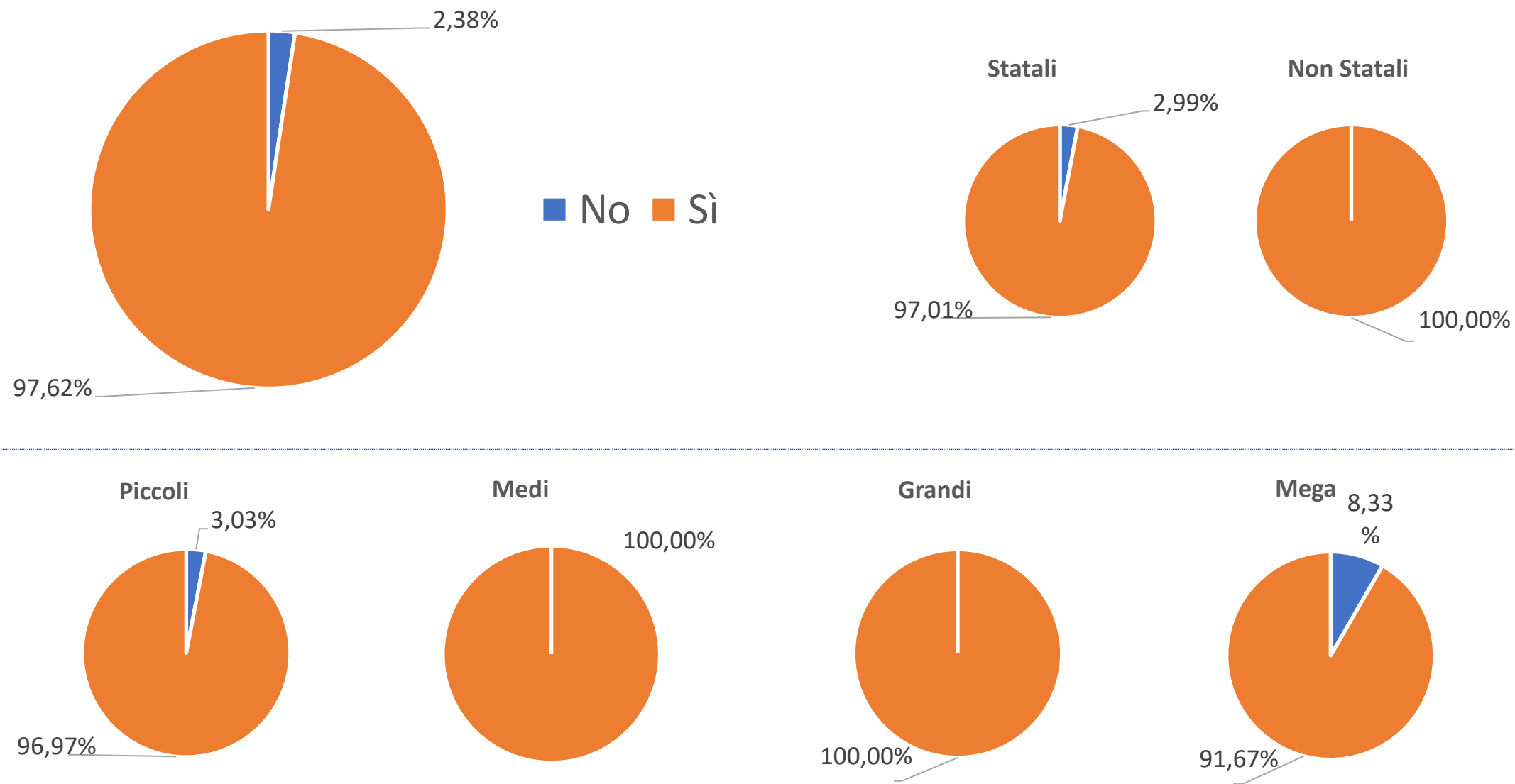


* Valori calcolati su un massimo di 12 riunioni, valore massimo dichiarato oltre a >12

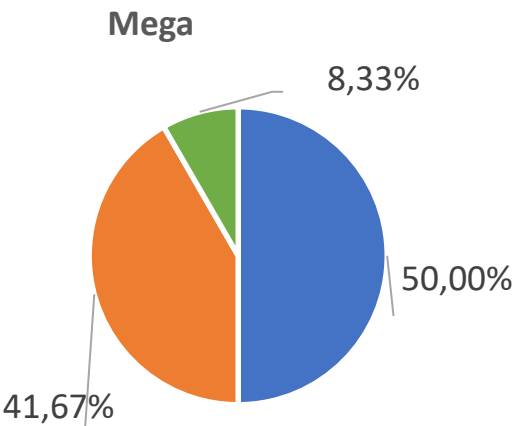
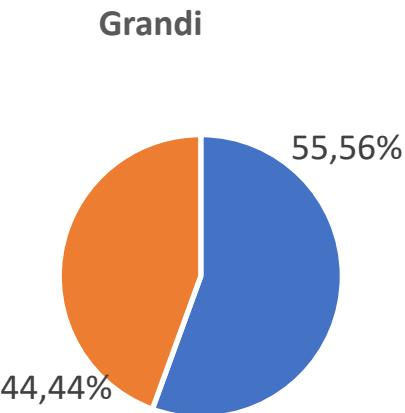
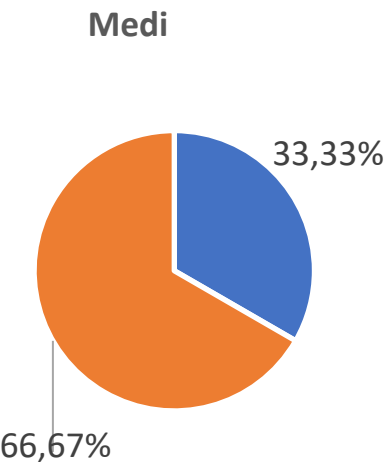
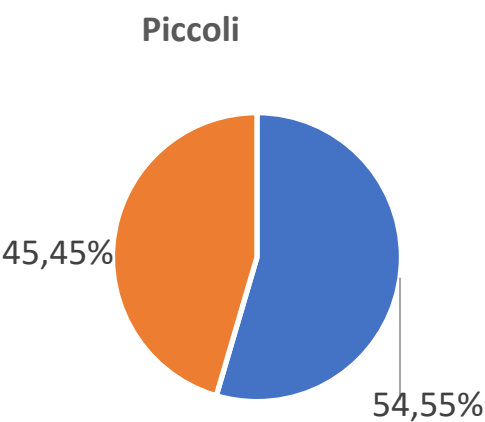
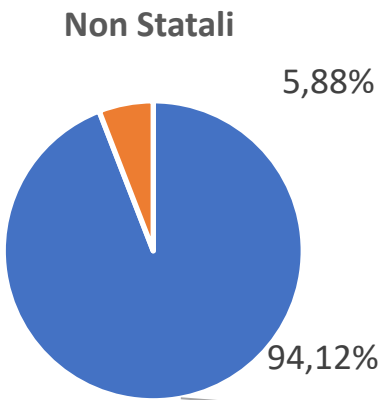
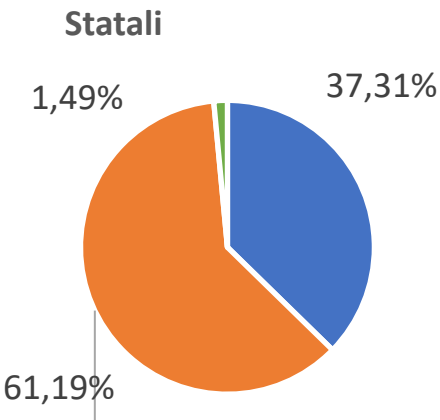
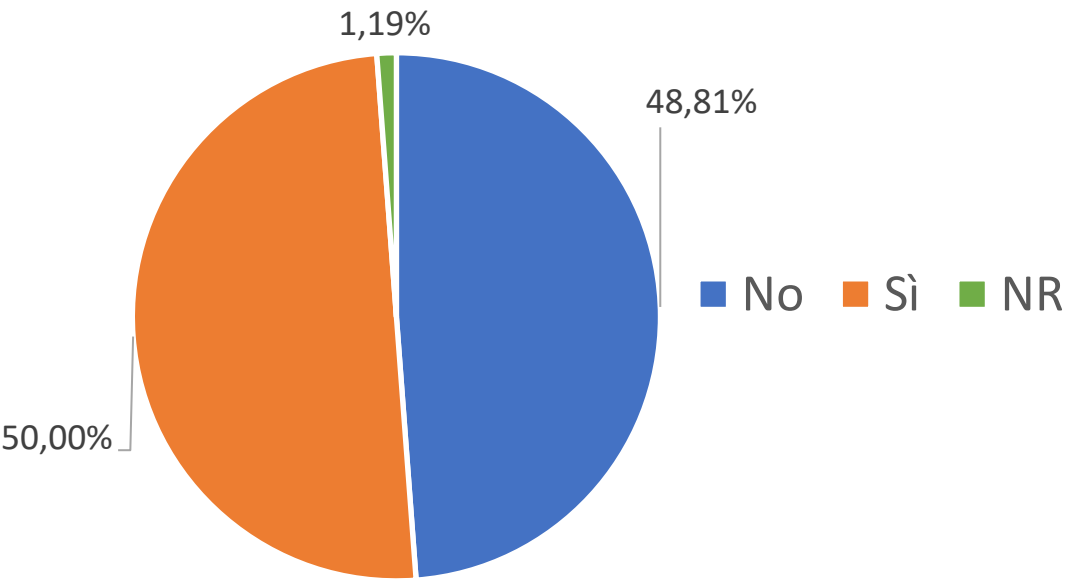
	piccoli	medi	grandi	mega
media	6,56	7,11	8,21	8,4
mediana	7	7	8,5	9
q1	4	5,5	7,25	8
q3	9,5	9	11	10
Min	0,75	0	0	0,75
Max	12	11	12	10

	Non Statali	Statali
media	7,47	7,14
mediana	8	8
q1	4,5	8
q3	10,5	9
Min	2	0
Max	12	12

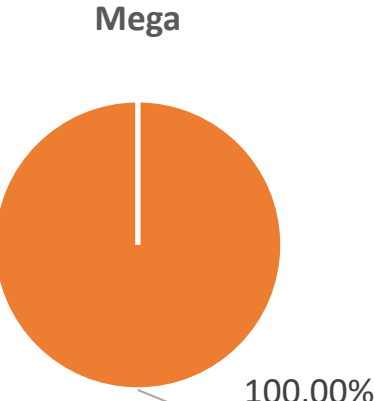
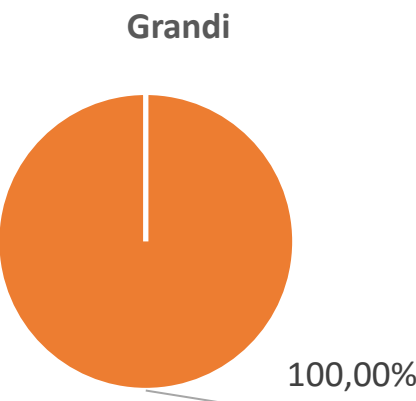
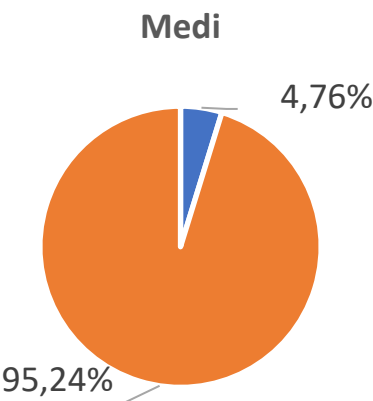
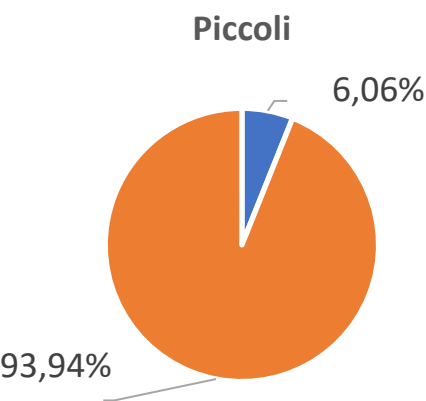
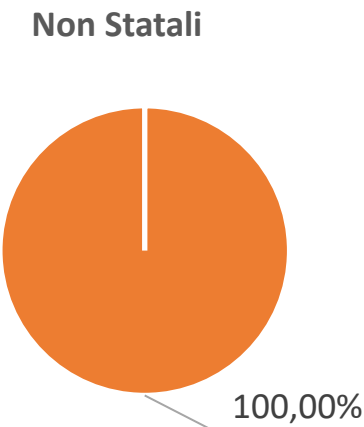
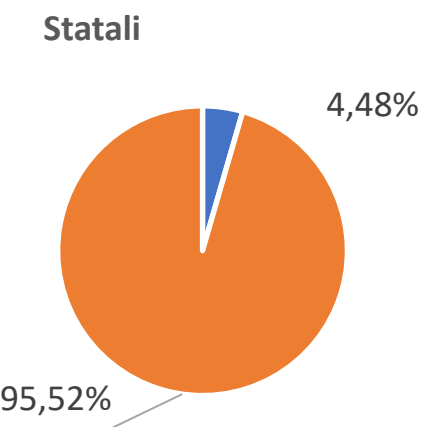
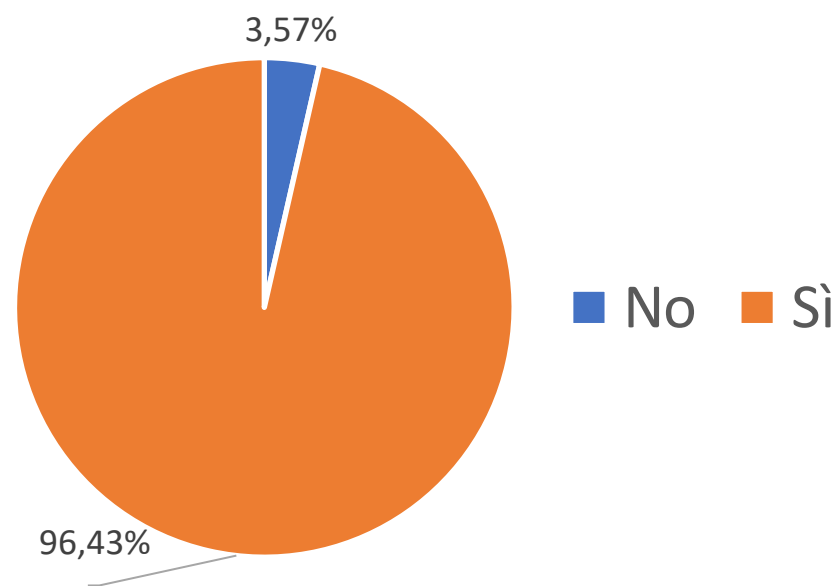
C2 Le riunioni del PQA sono verbalizzate?



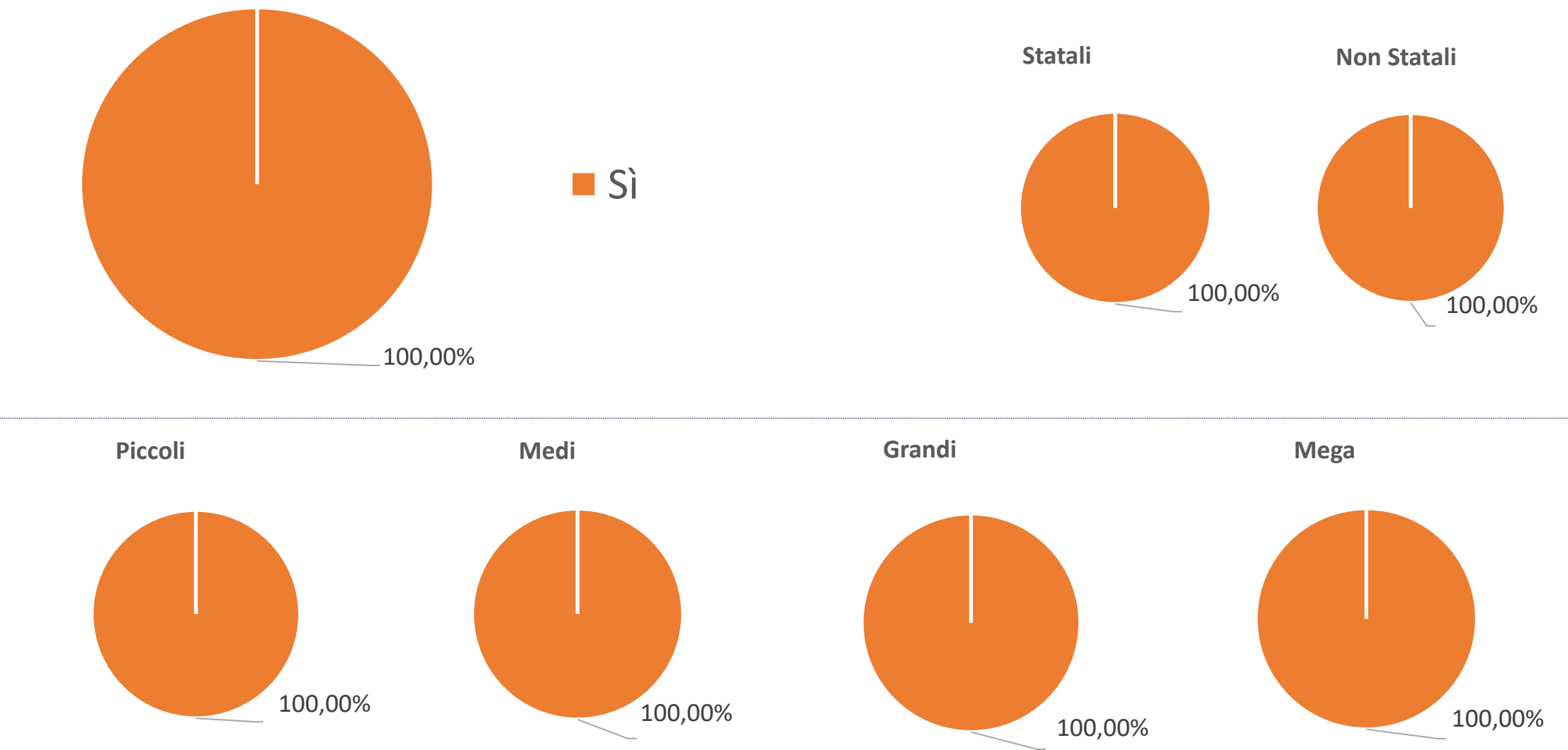
C3 I resoconti delle riunioni del PQA sono resi pubblici sul sito?



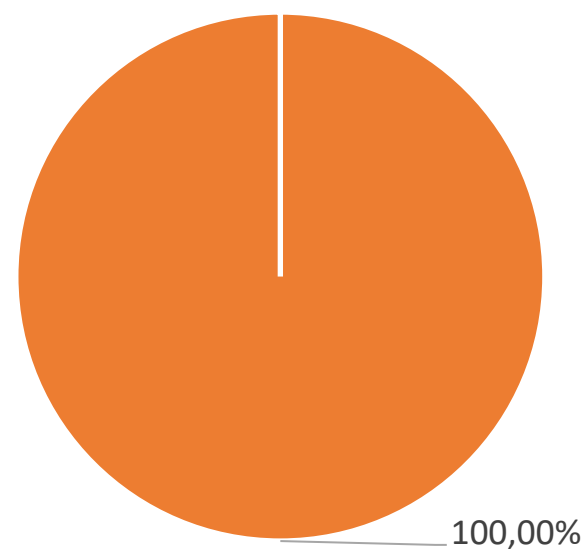
C4 Il PQA produce un report annuale di attività?



C5. Il PQA ha tra i suoi compiti la AQ della didattica?

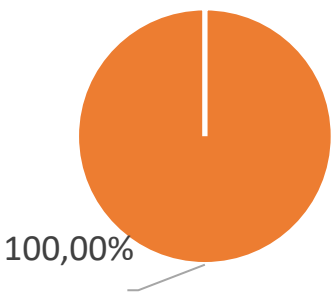


C6 Il PQA ha tra i suoi compiti la AQ della ricerca?

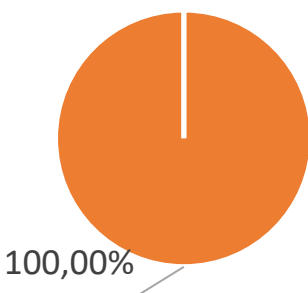


■ Sì

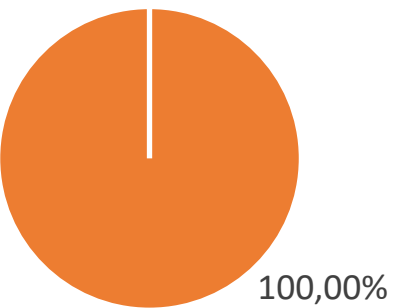
Statali



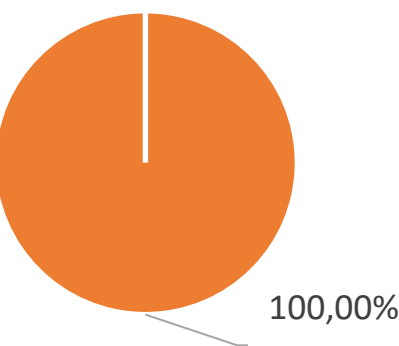
Non Statali



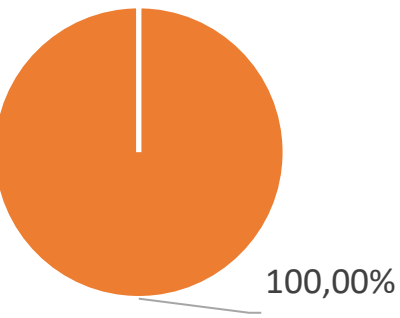
Piccoli



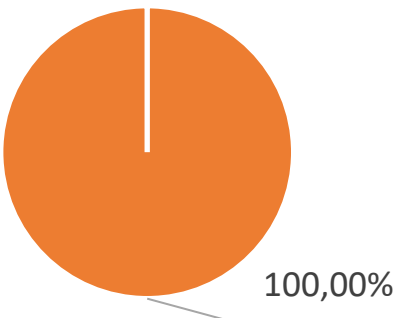
Medi



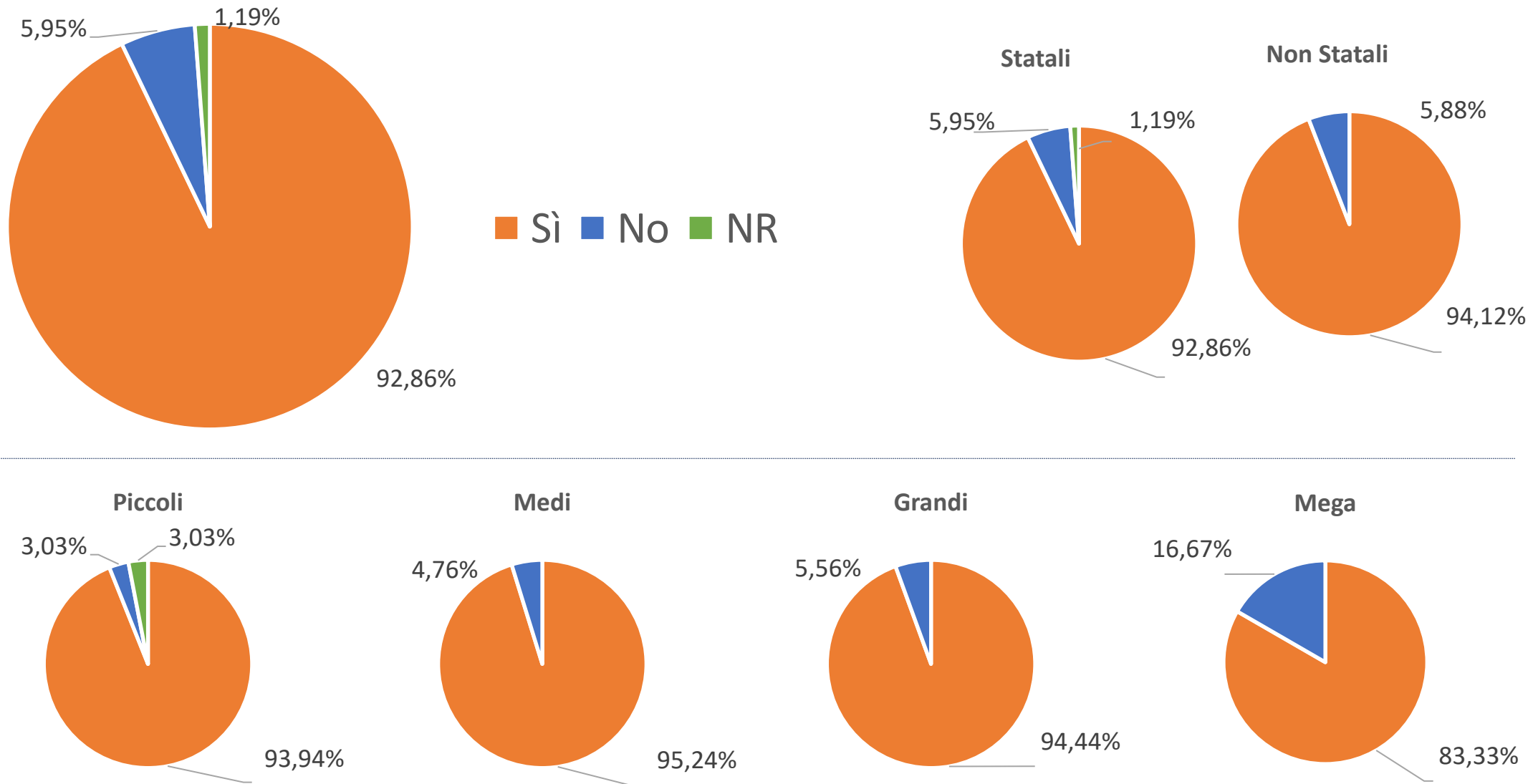
Grandi



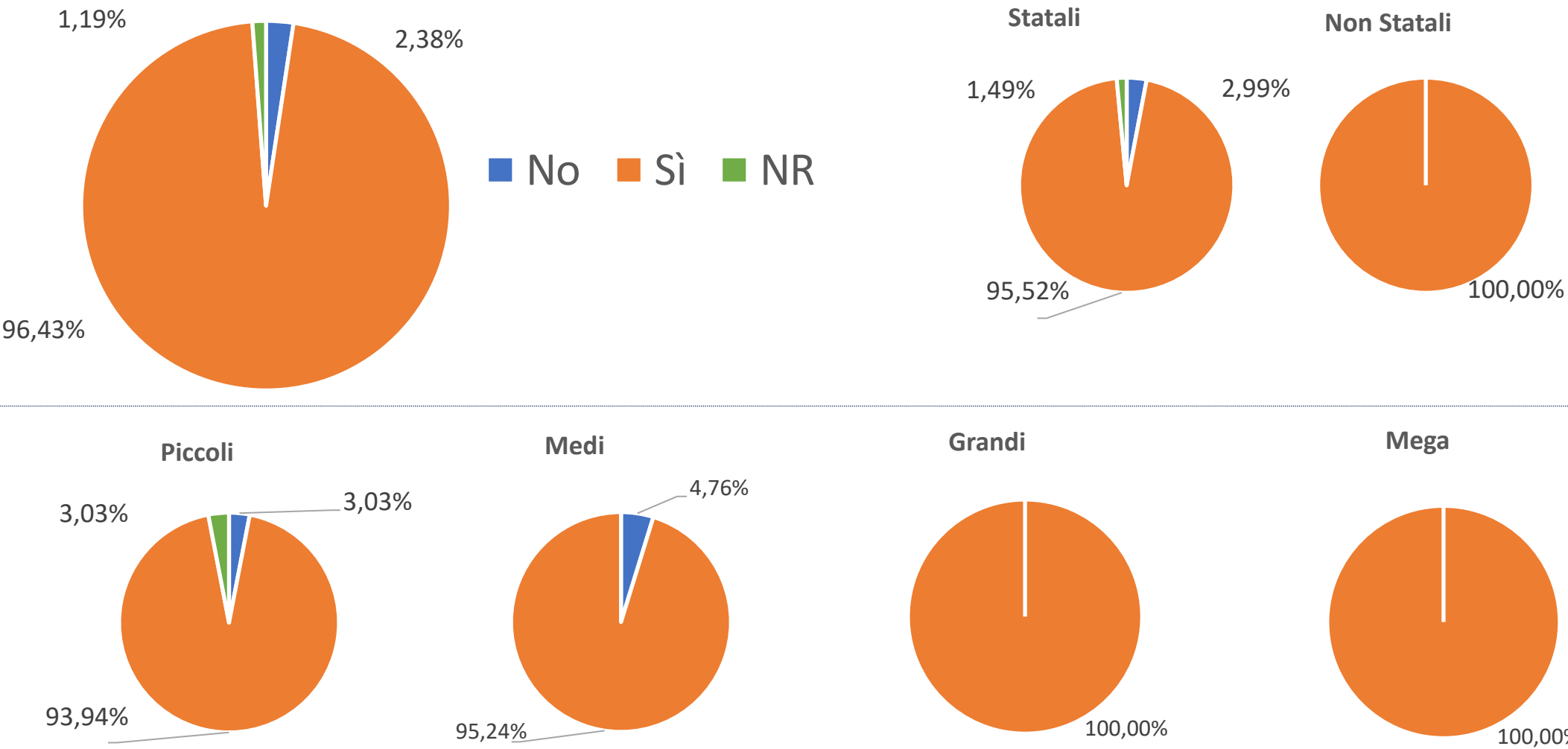
Mega



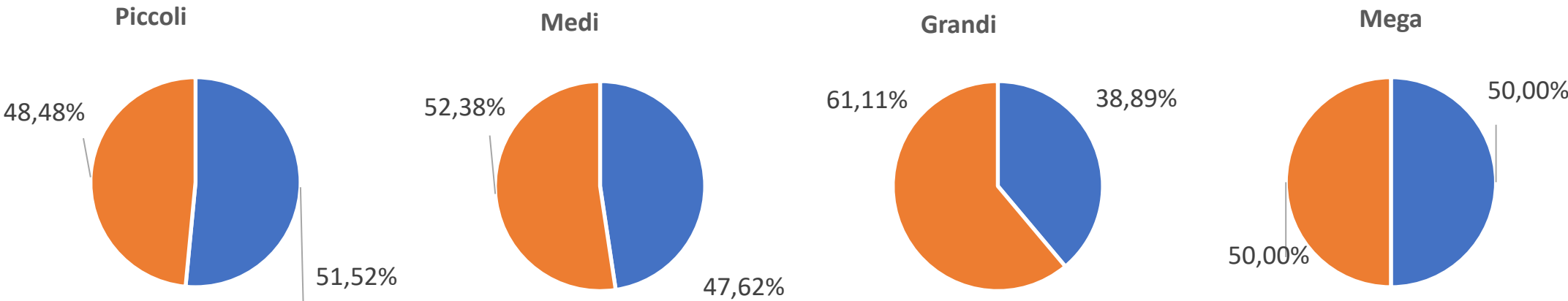
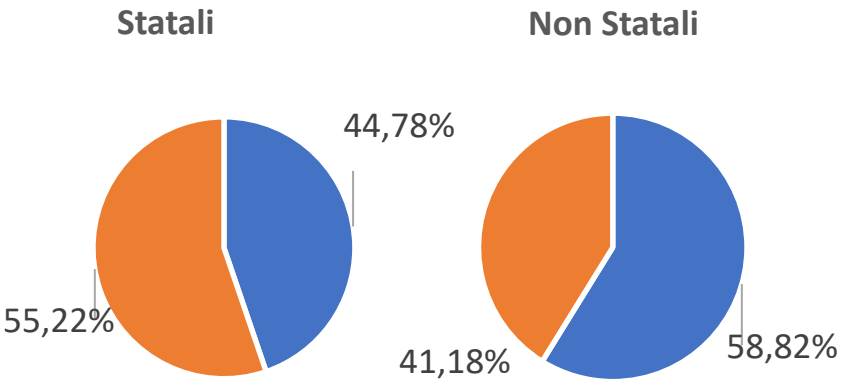
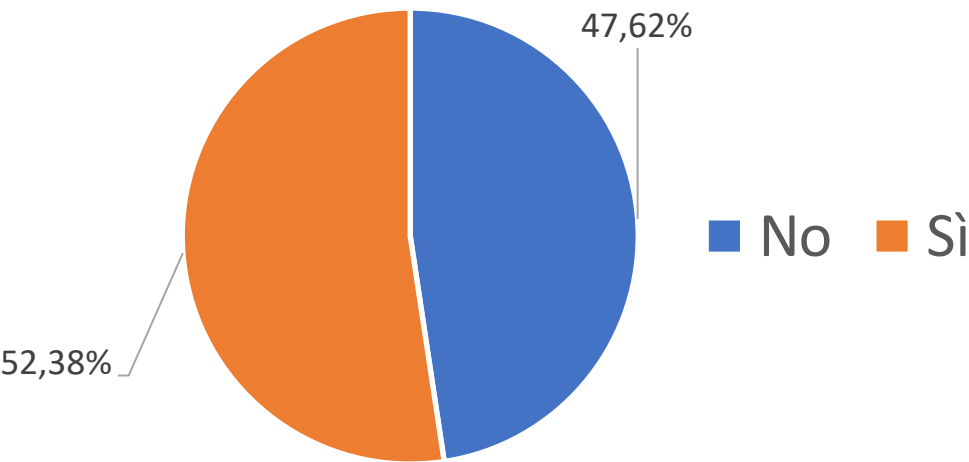
C7 Il PQA ha tra i suoi compiti la AQ per la terza missione?



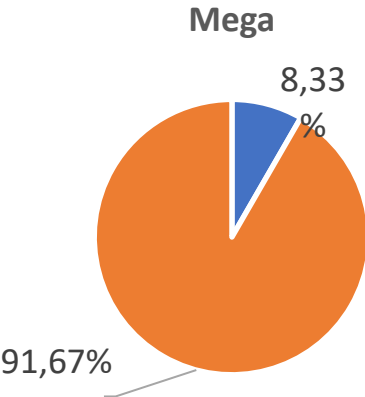
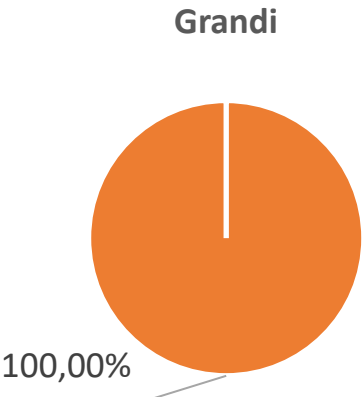
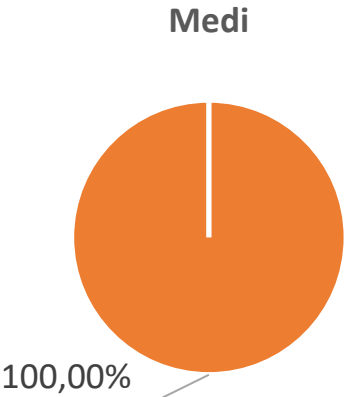
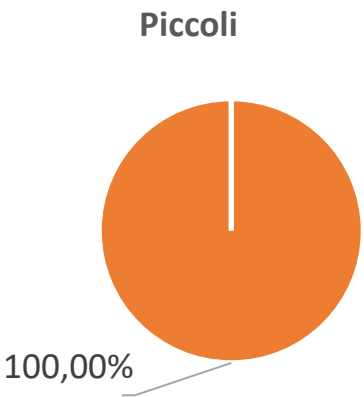
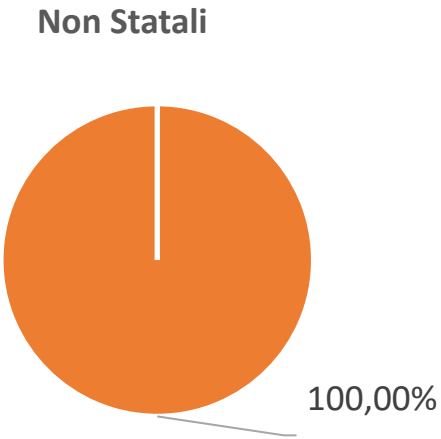
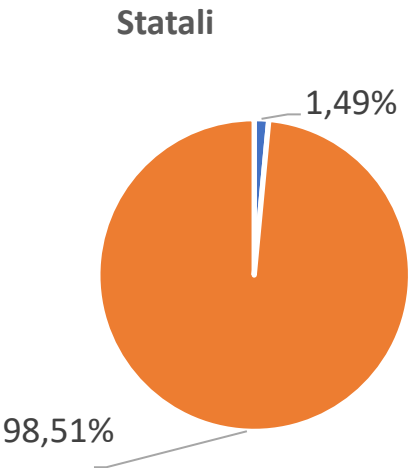
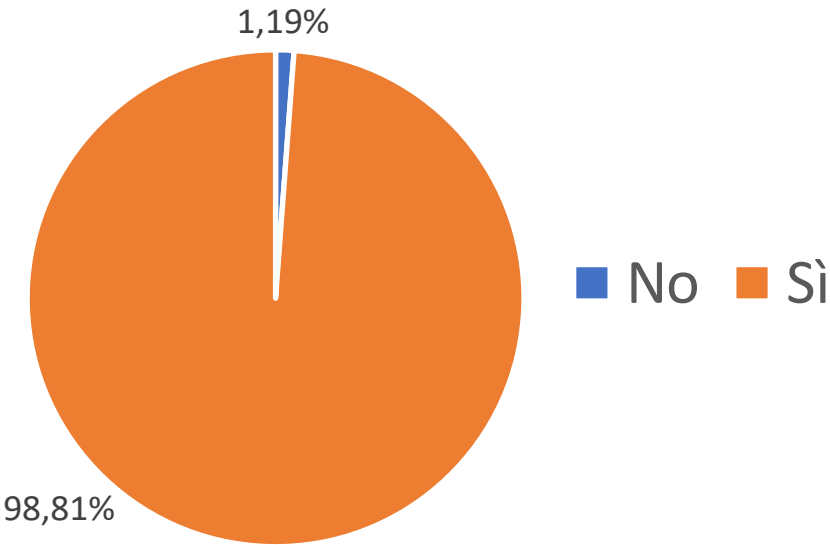
C8 Il PQA produce o ha prodotto in passato linee guida metodologiche sul sistema di assicurazione qualità per l'ateneo?



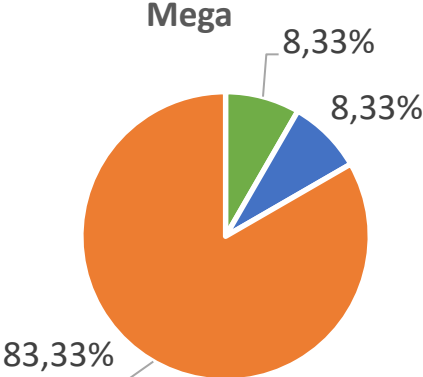
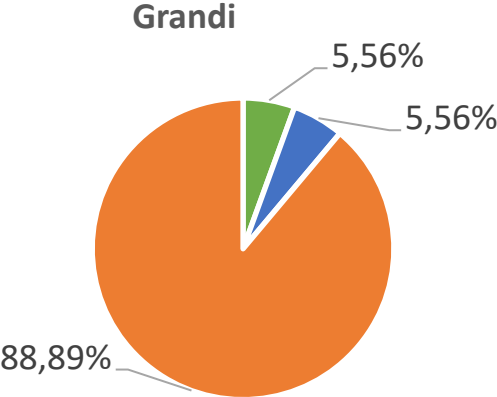
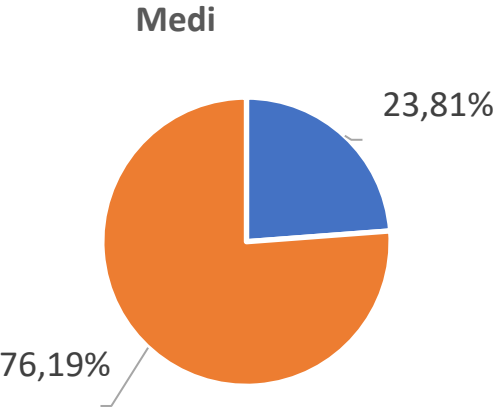
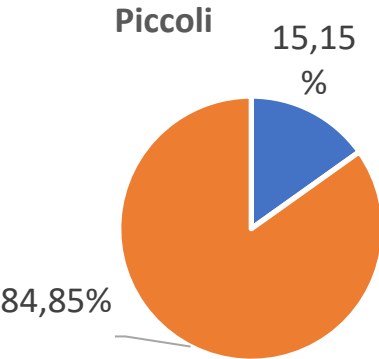
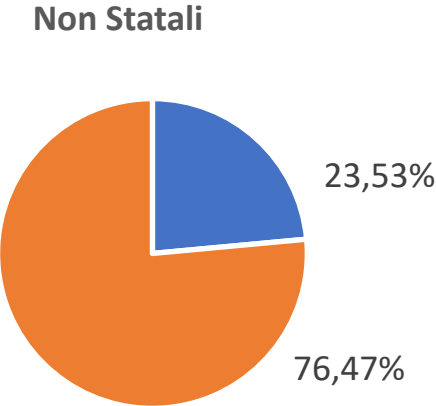
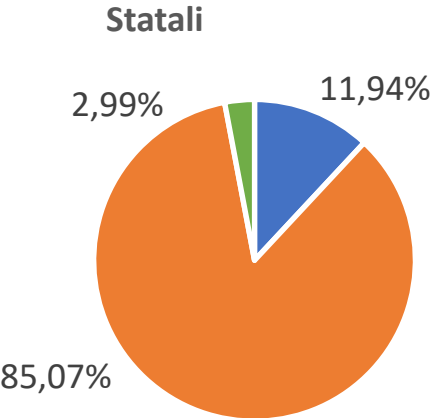
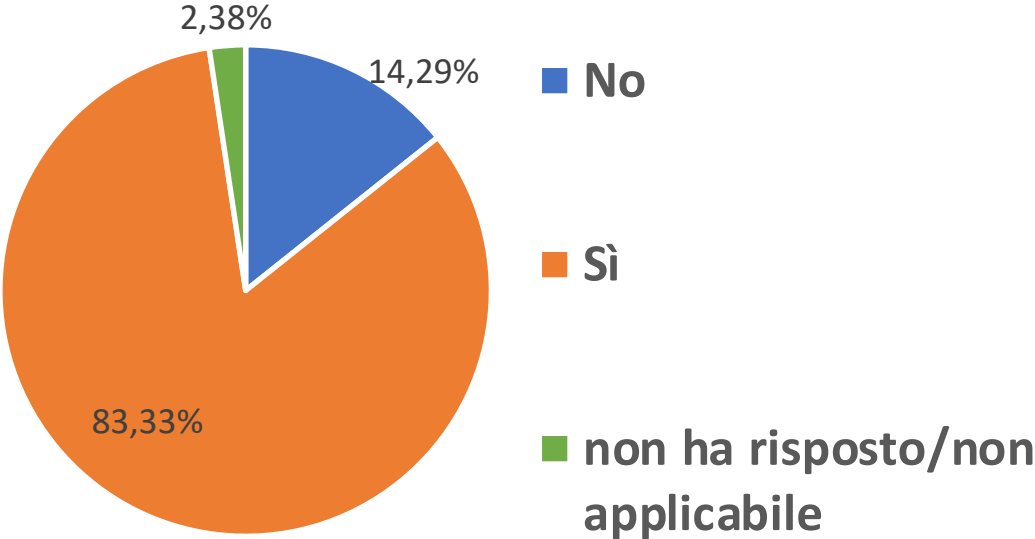
C9 Il PQA esprime opinioni sull'istituzione di nuovi Corsi di Studio?



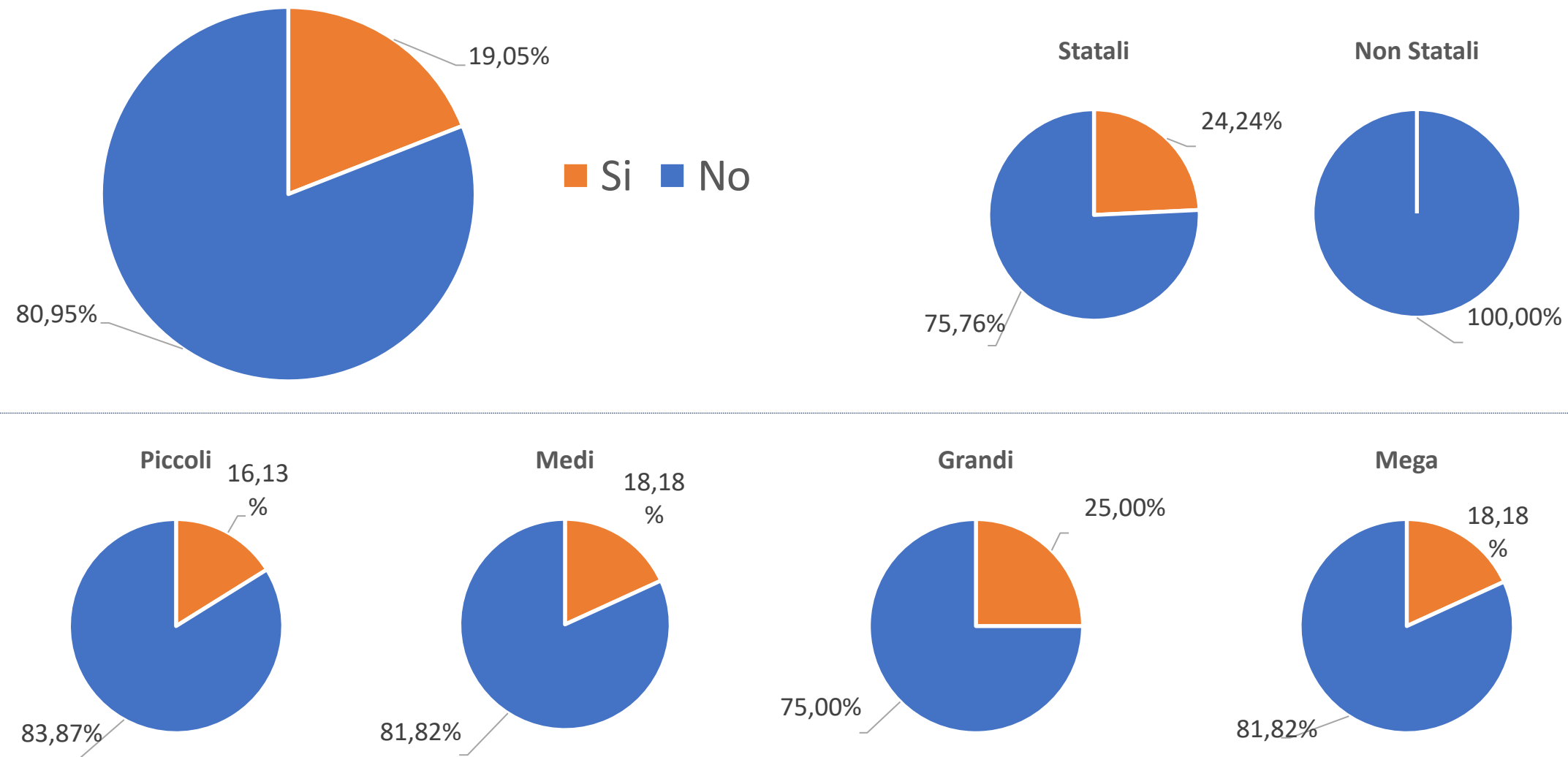
C10 Il PQA riceve le relazioni delle Commissioni Paritetiche?



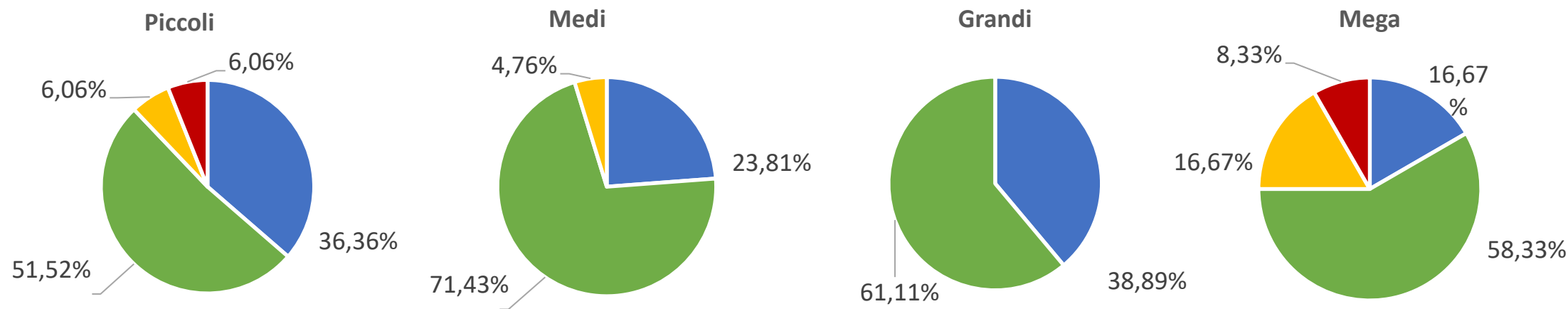
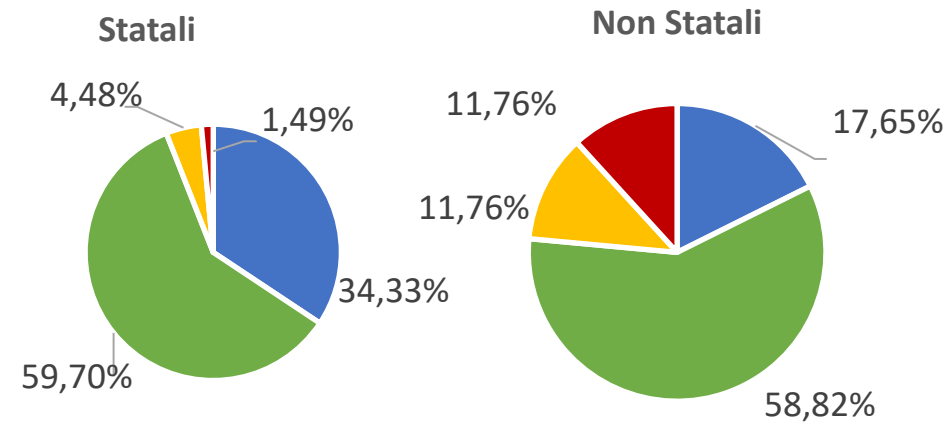
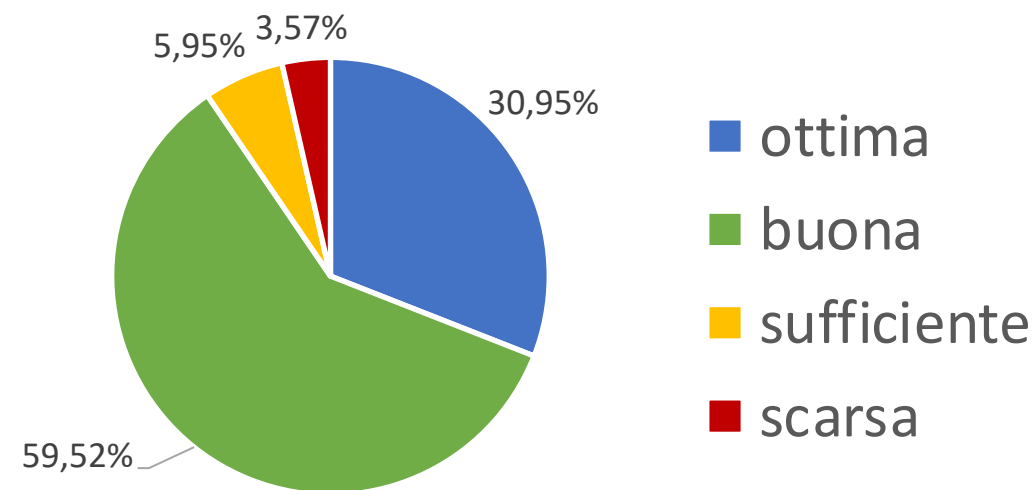
C10bis Il PQA effettua analisi documentate sulle relazioni delle Commissioni Paritetiche?



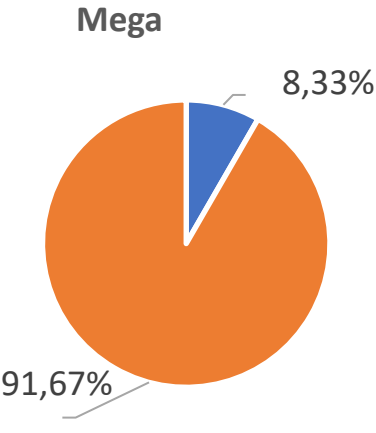
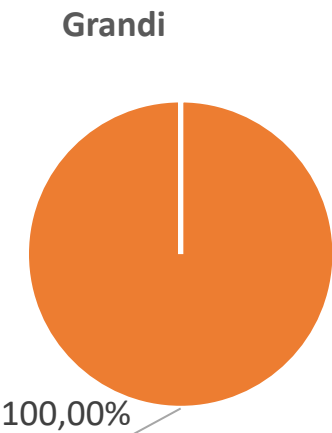
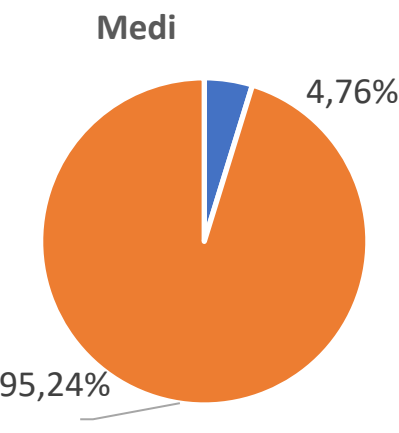
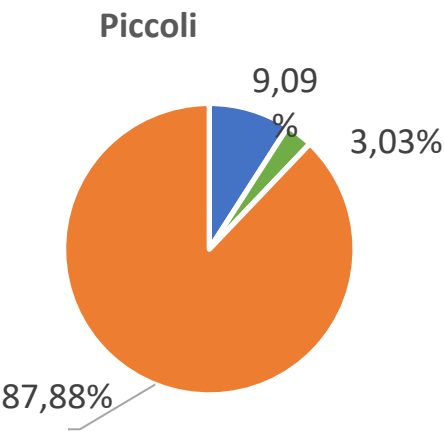
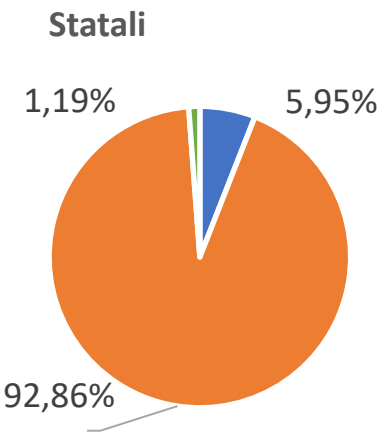
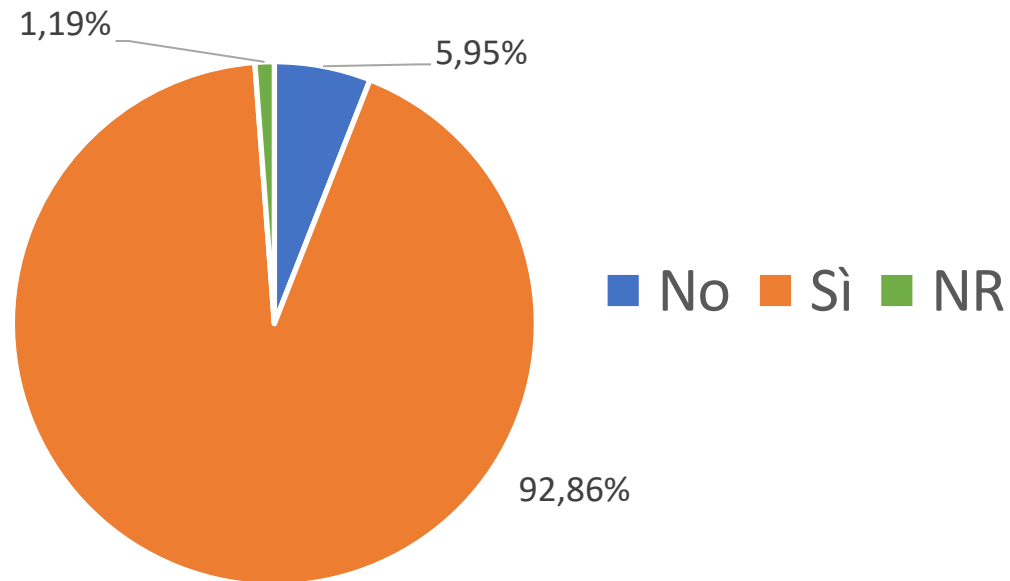
C10ter - Le analisi delle relazioni delle commissioni paritetiche effettuate dal PQA vengono pubblicate sul sito?



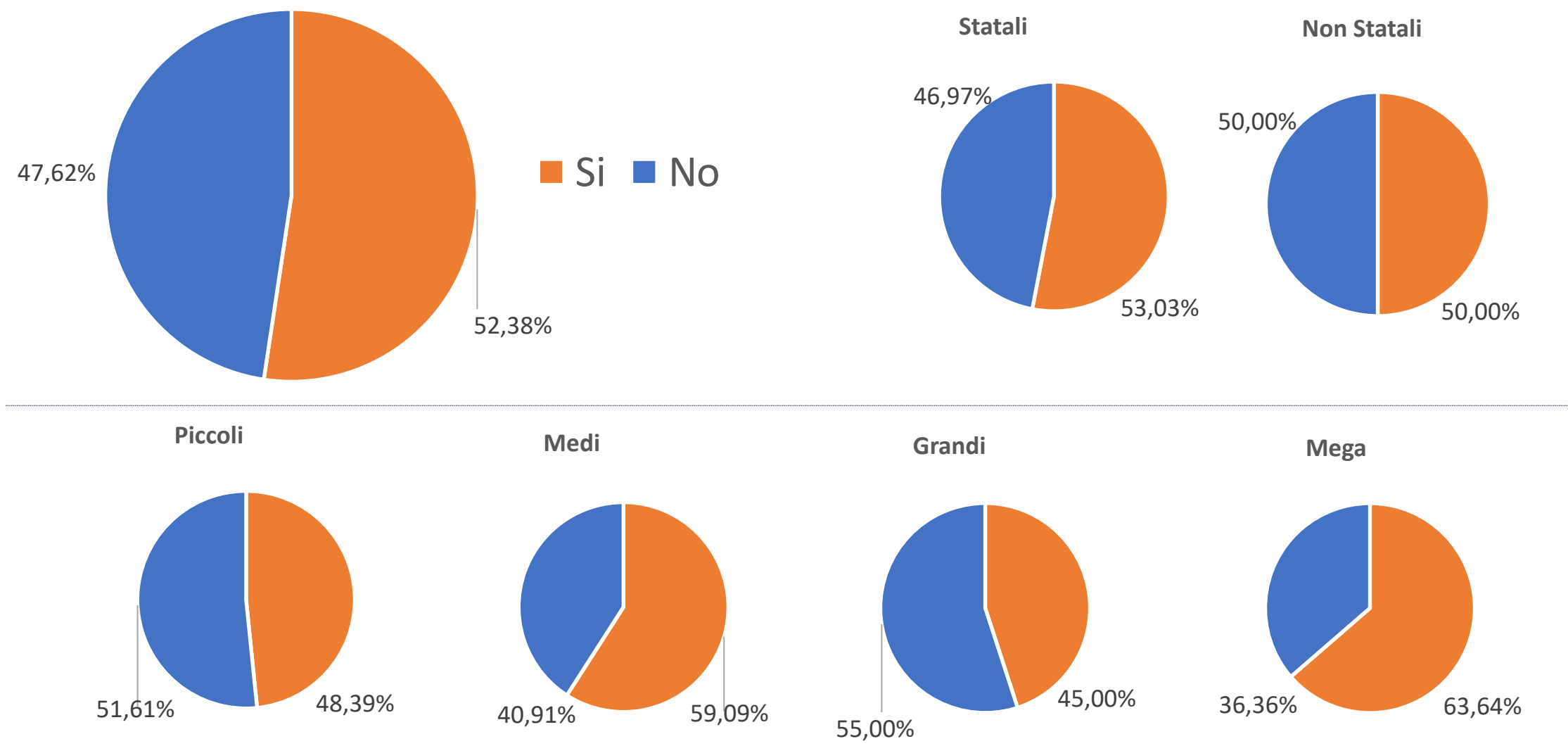
C11 Secondo il suo punto di vista, come giudica la relazione tra il PQA e le commissioni paritetiche dell'ateneo?



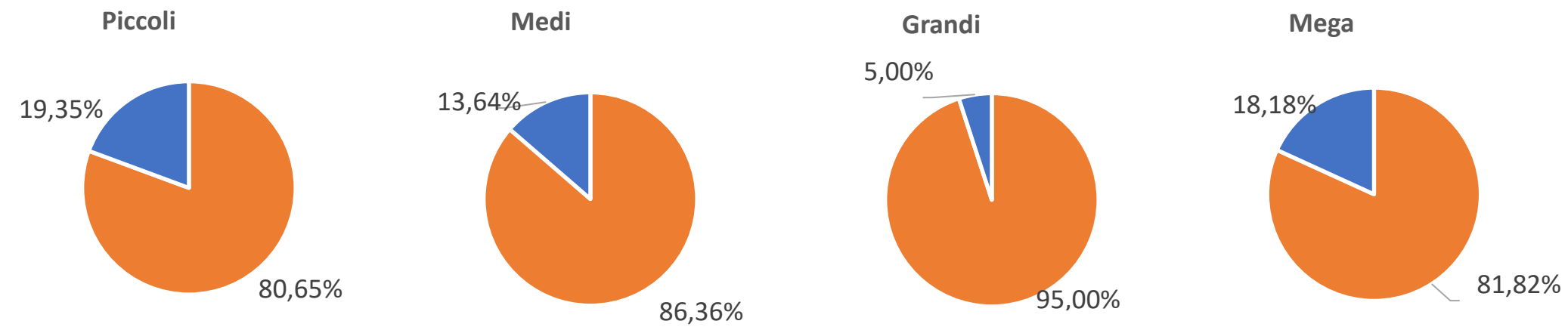
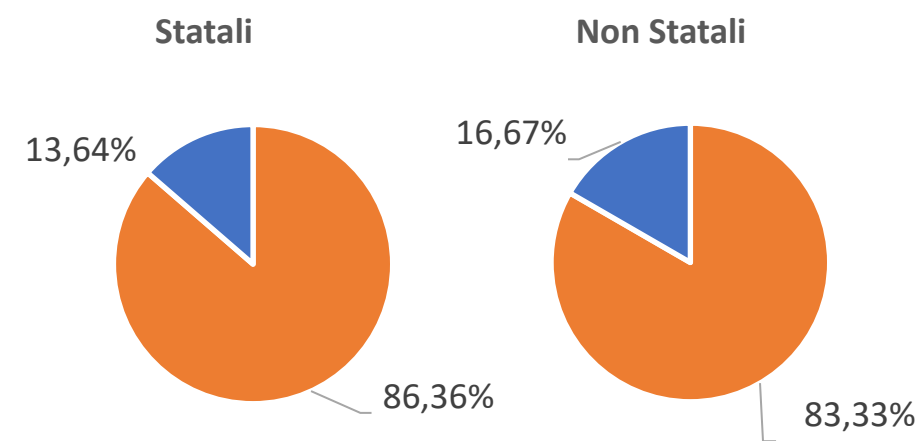
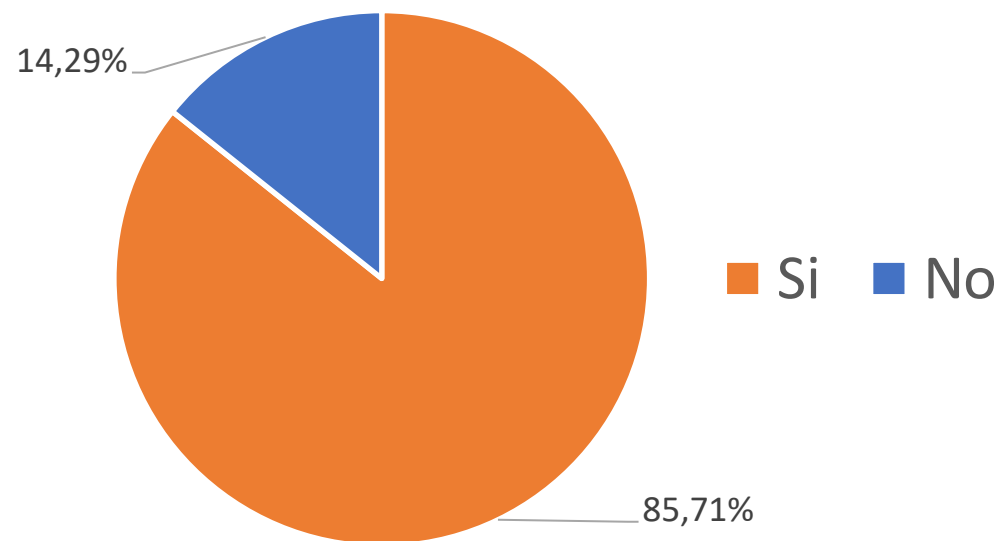
C12 - Il PQA organizza o promuove interventi di formazione?



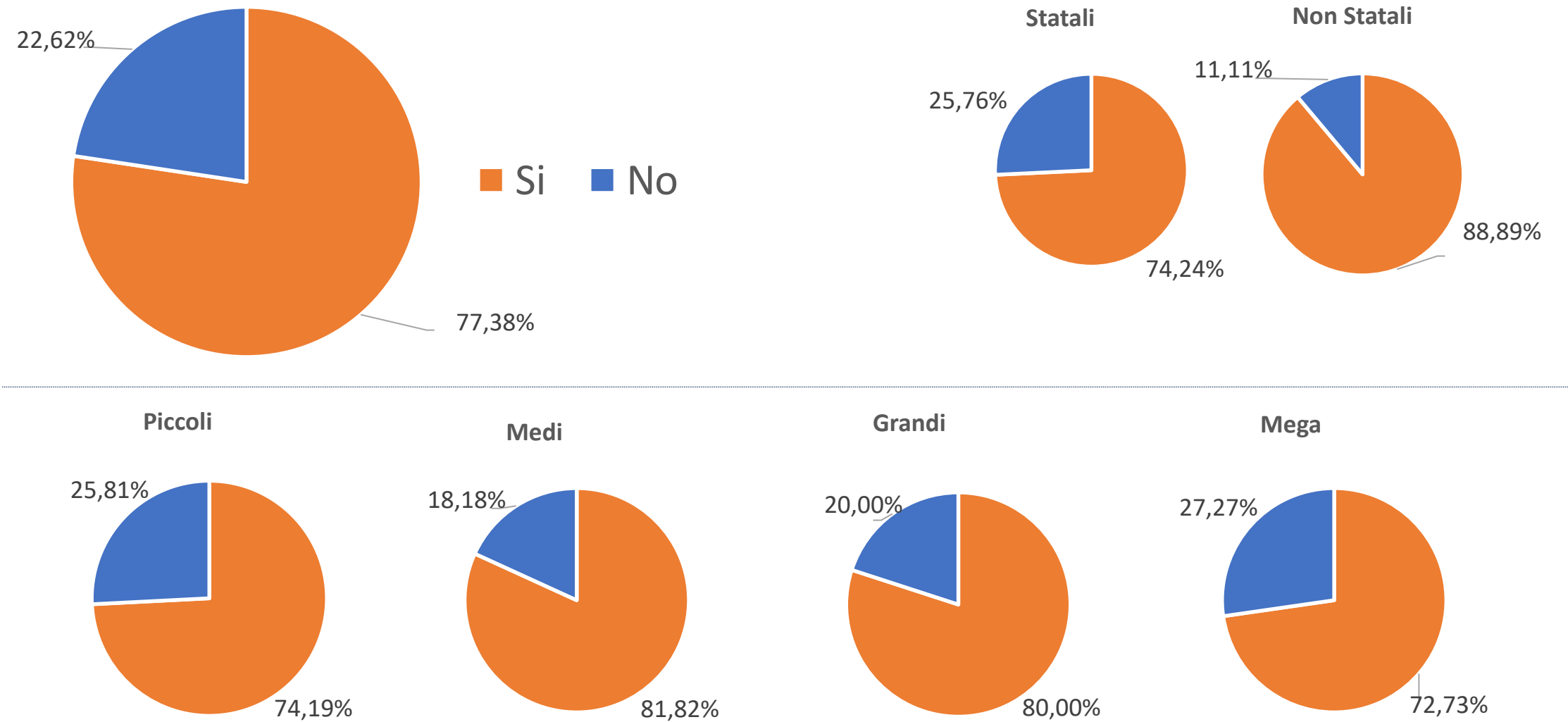
C13a Il PQA organizza o promuove interventi di formazione rivolti ai componenti del PQA?



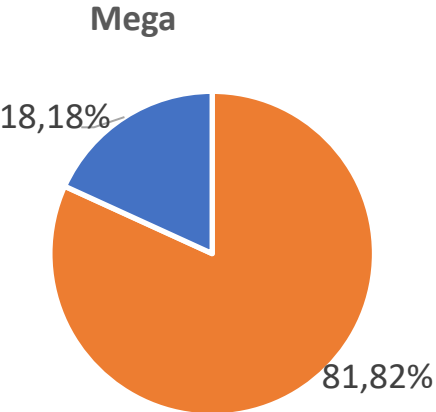
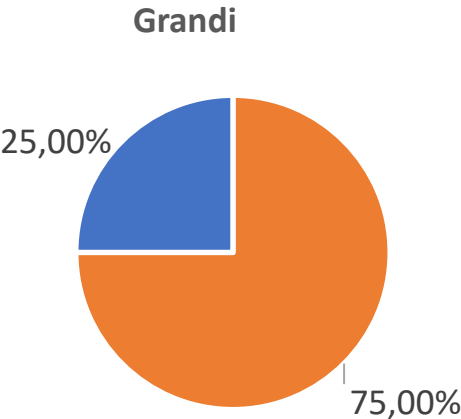
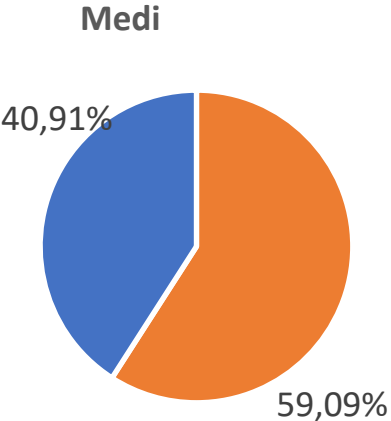
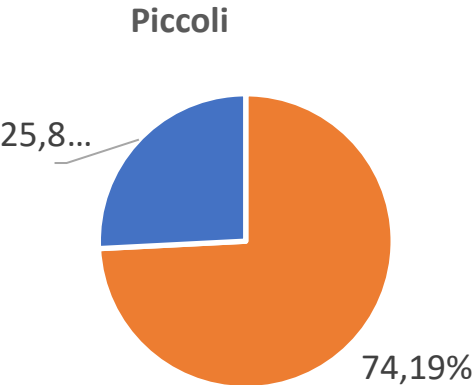
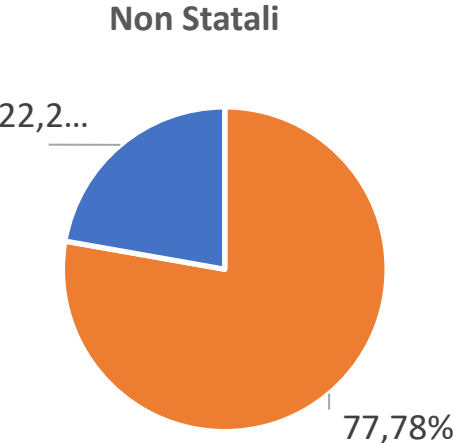
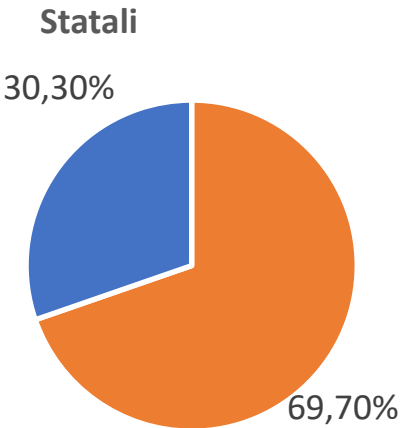
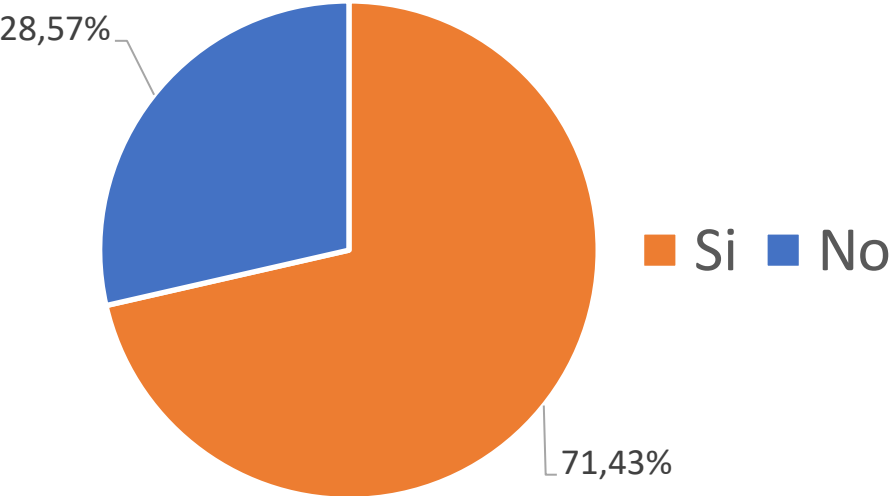
C13b Il PQA organizza o promuove interventi di formazione rivolti ai docenti?



C13c - Il PQA organizza o promuove interventi di formazione rivolti al personale tecnico amministrativo?



C13d Il PQA organizza o promuove interventi di formazione rivolti agli studenti?



Quali sono, a suo avviso, i fattori più rilevanti che influiscono positivamente sulla capacità del PQA nel promuovere la cultura della qualità e il funzionamento del sistema di AQ?

- ❖ Forte commitment della governance
- ❖ Costanza
- ❖ Flessibilità
- ❖ Coinvolgimento e condivisione (compreso studenti)
- ❖ Vicinanza alla prima linea (CdS e dipartimenti)
- ❖ Essere pervasivi
- ❖ Integrazione con processi ordinari
- ❖ Tempificazione e costruzione accurata dei processi di AQ
- ❖ Visita ANVUR

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